



Bridgestone Americas Tire Operations, LLC
 535 Marriott Drive
 Nashville, TN USA 37214

February 4, 2016

IMPORTANT SAFETY RECALL

NHTSA Recall Number: 16T-002

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Bridgestone Americas Tire Operations, LLC (“BATO”) has decided that a defect which relates to motor vehicle safety exists in certain Firestone FS561 255/70R22.5 tires installed in the trailer application and has initiated a voluntary recall. These tires were sold in the replacement market in the United States and Canada beginning in April 2015. You are receiving this letter because BATO’s records indicate that you have purchased tires that may be the subject of this safety recall.

REASON FOR THE RECALL

The subject tires, when used in a severe service trailer application, may experience scrubbing which may result in an increased risk of a tread separation and/or detachment, which could contribute to a vehicle crash without warning.

TIRE REPLACEMENT PROGRAM

Consistent with the company’s longstanding commitment to safety, customer satisfaction and service, BATO will replace any FS561 tire installed the trailer application with new tires, and mount the replacement tires, *all at no charge or expense to you*. Replacement tires are available as of January 27, 2016. If you own tires that match the exact description of the pattern, size and Department of Transportation (“DOT”) serial number and production period range in the following table, and your tires were in service on a trailer, you are urged to contact your local Bridgestone dealer to arrange verification and replacement at no charge through July 30, 2016. To locate a Bridgestone dealer near you, please call the number listed below, or visit our website: commercial.firestone.com/en-us/solutions/truck-and-bus.html

Brand	Pattern	Size	DOT Serial	DOT Week	Customer Information
Firestone	FS561	255/70R22.5	W1AB3P6	0515-0416	1-800-847-3272

Any tire that is the subject of this recall will be replaced with a Firestone FS560 Plus 255/70R22.5 or Bridgestone R250 ED. In the event that a Bridgestone brand or Firestone brand tire is not currently available, a suitable competitive product may be used as a replacement tire. If

you choose not to replace your tires, BATO will provide you with a full refund, but you must hand over your recalled tires to BATO.

DESCRIPTION OF TIRES COVERED AND HOW TO IDENTIFY THEM

If you believe you may have one of these tires, please examine your tires' sidewalls to see if any of them meet all of the following conditions:

- (1) The pattern is identified as "FS561"



- (2) The following size information is molded into the sidewall of the tire:
255/70R22.5



- (3) The tire's DOT serial number can be found on the sidewall just above the rim. The tires that are the subject of this recall will have the following DOT serial number: W1 AB 3P6 WWYY (where the "WW" indicates the week and the "YY" indicates the year of manufacture). In the example below, the DOT serial number ends with "0416," which indicates this tire was made in the 4th week of 2016.



Any tires that match the above descriptions are subject to this recall and should be replaced. If you have any questions about whether your tires are covered by this recall, please contact your local Bridgestone dealer. To identify one of these stores near you, call the number on the table above or visit our website listed above.

HOW TO HAVE YOUR TIRES REPLACED

If your tires are covered by this recall, or if you need assistance in determining whether your tires are covered, please contact any Bridgestone dealer to schedule an appointment. Replacement FS560 Plus tires and Bridgestone R250 ED tires are readily available; however, in the unlikely event that replacement tires are not available at the store you have contacted, tires will be ordered for you, and you will be notified when your replacement tires are in-store.

BATO strongly recommends that you act as soon as possible to replace your tires if they are covered by this recall.

REIMBURSEMENT TO CUSTOMERS FOR AFFECTED TIRES PRIOR TO RECALL

If you had purchased tires subject to this recall and have already paid for a replacement due to the condition associated with this recall, you may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes. Reimbursements may be limited to the amount the replacement would have cost if completed by a Bridgestone dealer. In order to be eligible for reimbursement, you must present records documenting the following information to BATO for review:

- The name and address of the person or company that paid for replacement.
- The pattern name, size and DOT identification numbers (including date codes) of the replaced tire(s).
- A description of the problem that occurred with the replaced tire(s).
- The name of the servicing entity that replaced the tire(s) and the date(s) of the replacement.
- The total cost paid to replace the tire(s) that is being claimed.
- Proof of payment (copy of front and back of cancelled check or copy of credit card receipt)

PROBLEMS OR CONCERNS

If you have any problems or concerns about this recall, or if your Bridgestone dealer does not make the necessary replacements free of charge, please contact Technical Services at 1-800-847-3272.

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>, if you believe that:

- (A) BATO or a Bridgestone dealer has failed or is unable to remedy the defect or noncompliance without charge; or

(B) BATO has failed or is unable to remedy the defect or noncompliance without charge after the date specified in this notification on which replacement tires will be available.

We regret the inconvenience that this recall may cause you, but we are certain you will understand our continued commitment to your safety.

Thank you for your cooperation.

Bridgestone Americas Tire Operations, LLC