# The Goodyear Tire & Rubber Company

## Akron, Ohio 44316–0001

October 1, 2016

## **IMPORTANT SAFETY RECALL** NTHSA Recall No. 16T-013

#### This notice applies to your tires, Goodyear 295/75R22.5 G399A LHS LR G

Dear G399A LHS Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. The Goodyear Tire & Rubber Company (Goodyear) has decided that a defect which relates to motor vehicle safety exits in certain G399A LHS tires, size 295/75R22.5 Load Range G, manufactured January 24, 2016, to May 28, 2016. The affected tires may contain a manufacturing condition which could lead to a tread separation in service. If the tire experiences tread separation in service the risk of a crash may be increased. As a result, Goodyear is conducting a recall of 295/75R22.5 G399A LHS Load Range G tires manufactured in Danville, VA from the 4th week thru 7th week of 2016 with a Curing Press ID of A6L & A6R and from the 19th week thru 21st week of 2016 with a Curing Press ID of V9L & V9R (the "subject tires").

Records indicate that you may have purchased one or more of the subject tires. You should contact the Goodyear commercial truck retailer where you purchased the tires or your nearest authorized Goodyear servicing location and make arrangements for them to inspect your Goodyear G399A LHS tires to determine if they are within the DOT date range and curing press ID described below. If your truck is found to be fitted with 295/75R22.5 G399A LHS Load Range G tires described below, they will be replaced at no charge to you with Goodyear manufactured tires of the same size.

			Product	Material		
Siz	ze	Туре	Code	Number	Curing Press ID	DOT#'s
295/751	R22.5	Goodyear G399A LHS LR G	756-817-596	225067	A6L & A6R	MC37HRBW0416, 0516, 0616 & 0716
295/751	R22.5	Goodyear G399A LHS LR G	756-817-596	225067	V9L & V9R	MC37HRBW1916, 2016 & 2116

#### **DESCRIPTION OF TIRES COVERED**

Very Important Curing Press ID must be A6L OR A6R for DOT codes MC37HRBW0416, 0516, 0616 & 0716 ONLY.

Curing Press ID must be V9L OR V9R for DOT codes MC37HRBW1916, 2016 & 2116 ONLY.

> Curing Press ID Location



Date Code Location

Contact the Goodyear commercial truck retailer where you purchased the tires or contact your nearest authorized Goodyear commercial truck retailer. To find the nearest retailer, go to goodyeartrucktires.com and enter your location information in the Find A Dealer area or call 1-800-466-3932. The retailer will inspect the tires and let you know if they fall within the DOT date range described above and therefore qualify for replacement as part of this recall. You can also check the sidewall of your tire as this Dunlop tire has the full DOT # on both sides of the tire.

### IF YOU HAVE A PROBLEM

If further assistance is required for any reason, including difficulty in obtaining free replacement tires, please contact Goodyear Consumer Relations, D728 at 200 Innovation Way, Akron, Ohio 44316, or by calling toll free 1-800-592-3267.

If after attempting to have your tires replaced you believe you have not been able to have your recall remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <u>http://www.safercar.gov</u>.

We apologize for any inconvenience this may cause you and thank you for your attention to this important matter. Your continued satisfaction is of the utmost importance to Goodyear.

Sincerely,

The Goodyear Tire & Rubber Company