

Protect your most precious cargo.



Let's help keep you and your loved ones safe. The passenger-side front airbag in your [Year/Model] is dangerous, and we'll fix it for **FREE**.



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The recall repair is FREE!
**URGENT AIRBAG
SAFETY RECALL**



[Customer's Full Name]
[XXXXX Street Name]
[City, State, 00000]



Subaru of America, Inc.
XXXXX Street Name
City, State, 00000

Subaru of America, Inc.
PRSR1 STD
U.S. Postage
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VIN: [Insert VIN]

Recall Code: [Insert Recall Code]

[Customer's First Name],

The passenger-side front airbag in your Subaru could explode, sending metal shrapnel toward you and others in the vehicle, which can cause serious injury or death.

Please schedule an appointment at your local Subaru retailer immediately! Most of our retailers remain open to safely complete vehicle recall repairs. **DO NOT** allow anyone to sit in the front-passenger seat until the **FREE** airbag recall repair has been performed.

For more information, visit: subaru.com/vehicle-recalls/airbags.html

Para información visite nuestro sitio web específico de Takata en español (<http://www.subaru.com/es/vehicle-recalls/airbags.html>), o llame al 1-844-373-6614.

Subaru of America, Inc.



Your Subaru retailer will take care of this urgent airbag safety recall with:

- FREE** airbag repair
- FREE** alternative transportation options – loaner vehicles, shuttles, and round-trip towing (ask your retailer for availability)
- TOUCHLESS** service options
- QUICK** recall repair times
- CONVENIENT** scheduling

Locate your nearest Subaru retailer at: subaru.com/find-retailer/index

If you have already had this recall repair performed or have an appointment scheduled for it, we thank you for your attention to this matter. If you have moved or sold your vehicle, you may update your customer record by visiting subaru.com/customer-support and clicking Ownership Update under the Quick Links section, or by calling 1-800-SUBARU3.