



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 21, 2017

Mr. David Mihalick
Standards Compliance Manager
KZRV, L.P.
419 W. Pike Street
Jackson Center, OH 45334

NEF-150MR
17V-785

Subject: Quad Step Rivet Failure

Dear Mr. Mihalick:

This letter serves to acknowledge KZRV, L.P.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KZRV/DURANGO GOLD/2014-2015

Mfr's Report Date: December 8, 2017

NHTSA Campaign Number: 17V-785

Components:

EQUIPMENT:RECREATIONAL VEHICLE

Potential Number of Units Affected: 171

Problem Description:

KZRV, L.P. (KZRV) is recalling certain 2014-2015 Durango Gold recreational trailers. In the affected vehicles, a rivet for the quad entry steps may shear and fail, causing the steps to give when being used.

Consequence:

If the rivet shears causing the quad step to fail, the step user may fall, increasing the risk of personal injury.

Remedy:

KZRV will notify owners, and dealers will inspect and replace the two rivets joining the second and third step, and the four rivets on the top step, free of charge. The recall is expected to begin February 2, 2018. Owners may contact KZRV customer service at 1-800-768-4016 extension 154 or 153. Note: This recall is an expansion of KZRV recall 15V-173.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received KZRV's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Timian", with a horizontal line extending to the right.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement