

IMPORTANT SAFETY RECALL



COOPER TIRE & RUBBER COMPANY
Findlay, Ohio 45840 419-423-1321

Month & Date, 2015

Dear Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Cooper Tire & Rubber Company has decided that a non-compliance which relates to motor vehicle safety exists in all tires identified as follows:

Product Name	Size	DOT Serial Number	Brand
COOPER ZEON LTZ	275/55R20 XL	UT Y1 CN9 3515 thru 3715	Cooper

Cooper Tire & Rubber Company has determined that the affected tires fail to comply with the requirements of 49 CFR 571.139 S6.3.2.(a) Tire Endurance. At various distances during the specified endurance test, the subject tires may develop and exhibit tread lug chunking or tread edge cracking. If left unattended, the tire could lose air and risk loss of steering control and may contribute or result in a vehicle crash.

Cooper Tire & Rubber Company is recalling all of the tires with the identification number(s) above. Effective immediately, you or your dealers must not sell any of the tires listed and described above.

You should also comply with the following instructions regarding the return of new and used recall tires at no charge in accordance with such provisions.

PROCEDURE FOR RETURN AND CREDIT OF RECALLED TIRES

NEW TIRES:

All recalled new tires existing in your inventory, or in your sub-dealers' inventories, should be returned immediately in one shipment, freight collect to the designated inspection point for your area as indicated on the attached map. To assure proper handling, these tires should be listed on the standard Manufacturer's Tire Claim Form. In order to expedite the sorting and crediting process, please use a crayon and write the words, "New Recall" on the sidewall of the tire and on the Claim Form in the comments section.

Upon verification by Cooper Tire that the tires returned are within the recall group, we will issue credit to you based upon your last invoice price of the tires.

USED TIRES:

Cooper Tire's registration records are being searched and consumers who have purchased tires with the subject identification number(s) are being notified of the RECALL. Attached for your information is a copy of the notification being sent to such consumers. Tires removed from consumer vehicles as a result of this RECALL should be replaced with tires of like size and construction bearing identification numbers other than those listed above.

We have advised the consumer to return his recalled tire(s) and his letter to you. If your inspection verifies that the consumer has a tire(s) with the suspect identification number, the tire(s) should be replaced, mounted and balanced at no charge, if presented for remedy within sixty (60) days after (i) receipt of this letter or (ii) notice that a replacement tire(s) is available (if not available at the time of the inspection). It is expected that replacement tire(s) will be available at the time of inspection. However, if the tires are not available at the time of inspection, they will be available within twenty-one (21) days. After expiration of the sixty (60) days, tires will be replaced under our normal adjustment policy.

We have advised the consumer that it will take approximately thirty (30) minutes each to replace the recalled tires. For any tires removed from consumer vehicles during such sixty (60) day period, Cooper Tire will authorize an allowance of \$17.50 per tire to cover mounting and balancing.

“YOU ARE PROHIBITED BY FEDERAL LAW FROM SELLING NEW OR USED TIRES COVERED BY THIS NOTIFICATION.”

Tires removed from consumer vehicles must be listed on our standard Manufacturer's Tire Claim Form. The Claim Form must be properly completed and signed by the consumer and the consumer's copy of the recall letter attached.

For the purpose of the RECALL, the Claim Form must include RECALL tires only. The word "RECALL" must be printed directly across from the name and address on the claim form in the comments section. All tires should be identified in crayon with the Claim Form reference number per standard adjustment procedures. Also, please write the words, "Used Recall" on the sidewall of the tire.

Upon verification by Cooper Tire, credit will be issued to you on a no charge replacement basis if replaced by you and returned to Cooper on or before ninety (90) days after notice of this RECALL.

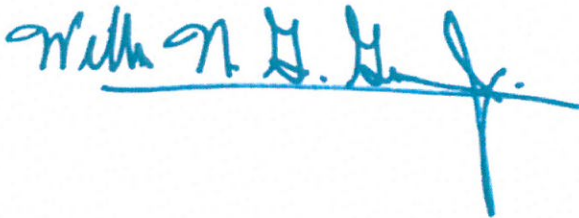
All Claim Forms for both "New Recall" and "Used Recall" tire(s) should be mailed to Cooper Tire & Rubber Company using the standard tire adjustment procedures. Please mail the claim forms one to two days before shipping the tires. Remember: **DO NOT** ship the Claim Forms with the tires.

You should return in one shipment all recalled new and used tires to the inspection point as indicated on the attached map. These tires should be classified as SCRAP and shipped as SCRAP RUBBER TIRES, freight collect. Freight collect privileges apply only within the prescribed time period. Any tires returned after the designated time will be handled under our regular tire adjustment procedures.

Cooper Tire requests that you advise it of those customers of yours, if any, who have purchased any of the tires described above for which registration forms have not previously been submitted so that such customers can be advised of the recall and the replacement of their recalled tires can be scheduled.

