## GLOBAL SAFETY FIELD INVESTIGATIONS DCS4912 URGENT - DISTRIBUTE IMMEDIATELY

Date: November 27, 2018

Subject: GM Dealers Servicing Saab 9-2X Vehicles for Takata Air Bag Recall

Safety Recalls 15040, 15044, 15045, 15046, 15442 and 15818

Front Passenger Air Bag Inflator Replacement

Models: 2005-2006 Saab 9-2X

To: All General Motors Dealers

The National Highway Transportation Safety Administration (NHTSA) has requested that General Motors help facilitate the repair of certain 2005-2006 model year Saab 9-2X vehicles involved in the ongoing Takata air bag recall. Therefore, we are releasing safety recalls 15040, 15044, 15045, 15046, 15442 and 15818 today authorizing all GM dealers to begin replacing the suspect front passenger air bag inflators on these vehicles. The total number of U.S. vehicles involved is approximately 9,300. Please see the attached bulletins for details.

Government reporting requirements necessitate that the involved vehicle population be segregated into separate groups for tracking purposes, hence, the need for the six similar bulletins. Within those groups, the vehicle population is further divided into two different categories – vehicles that consistently experience high-absolute humidity (HAH) and those that do not. Exposure to HAH has been determined to be an underlying factor in the manifestation of the safety defect, so the bulletins are geographically based by HAH and non-HAH areas.

Dealers who have any of the involved vehicles in their used vehicle inventory are strongly encouraged to perform the required repair, in accordance with the appropriate recall bulletin, as soon as possible.

## **Customer Letter Mailing**

The customer letter mailing is scheduled to begin on December 3, 2018. The letter will be on Saab letterhead and will explain that, for their convenience, these owners may now have the required safety repair performed on their vehicle at any GM dealership. It also states that, if they prefer, they may still have the recall repair done at a Saab Official Service Center. A generic copy of the letter is attached for your review.

## **Frequently Asked Questions (FAQs)**

Also attached to this message is a list of anticipated FAQs. These questions and answers are being provided to help dealership personnel correctly respond to inquiries from involved vehicle owners about these safety recalls.

## Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system has been updated to display the involved Saab vehicles.

END OF MESSAGE GLOBAL SAFETY FIELD INVESTIGATIONS