

VOLKSWAGEN DEALERSHIP COMMUNICATION

Date: January 30, 2017

To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator

Subject: Advance Notice – Safety Recall 69P4 - Autoliv Igniters Certain 2016-2017 MY Volkswagen Vehicles

IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION

Volkswagen has notified NHTSA and Transport Canada about the upcoming safety recall described in this letter.

CODE	69P4
AFFECTED VEHICLES	Certain 2016-2017 MY Volkswagen vehicles:
	USA: 2016 MY Volkswagen e-Golf, 2017 MY Volkswagen Golf and Tiguan
	Canada: 2017 MY Volkswagen Golf & Tiguan
RECALL DESCRIPTION	Affected vehicles have airbag igniter(s) manufactured by Autoliv. The affected igniter(s) may not meet manufacturing specifications. In a crash where airbag deployment is needed, an igniter may not deploy, increasing the risk of injury.
CORRECTIVE ACTION	Dealers will replace affected airbags.
REPAIR INFORMATION	On or about February 1, 2017 affected vehicles will be identified in ELSA and VIN lookup.
	Repair information will be provided to dealers when parts and repair instructions become available to support this recall.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Volkswagen Public Relations.

Volkswagen Customer Protection