We certainly apologize for any inconvenience this may cause you. If you have any questions pertaining to the implementation of this RECALL or need assistance, please contact the Cooper Tire Consumer Relations Department at 800-854-6288

Sincerely,

A handwritten signature in blue ink, reading "William N. G. Geaman, Jr.", with a horizontal line underneath the name and a vertical flourish extending downwards from the end of the line.

William N. G. Geaman, Jr.
Manager, Consumer Quality Systems

Attachments:
Cooper Tire Consumer Letter
RIP Map

IMPORTANT SAFETY RECALL



COOPER TIRE & RUBBER COMPANY
Findlay, Ohio 45840 419-423-1321

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Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Cooper Tire & Rubber Company has decided that a non-compliance which relates to motor vehicle safety exists in all tires identified as follows:

Product Name	Size	DOT Serial Number	Brand
COOPER ZEON LTZ	275/55R20 XL	UT Y1 CN9 3515 thru 3715	Cooper

The following illustration shows the DOT information on a sample of the affected tires. DOT sequence begins with UTY1 CN9 ---- and ends with a date code (2-digit week and 2-digit year) between 3515 and 3715 inclusive.



Cooper Tire & Rubber Company has determined that the affected tires fail to comply with the requirements of 49 CFR 571.139 S6.3.2.(a) Tire Endurance. At various distances during the specified endurance test, the subject tires may develop and exhibit tread lug chunking or tread edge cracking. If left unattended, the tire could lose air and risk loss of steering control and may contribute or result in a vehicle crash.

Cooper Tire & Rubber Company is recalling all of the tires with the identification number(s) above. To ensure your safety and satisfaction with our product, we request that you return the recalled tires and this letter to your dealer. If the inspection verifies that you have a tire or tires with the suspect identification number, they will be replaced, mounted and balanced at no charge to you if you have presented them for remedy within sixty (60) days after (i) receipt of this letter or (ii) notice that a replacement tire is available (if not available at the time of inspection). It is expected that replacement tires will be available at the time of the inspection. However, if the tires are not available at the time of inspection, they will be available within twenty-one (21) days. After expiration of the sixty (60) day period, tires will be replaced under

CTRC1611215

our normal adjustment policy.

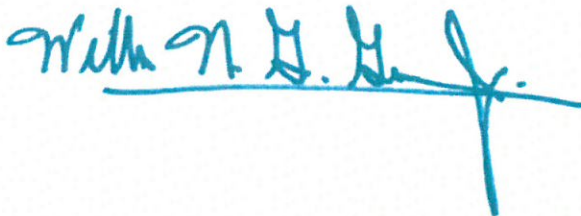
The time required to determine if the tire is subject to RECALL is only a few minutes and approximately thirty (30) minutes per tire if replacement is required.

Should any questions or problems arise while your tires are being inspected or replaced, please call the Cooper Tire Consumer Relations Department at 800-854-6288. We will attempt to be of service to you. In the event you believe we have failed to or are unable to replace your tire(s) without charge to you, within the sixty (60) day period described above, you may so notify the Secretary of Transportation at the following address: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or phone NHTSA's Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153; or go to <http://www.safercar.gov>).

If you've had your tires replaced before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact the Cooper Tire Consumer Relations Department at 800-854-6288.

We regret this inconvenience, but are sure that you understand our interest in your safety and satisfaction with your tires. Please see your dealer immediately for free replacement of the recalled tires. Give this letter to them so that it can be returned to us for purposes of this recall.

Sincerely,



William N. G. Geaman, Jr.
Manager, Consumer Quality Systems

TO BE COMPLETED BY DEALER

Tires inspected and replaced _____
(date)

Dealer stamp or name and address

Dealer: Please complete the above section: attach letter to the Manufacturer's Tire Claim Form and return the Claim Form(s) and recalled tire(s) per our standard adjustment procedures.

CALL AND GET A TARA # AND THEN MAIL, FAX or E-MAIL ALL ADJUSTMENT PAPER WORK SEPARATELY TO:

COOPER TIRE CONSUMER RELATIONS
SEE PAGE 1 FOR INSTRUCTIONS ON MAILING, FAXING or E-MAILING



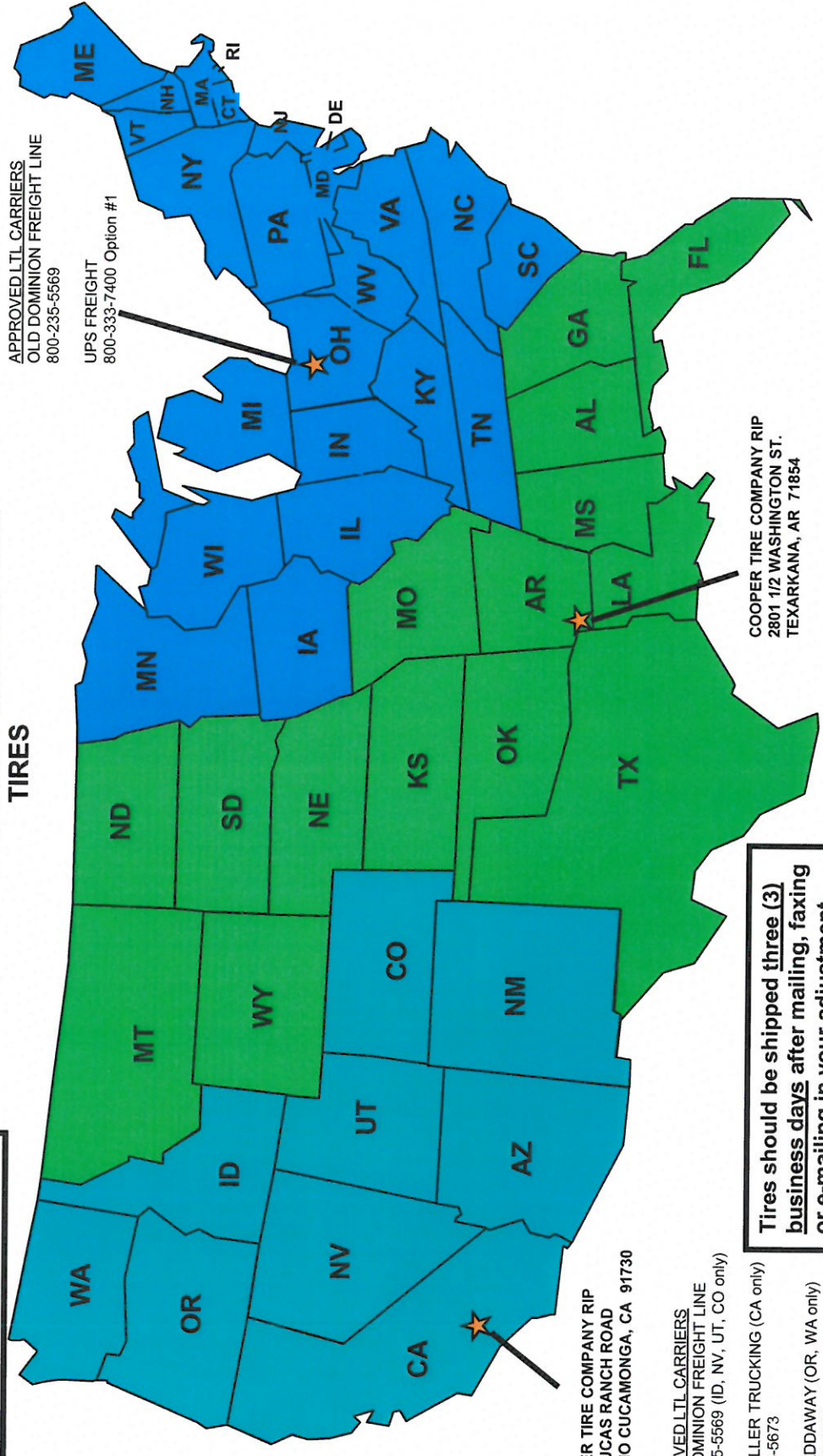
REGIONAL INSPECTION POINTS AND REQUIRED CARRIERS FOR ADJUSTMENT TIRES

OVER 1000 lbs. CAN BE SENT FREIGHT COLLECT- CHECK SCRAP RUBBER CLASS 50

COOPER TIRE COMPANY RIP
800 WESTERN AVENUE
FINDLAY, OH 45840

APPROVED LTL CARRIERS
OLD DOMINION FREIGHT LINE
800-235-5569

UPS FREIGHT
800-333-7400 Option #1



COOPER TIRE COMPANY RIP
9363 LUCAS RANCH ROAD
RANCHO CUCAMONGA, CA 91730

APPROVED LTL CARRIERS
OLD DOMINION FREIGHT LINE
(800-235-5569 (ID, NV, UT, CO only)

ROY MILLER TRUCKING (CA only)
800-336-5673

USF REDDAWAY (OR, WA only)
(800) 395-1360

UPS FREIGHT (AZ, NM only)
800-333-7400 Option #1

COOPER TIRE COMPANY RIP
2801 1/2 WASHINGTON ST.
TEXARKANA, AR 71854

APPROVED LTL CARRIERS
OLD DOMINION FREIGHT LINE
800-235-5569

YELLOW FREIGHT (WY, NE only)
800-610-6500

Tires should be shipped three (3) business days after mailing, faxing or e-mailing in your adjustment paper work.