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 Ford Customer Service Division

Ford Motor Company
 P. O. Box 1904
 Dearborn, Michigan 48121

January 27, 2017

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: Advance Notice - Safety Recall 16S41 – Supplement #1
 Certain 2010-2012 Model Year Escape and 2010-2011 Model Year Mariner Vehicles
 with a 3.0L Engine
 Fuel Delivery Module Flange Replacement

New! REASON FOR THIS SUPPLEMENT

- **Service Action:** *If a vehicle affected by this safety recall exhibits a leak resulting from a cracked Fuel Delivery Module fuel supply port, Dealers are to contact the SSSC for further direction.*

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Escape	2010-2012	Kansas City	February 26, 2009 through April 29, 2012
Mariner	2010-2011		February 25, 2009 through December 12, 2010

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

In the affected vehicles, the Fuel Delivery Module (FDM) may develop a crack in the fuel supply port, which could result in a leak. If a leak is present, customers are likely to detect a fuel odor and/or visible fuel on the ground under the fuel tank. A fuel leak in the presence of an ignition source may increase the risk of a fire.

SERVICE ACTION

A complete Dealer Bulletin will be provided to dealers in the second quarter of 2017, when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.

If a vehicle affected by this safety recall exhibits a leak resulting from a cracked Fuel Delivery Module fuel supply port, Dealers are to contact the SSSC for further direction.

CUSTOMER NOTIFICATION

Owners of record were notified of this safety recall via first-class mail the week of December 12, 2016. Owners will receive a second notification after repair instructions and parts ordering information have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

OWNER REFUNDS

- **This safety recall must still be performed, even if the owner has paid for a previous repair. Claiming a refund will not close the recall on the vehicle.**
- Ford Motor Company is offering a refund for owner-paid repairs covered by this recall if the repair was performed prior to the date indicated in the reimbursement plan, which is posted with this bulletin. Owners are directed to seek reimbursement through authorized dealers or, at their option, directly through Ford Motor Company at P.O. Box 6251, Dearborn, MI 48121-6251.
- Dealers are also pre-approved to refund owner-paid emergency repairs that were performed away from an authorized servicing dealer after the end date specified in the reimbursement plan. Non-covered repairs, or those judged by Ford to be excessive, will not be reimbursed.
- Refunds will only be provided for the cost associated with fuel delivery module replacements when a fuel leak was present.

CLAIMS PREPARATION AND SUBMISSION

- Submit refunds on a separate repair line.
 - Program Code: 16S41
 - Misc. Expense: ADMIN
 - Misc. Expense: REFUND
 - Misc. Expense: 0.2 Hours
- Multiple refunds should be submitted on one repair line and the invoice details for each repair should be detailed in the comments section of the claim.

QUESTIONS & ASSISTANCE

For questions not addressed in this Advance Notice, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,



Michael A. Berardi