



Hyundai Motor America
10550 Talbert Avenue
P.O. Box 20839
Fountain Valley, CA 92728-9937

NHTSA Campaign Number: 15V-568

INTERIM NOTICE

We are currently preparing the remedy. We will notify you again when the remedy is ready.

IMPORTANT SAFETY RECALL (INTERIM NOTICE)

This notice applies to your vehicle, XXXXXXXXXXXXXXXXXXXX

Dear Hyundai Sonata Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain model year 2011 through 2012 Hyundai Sonata vehicles equipped with 2.0 liter and 2.4 liter gasoline direct injection engines. Our records indicate that your vehicle is subject to this recall.

The purpose of this letter is to explain what the recall is about and to keep you informed of Hyundai's recall implementation plan. We are currently making preparations to implement the safety recall remedy. We will send you another notification when the remedy is available.

What is the problem?

- An investigation by Hyundai has determined that excess metal debris may have been generated from factory machining operations as part of the manufacturing of the engine crankshaft. This debris can be forced into the connecting rod oiling passages, restricting oil flow to the bearings and increasing the potential of premature bearing wear. A worn connecting rod bearing will produce a metallic, cyclic knocking noise from the engine which increases in frequency as the engine RPM increases. If the vehicle continues to be driven with a worn connecting rod bearing, the bearing can fail, and the vehicle could stall while in motion, increasing the risk of a crash.

What should you do in the interim?

- We appreciate your patience while we prepare the remedy. In the meantime, if customers notice an abnormal knocking noise from their engine, they are encouraged to seek service at their local Hyundai dealer as soon as possible.

You will receive a second owner notification letter when the remedy is available. For updated information regarding this Recall Campaign, please visit:

www.HyundaiUSA.com/Campaign132

To ensure your confidence in our product, Hyundai Motor America is extending the warranty of the engine "short block" assembly to 10 years from the original date of purchase, or 120,000 miles; whichever comes first. This warranty extension applies to both original and any subsequent owners.

What if you have other questions?

- If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-671-3059.

If you believe that the dealer or Hyundai has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Reimbursement Notification

- Hyundai has a program for reimbursing owners of model year 2011 through 2012 Hyundai Sonata vehicles equipped with 2.0 liter and 2.4 liter gasoline direct injection engines who paid to have the recall condition remedied prior to receiving this interim recall notification letter. To obtain information about reimbursement from Hyundai, please visit the website referenced above. The website will allow you to submit your request for reimbursement electronically.

If you are a vehicle lessor, federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We urge your prompt attention to this important safety matter.

Hyundai Motor America