

IMPORTANT SAFETY RECALL



COOPER TIRE & RUBBER COMPANY
Findlay, Ohio 45840 419-423-1321

March 21, 2016

Dear Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Cooper Tire & Rubber Company has decided that a non-compliance which relates to motor vehicle safety exists in all tires identified as follows:

<u>Product Name</u>	<u>Size</u>	<u>DOT Serial Number</u>	<u>Mold # / Press Location</u>	<u>Brand</u>
ROADMASTER RM234 EM	295/75R22.5-14 PR	4Y 37 LWA 3115 thru 3515	59480-2 / 055L	Cooper

Cooper Tire & Rubber Company has determined through field returns that a mechanical problem on the tire removal unit at curing press 055L caused a pin-sized hole in the sidewall on the affected tires. Due to the pin-sized hole, tires will not maintain air pressure. If left unattended, the tire could lose air and risk loss of steering control and may contribute or result in a vehicle crash. Driving at highway speeds should be avoided until the tires have been inspected and replaced if they fall within the identification numbers shown above.

Cooper Tire & Rubber Company is recalling all of the tires with the identification number(s) and press location noted above. Effective immediately, you or your dealers must not sell any of the tires listed and described above.

You should also comply with the following instructions regarding the return of new and used recall tires at no charge in accordance with such provisions.

PROCEDURE FOR RETURN AND CREDIT OF RECALLED TIRES

NEW TIRES:

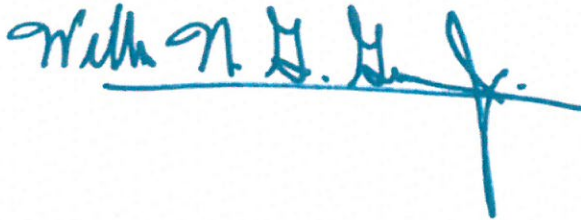
All recalled new tires existing in your inventory, or in your sub-dealers' inventories, should be returned immediately in one shipment, freight collect to the designated inspection point for your area as indicated on the attached map. To assure proper handling, these tires should be listed on the standard Manufacturer's Tire Claim Form. In order to expedite the sorting and crediting process, please use a crayon and write the words,

You should return in one shipment all recalled new and used tires to the inspection point as indicated on the attached map. These tires should be classified as SCRAP and shipped as SCRAP RUBBER TIRES, freight collect. Freight collect privileges apply only within the prescribed time period. Any tires returned after the designated time will be handled under our regular tire adjustment procedures.

Cooper Tire requests that you advise it of those customers of yours, if any, who have purchased any of the tires described above for which registration forms have not previously been submitted so that such customers can be advised of the recall and the replacement of their recalled tires can be scheduled.

We certainly apologize for any inconvenience this may cause you. If you have any questions pertaining to the implementation of this RECALL or need assistance, please contact the Cooper Tire Consumer Relations Department at 800-854-6288

Sincerely,

A handwritten signature in blue ink, appearing to read "William N. G. Geaman, Jr.", with a long horizontal line extending from the end of the signature.

William N. G. Geaman, Jr.
Manager, Consumer Quality Systems

Attachments:
Draft Cooper Tire Consumer Letter
RIP Map

DRAFT
IMPORTANT SAFETY RECALL



COOPER TIRE & RUBBER COMPANY
Findlay, Ohio 45840 419-423-1321

Month & Date, 2016

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Cooper Tire & Rubber Company has decided that a non-compliance which relates to motor vehicle safety exists in all tires identified as follows:

<u>Product Name</u>	<u>Size</u>	<u>DOT Serial Number</u>	<u>Mold # / Press Location</u>	<u>Brand</u>
ROADMASTER RM234 EM	295/75R22.5-14 PR	4Y 37 LWA 3115 thru 3515	59480-2 / 055L	Cooper

The following illustration shows the DOT information and press location on a sample of the affected tires. DOT sequence begins with 4Y37 LWA ---- and ends with a date code (2-digit week and 2-digit year) between 3115 and 3515 inclusive with the press location 055L.



