



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: 15V-491

July 10, 2017

IMPORTANT SAFETY RECALL

NAME
ADDRESS
CITY, ST ZIP-Z4

This notice applies to your vehicle: VIN

Dear NAME:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. DRV suites (DRV) has decided that certain Travel Trailers do not conform to 49 CFR §571.108 – S8.1.3 Mounting Location (FMVSS 108). We apologize for any inconvenience this action may cause you, however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

On certain fifth wheel trailers the forward reflectors on both sides of the camper were located above the maximum height allowable by a range of 8 to 10 inches. This could lead to an increased risk of injury and/or damage to property.

***What we
will do***

DRV has included the reflectors with this letter along with instruction on how to install the reflector. If you do not wish to complete this yourself we will have an authorized dealer or repair center install the reflector. This will be corrected at no expense to you, the owner. This recall should take only a few minutes to complete.

***What we need
you to do***

Replace the reflector per the enclosed instructions at your earliest convenience. If you choose to have this performed please contact your local dealer to set up an appointment to have this inspected and if needed corrected immediately, this service will be performed free of charge.

You will need the following information for the phone call:

- VIN of your travel trailer
- Name, Address, and Phone Number

If you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by phone at 260-562-3500. If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from DRV by contacting the **DRV Warranty/Service Department**.

If after contacting DRV Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,
DRV Service Department

cc: National Highway Traffic Safety Administration (NHTSA)

