

Michael A. Berardi Director Service Engineering Operations Ford Customer Service Division Ford Motor Company P. O. Box 1904 Dearborn, Michigan 48121

April 30, 2015

TO:

All U.S. Ford and Lincoln Dealers

SUBJECT:

Advance Notice - Safety Recall 15S16 - Supplement #1

Certain 2011-2014 Model Year Fiesta and 2013-2014 Model Year Fusion and MKZ

Vehicles

Door Latch Replacement

# REASON FOR THIS SUPPLEMENT

 Affected Vehicle Build Dates: The model year and build date range for the affected Fiesta vehicles has been updated to include additional 2011 and 2012 model year vehicles.

#### **New! AFFECTED VEHICLES**

Vehicle	Model Year	Assembly Plant	Build Dates
Fiesta	2011-2014	Cuautitlan	Job-1 2011 model year to 31-May-2013
Fusion	2013-2014	Hermosillo	Job-1 2013 model year to 31-May-2013
Fusion	2014	Flat Rock	Job-1 2014 model year to 31-May-2013
MKZ	2013-2014	Hermosillo	Job-1 2013 model year to 31-May-2013

Affected vehicles are identified in OASIS. In addition, for a list of vehicles assigned to your dealership, visit <a href="https://web.fsavinlists.dealerconnection.com">https://web.fsavinlists.dealerconnection.com</a>. This information will be available on April 30, 2015.

#### REASON FOR THIS SAFETY RECALL

In all of the affected vehicles, the side door latches have a pawl spring tab that may break. This condition will typically prevent the door from latching. In certain situations where the door is able to be closed, the door may unlatch while driving, increasing the risk of injury.

# SERVICE ACTION

A complete Dealer Bulletin will be provided to dealers the third quarter 2015 when it is anticipated that initial parts ordering information and repair instructions will be available to support this safety recall.

# **CUSTOMER NOTIFICATION**

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

#### PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$7,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery

# **QUESTIONS?**

Special Service Support Center (Dealer Assistance Only) \_\_\_\_\_\_1-800-325-5621

Sincerely,

Michael A. Berardi