

# Protect what cannot be replaced.

The passenger-side front airbag inflator in your [Year/Model] is dangerous to you and your loved ones. We'll fix this for **FREE**.



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[Customer's Full Name]  
[XXXXX Street Name]  
[City, State, 00000]

**URGENT**  
*YOUR Subaru requires a critical  
airbag inflator replacement.*



Subaru of America, Inc.  
PRSRFT STD  
U.S. Postage  
**PAID**

Subaru of America, Inc.  
XXXXXX Street Name  
City, State, 00000



VIN: [Insert VIN]

Recall Code: [Insert Recall Code]

[Customer's First Name],

**The passenger-side front airbag inflator in your Subaru could explode, sending metal shrapnel toward you and others in the vehicle, which can cause serious injury or death.**

Please schedule an appointment at your local Subaru retailer immediately! Most of our retailers remain open to safely complete vehicle recalls. **DO NOT** allow anyone to sit in the front-passenger seat until the airbag inflator repair has been performed.

For more information, visit: [subaru.com/vehicle-recalls/airbags.html](http://subaru.com/vehicle-recalls/airbags.html)

Para información visite nuestro sitio web específico de Takata en español (<http://www.subaru.com/es/vehicle-recalls/airbags.html>), o llame al 1-844-373-6614.

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## Your Subaru retailer will take care of this critical safety recall with:

- FREE** airbag inflator repair
- FREE** alternative transportation options – loaner vehicles, shuttles, and round-trip towing (ask your retailer for availability)
- TOUCHLESS** service options
- QUICK** repair times
- CONVENIENT** scheduling

Locate your nearest Subaru retailer at: [subaru.com/find-retailer/index](http://subaru.com/find-retailer/index)

If you have already had this recall service performed or have this service scheduled, we thank you for your attention to this matter. If you have moved or sold your vehicle, you may update your customer record by visiting [subaru.com/customer-support](http://subaru.com/customer-support) and clicking Ownership Update under the Quick Links section, or by calling 1-800-SUBARU3.