

# Your safety is our top priority.

Your Subaru needs a critical airbag repair.  
*El airbag de su Subaru requiere de una reparación crítica.*

Please make an appointment with your Subaru retailer  
immediately – online or by phone – for this free service.



Dear **[Customer's First Name]**,

There is a critical safety recall\* for the passenger-side front airbag in your Subaru. According to our records, you have not yet taken your vehicle to your Subaru retailer (dealer) to have the recall repair performed. **If the inflator ruptures, metal fragments could strike vehicle occupants, potentially resulting in serious injury or death.** Your Subaru retailer will replace the passenger-side front airbag inflator free of charge.

Helping to keep you and your passengers safe is very important to us. For this reason, do not allow anyone to sit in the front-passenger seat until the airbag repair has been performed. Please schedule an appointment for this service with your Subaru retailer as soon as you can, and ask about alternative transportation options.

For more information, visit: [subaru.com/vehicle-recalls.html](http://subaru.com/vehicle-recalls.html)

*Para información visite nuestro sitio web específico de Takata en español (<http://www.subaru.com/es/vehicle-recalls/airbags.html>), o llame al 1-800-SUBARU3 (1-800-782-2783).*

**Yours truly,**  
**Subaru of America, Inc.**

VIN: **[Insert VIN]** Recall Code: **[Insert Recall Code]**

\*If you have already had this recall service performed or have this service scheduled, we thank you for your attention to this matter. If you have moved or sold your vehicle, you may update your customer record by visiting [subaru.com/customer-support](http://subaru.com/customer-support) and clicking Ownership Update under the Quick Link section, or by calling 1-800-SUBARU3 (1-800-782-2783).

Locate your nearest Subaru retailer at: [subaru.com/find-retailer/index](http://subaru.com/find-retailer/index)

**Subaru of America, Inc.**

XXXXXX Street Name

City, State, 00000



**URGENT: SAFETY RECALL NOTICE**

**[Customer Name]**

[XXXXXX Street Name]

[City, State, 00000]