




RECALL 15V-188: REPLACE BOTH REAR REFLECTORS

New information provided by this revision is preceded by this symbol .

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

This Service Information bulletin supersedes SI B63 07 17 **dated May 2017**.

What's new:

- The "Recall statement" has been added for final repair
- "Situation" has been updated.
- "Affected Vehicles" has been added
- "Correction" has been added
- "Procedure" has been added
- "Parts Information" has been added
- "Warranty Information" has been added

MODEL

F10 (5 Series)

SITUATION

Rear Reflectors with a lower than acceptable reflection value were installed in rear bumpers.

AFFECTED VEHICLES

BMW AG is conducting a Voluntary Non-Compliance Recall (effective May 31, 2017) on Model Year 2013 BMW 5 Series (including ActiveHybrid 5) involving the rear reflectors.

Approximately 13,531 vehicles are affected by this recall.

Final notification letters were mailed on July 27, 2017 to inform customers that their vehicle is affected by this recall and that parts are available.



Note: Vehicles in dealer inventory may be affected by this recall/stop. Vehicles which are affected will

show the campaign as "Open" when checked either in Warranty Vehicle Inquiry, AIR or ISPA Next. The affected vehicles will be identified with the campaign description: **B630717 Recall: F10 Both Rear Reflectors**

UPDATE! **CORRECTION**

Replace the rear reflectors on both sides of the rear bumper.

UPDATE! **PROCEDURE**

Follow ISTA repair instruction REP 63 14 120 Removing and installing or replacing rear reflector Repeat the same procedure for the other side.

UPDATE! **PARTS INFORMATION**

Please refer to the Parts Matrix for parts ordering procedure.

Part Number	Description	Quantity
63 14 7 203 237	Rear left reflector	1
63 14 7 203 238	Rear right reflector	1

UPDATE! **WARRANTY INFORMATION**

Reimbursement for this Recall will be via normal claim entry utilizing the following information:

Defect Code:	0063470100	
Labor Operation:	Labor Allowance:	Description:
00 65 053	5 FRU	Replace both rear reflectors at rear (Main work)

TREAD Act - Previous Customer-Pay Repairs

Reimbursement requests for prior customer-pay repairs that specifically address the issue described in this Recall bulletin are not very likely, since a previous replacement would be for reasons other than for the incorrect reflection value of the rear reflectors.

Monday, July 31, 2017

ATTACHMENTS

View PDF attachment [2015-MY13-14-F10-RearReflector-QA-\(31May2017\)](#).

View PDF attachment [B630717 Recall Notice v2](#).

[Copyright ©2017 BMW of North America, Inc.]

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 15V-188: Replace Both Rear Reflectors B63 07 17

BMW AG is conducting a Voluntary Non-Compliance Recall (effective May 31, 2017) on Model Year 2013 - 2014 BMW 5 Series (including the M5 and ActiveHybrid 5) involving the rear reflectors.

Owners will be notified by First Class mail about the Recall and will be instructed to bring their vehicles in for a free repair when parts are available.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**Rear Reflector
Non-Compliance Recall 15V-188
Model Year 2013 – 2014
BMW 5 Series Sedan (including M5 and ActiveHybrid 5)
*Last Updated 05/31/2017***

Q1. Which BMW Group models in the US are potentially affected by this Non-Compliance Recall?

Approximately 13,981 Model Year 2013 – 2014 BMW 5 Series (including M5 and ActiveHybrid 5) in the US, produced from January 2013 through June 2013, are potentially affected.

Q2. What is the specific issue?

This non-compliance recall involves the rear reflectors. They may not conform to a Federal requirement.

Q3. What can happen as a result of this issue?

Affected vehicles are less noticeable to drivers approaching from the rear which could increase the risk of a crash.

Q4. How did BMW Group become aware of this issue?

BMW Group became aware of this issue through its quality control procedures.

Q5. Why are other BMW Group vehicles not included in this Non-Compliance Recall?

Other vehicles were produced with rear reflectors that conform to the Federal requirement.

Q6. Can I determine if this issue exists in my vehicle?

No.

Q7. Can I continue to drive my vehicle?

Yes. When you receive a letter asking you to have this recall performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q8. How will my vehicle be repaired?

The rear reflectors will be replaced.

Q9. Is BMW Group aware of any accidents, injuries, or fires involving these BMW Group vehicles associated with this Non-Compliance Recall?

No.

Q10. How will I be informed of this Non-Compliance Recall?

You will receive a letter in July via First Class advising you of this recall. You will receive another letter when the recall is ready to be performed. At that time, you should immediately schedule an appointment with an authorized BMW center to have this recall performed. You can locate your nearest authorized BMW center at www.bmwusa.com/dealers.

Rear Reflector
Non-Compliance Recall 15V-188
Model Year 2013 – 2014
BMW 5 Series Sedan (including M5 and ActiveHybrid 5)
Last Updated 05/31/2017

To ensure BMW has your most recent contact and vehicle information, please register your vehicle at www.bmwusa.com/myBMW. Registration is free, and will give you access to factory initiated campaigns and other information specific to your BMW.

Q11. Do I have to wait for my letter to have my vehicle serviced?

Yes. We are in the process of implementing this program to ensure that the necessary parts, tools and procedures are available, prior to contacting you to schedule your vehicle to have this recall performed. For the latest updates to this recall, please visit www.bmwusa.com/recall.