Cooper Tire & Rubber Company has determined through field returns that a mechanical problem on the tire removal unit at curing press 055L caused a pin-sized hole in the sidewall on the affected tires. Due to the pin-sized hole, tires will not maintain air pressure. If left unattended, the tire could lose air and risk loss of steering control and may contribute or result in a vehicle crash. Driving at highway speeds should be avoided until the tires have been inspected and replaced if they fall within the identification numbers shown above.

Cooper Tire & Rubber Company is recalling all of the tires with the identification number(s) and press locations above. To ensure your safety and satisfaction with our product, we request that you return the recalled tires and this letter to your dealer. If the inspection verifies that you have a tire or tires with the suspect identification number, they will be replaced, mounted and balanced at no charge to you if you have presented them for remedy within sixty (60) days after

(i) receipt of this letter or (ii) notice that a replacement tire is available (if not available at the time of inspection). It is expected that replacement tires will be available at the time of the inspection. However, if the tires are not available at the time of inspection, they will be available within twenty-one (21) days. After expiration of the sixty (60) day period, tires will be replaced under our normal adjustment policy.

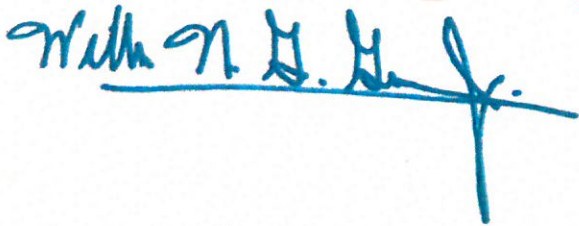
The time required to determine if the tire is subject to RECALL is only a few minutes and approximately thirty (30) minutes per tire if replacement is required.

Should any questions or problems arise while your tires are being inspected or replaced, please call the Cooper Tire Consumer Relations Department at 800-854-6288. We will attempt to be of service to you. In the event you believe we have failed to or are unable to replace your tire(s) without charge to you, within the sixty (60) day period described above, you may so notify the Secretary of Transportation at the following address: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or phone NHTSA's Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153; or go to <http://www.safercar.gov>).

If you've had your tires replaced before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact the Consumer Relations department.

We regret this inconvenience, but are sure that you understand our interest in your safety and satisfaction with your tires. Please see your dealer immediately for free replacement of the recalled tires. Give this letter to them so that it can be returned to us for purposes of this recall.

Sincerely,



William N. H. H. H.

TO BE COMPLETED BY DEALER

Tires inspected and replaced _____
(date)

Dealer stamp or name and address

Dealer: Please complete the above section: attach letter to the Tire and Tube Claim Form and return the Claim Form(s) and recalled tire(s) per our standard adjustment procedures.

CALL AND GET A TARA # AND THEN
MAIL, FAX or E-MAIL
ALL ADJUSTMENT
PAPER WORK SEPARATELY TO:

