



Ford Motor Company  
Ford Customer Service Division  
P.O. Box 1904  
Dearborn, Michigan 48121-1904

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**\*\*\* IMPORTANT SAFETY RECALL REMINDER \*\*\***

According to our records, your 2013 Fusion has not had necessary safety recall repairs made. We urge you to have the free repair performed at your local dealership as soon as possible.

**KEY INFORMATION**

- Your vehicle is involved in an important safety recall
- Your safety is important to us. Schedule an appointment to have service procedure completed
- This procedure will be performed free of charge

**Recall Number 15S16 - Door Latch Replacement and Description:**

**What is the Issue?** On your vehicle, it may be possible for the pawl spring tab inside one or more of the side door latches to break. This condition will typically prevent the door from latching. In certain situations, where the door is able to be closed, the door may unlatch while driving, increasing the risk of injury.

**Recall Number 16S42 - Driver and Passenger Front Seatbelt Pretensioner Cable Repair and Description:**

**What is the Issue?** On your vehicle, the driver and passenger front seatbelt pretensioner cables may separate during a deployment and may not adequately restrain the occupant in a crash, increasing the risk of injury.

**Recall Number 17S09 - Coolant Level Sensor System Installation and Description:**

**What is the Issue?** On your vehicle, localized overheating of the engine cylinder head may cause the cylinder head to crack. A cylinder head crack may cause an oil leak that may result in a fire in the engine compartment.

**What Are We Asking You To Do?**

Please contact your dealer to schedule an appointment to have these important service procedures completed. If you do not already have a servicing dealer, you can access [www.Fordowner.com](http://www.Fordowner.com) for dealer addresses, maps and driving instructions.

The vehicle owner is responsible for having these service actions performed. Ford Motor Company reserves the right to deny coverage for any vehicle damage that may result from failure to have these recalls performed on a timely basis. Therefore, please have this recall performed as soon as possible.

**Service Assistance:**

If you have additional questions, please contact the Ford Motor Company Customer Relationship Center at 1-866-436-7332 and one of our representatives will be happy to assist you. For the hearing impaired call 1-800-232-5952 (TDD). Office Hours are Monday through Friday: 8:00AM - 5:00PM (Your Local Time).

If you wish to contact us through the Internet, our address is: [www.Fordowner.com](http://www.Fordowner.com).

If your authorized dealer has recently completed these recall repairs, please disregard this reminder.

We apologize for any inconvenience this may cause and want to assure you that, with your assistance, we will correct these conditions. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

Thank you for your attention to these important matters.

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