

GM CUSTOMER CARE AND AFTERSALES
DCS3873
URGENT - DISTRIBUTE IMMEDIATELY

Date: December 11, 2015

Subject: Upcoming Safety Recall 14574B
Under Hood Fire
Customer Advisory Letter Mailing

Models: 2004 Buick Regal
2004 Chevrolet Impala
2004 Chevrolet Monte Carlo
2004 Pontiac Grand Prix
Equipped with 3.8L V6 engine (RPO L26, L32, L36 or L67)

To: All General Motors Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, Used Vehicle Sales Manager,
and Warranty Administrator

General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming safety recall that involves certain 2004 model year (MY) Buick Regal, 2004 MY Chevrolet Impala, 2004 MY Chevrolet Monte Carlo, and 2004 MY Pontiac Grand Prix vehicles equipped with a 3.8L V6 engine (RPO L26, L32, L36 or L67). The GM recall number is 14574B. This is a population expansion of the previously released recall bulletin 14574A that will incorporate the repair revisions outlined in upcoming safety recall 15757. None of the vehicles involved in 14574B will have had a previous repair for this condition.

As required by the National Highway Traffic Safety Agency (NHTSA), GM will mail an advisory letter to each involved customer of record informing them of this safety recall beginning December 14, 2015. Even though the parts needed to repair these vehicles are not currently available, the letter explains that when parts are available, their dealer will replace the engine's front valve cover and front-valve-cover gasket with new parts of an improved design, and the engine's plastic "beauty" cover and plastic oil-fill-tube extension will be removed. This letter also advises that when parts are available, they will receive another letter instructing them to contact their dealer to arrange a service appointment for this repair. A copy of the generic letter is attached to this message.

This is a courtesy notification to dealers. Dealers will be advised when the recall bulletin is scheduled for release.

The Investigate Vehicle History screen in the Global Warranty Management system has been updated for this upcoming safety recall. This action was taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries. Please note the "N/A" under Release Date and the "Incomplete – Remedy Not Yet Available" message under Status. This means release of the recall bulletin is still pending and dealers should not attempt to perform any repairs at this time.

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