COOPER TIRE
CONSUMER RELATIONS
SEE PAGE 1 FOR INSTRUCTIONS
ON MAILING, FAXING or E-MAILING



COOPERTIRES

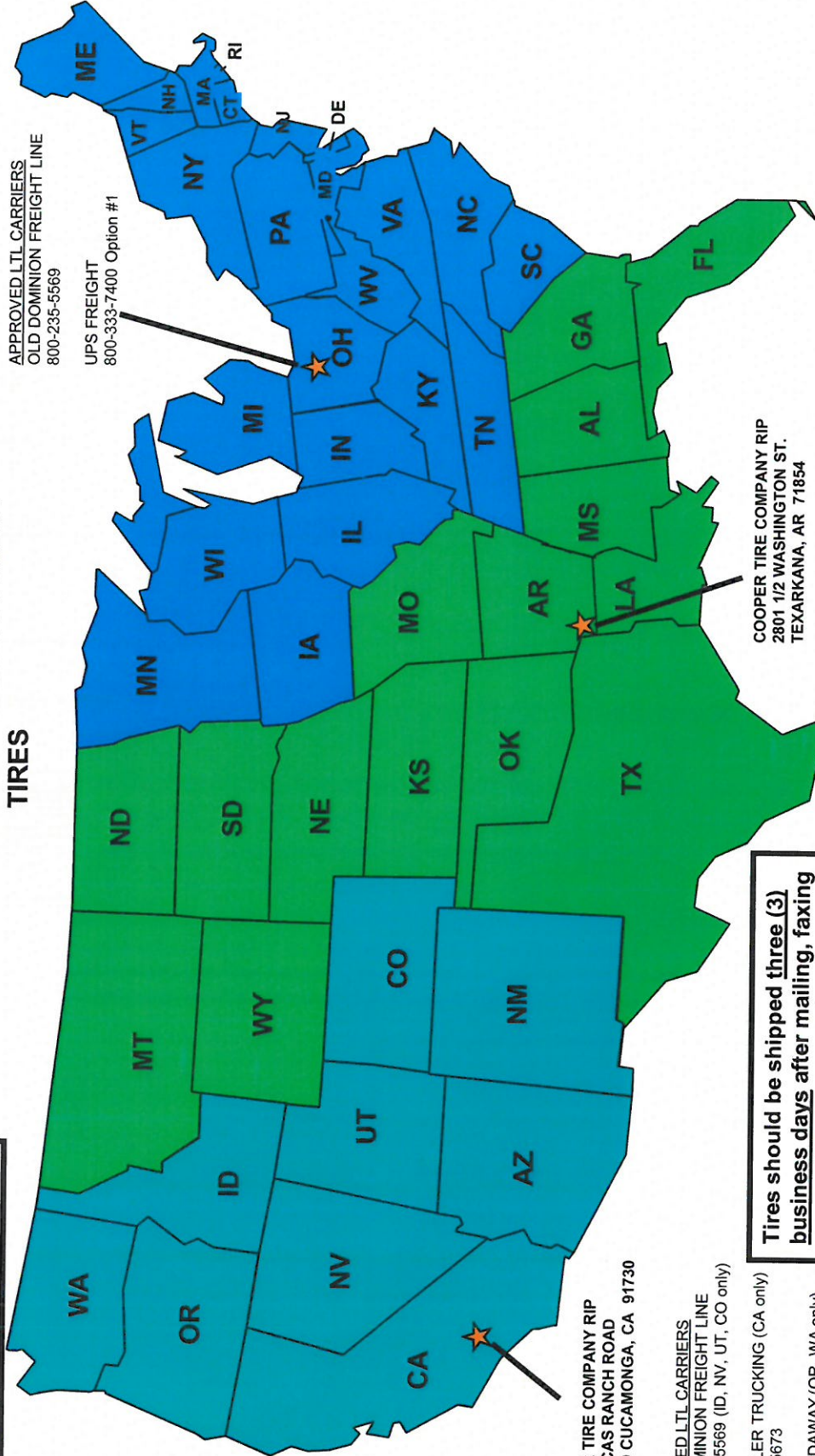
**REGIONAL INSPECTION POINTS AND
REQUIRED CARRIERS FOR ADJUSTMENT
TIRES**

OVER 1000 lbs. CAN BE SENT FREIGHT
COLLECT- CHECK SCRAP RUBBER CLASS 50

COOPER TIRE COMPANY RIP
800 WESTERN AVENUE
FINDLAY, OH 45840

APPROVED LTL CARRIERS
OLD DOMINION FREIGHT LINE
800-235-5569

UPS FREIGHT
800-333-7400 Option #1



COOPER TIRE COMPANY RIP
9363 LUCAS RANCH ROAD
RANCHO CUCAMONGA, CA 91730

APPROVED LTL CARRIERS
OLD DOMINION FREIGHT LINE
(800-235-5569 (ID, NV, UT, CO only)

ROY MILLER TRUCKING (CA only)
800-336-5673

USF REDDWAY (OR, WA only)
(800) 395-1360

UPS FREIGHT (AZ, NM only)
800-333-7400 Option #1

**Tires should be shipped three (3)
business days after mailing, faxing
or e-mailing in your adjustment
paper work.**

COOPER TIRE COMPANY RIP
2801 1/2 WASHINGTON ST.
TEXARKANA, AR 71854

APPROVED LTL CARRIERS
OLD DOMINION FREIGHT LINE
800-235-5569

YELLOW FREIGHT (WY, NE only)
800-610-6500