



NHTSA Recall Number 15T020

Date: February 13, 2017

Subject: IMPORTANT SAFETY RECALL

Dear Michelin Tire Owner,

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

Michelin North America, Inc. has decided that certain **Michelin 315/80R22.5 X Works XZY TL 156/150K tires** lack the required DOT symbol and load range letter designation, and, as such, they fail to conform to the requirements of U.S. Code 30112 and Federal Motor Vehicle Safety Standard (FMVSS) number 119, "New Pneumatic Tires for Motor Vehicles with a GVWR of more than 4,536 kilograms (10,000 pounds) and Motorcycles." **Michelin is recalling approximately 250 of these tires in the United States.**

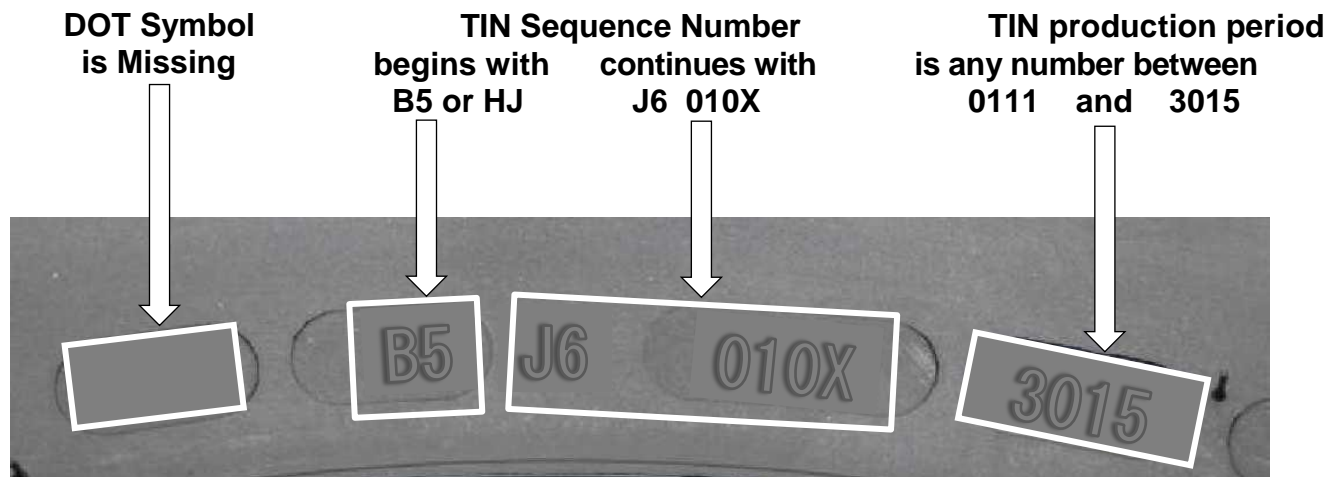
The tires are primarily intended for all position heavy truck use in on/off road conditions. The subject tires comply with all FMVSS performances but are missing the DOT symbol, creating confusion with tires that do not comply with these requirements. Tires that do not comply with FMVSS requirements may increase the risk of a crash.

You are receiving this letter because our records indicate that you may have purchased one or more of the recalled tires.

The following list provides the product descriptions, the Tire Identification Number (TIN) sequence and the TIN production periods of the manufacturing populations which contain the recalled tires. The TIN information is molded on the sidewall of each tire and contains the TIN sequence number and TIN date code. The date code is a 2-digit week and 2-digit year of production which is given in the TIN production period information. For example, "3015" refers to the 30th week of the year 2015.

Product Description	MSPN Part Number	TIN Sequence	Production Periods (inclusive)
Michelin 315/80R22.5 X Works XZY TL 156/150K	78187	B5 J6 010X	0111 to 3015
Michelin 315/80R22.5 X Works XZY TL 156/150K	78187	HJ J6 010X	0111 to 3015

HOW TO READ THE Tire Identification Number on tires concerned by this recall





Tires matching these descriptions, TIN sequence identifiers and TIN production time periods are part of the recall population. All recalled tires were manufactured between 2011 and 2015.

To determine if your tires are included in this recall, please check the TIN sequence number and DOT production period found on the sidewall of the tire, and if they match the above identifiers, either:

- Contact an authorized Michelin dealer. [The dealer locator is available at http://www.michelintruck.com/tools/dealer-locator/#/](http://www.michelintruck.com/tools/dealer-locator/#/) or
- Contact Michelin Customer Service at 1-888-847-8475 between 8:00 a.m. and 6:00 p.m. Eastern time, Monday-Friday to obtain a return authorization.

It is important that all recalled tires be removed from service as soon as possible. The recalled tires will be corrected by permanently applying the required markings or replacing the tires with a similar product at no cost beginning March 1, 2017. No cost remarking or product replacement will be available until August 31, 2017. After that date the recalled tires will be processed as part of our standard warranty policy.

If you have already paid to have your tires replaced due to this noncompliance you may be eligible to receive reimbursement. Requests for reimbursement may include parts, labor, fees and taxes. Reimbursement may be limited to the amount the replacement would have cost if completed by an authorized Michelin North America dealer. The following documentation must be presented to your dealer for reimbursement.

Original or clear copy of all receipts, invoices and/or repair orders that show:

- The name and address of the person who paid for the replacement
- The model name and size of the tire that was replaced
- What problem occurred when the tire was replaced and who replaced it
- The total cost of the replacement expense that is being claimed
- Proof of payment of the replacement (copy of front and back of cancelled check, or copy of credit card receipt).

Reimbursement will be made by check from your dealer. Should your claim be denied you will receive a letter from Michelin North America within 60 days of receipt giving the reason(s) for denial.

If you have additional questions, please contact Michelin at 1-888-847-8475 between 8:00 a.m. and 6:00 p.m. Eastern Time, Monday – Friday.

If your servicing Michelin retailer fails or is unable to provide the service as described above without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to www.safercar.gov.

Commitment to safety, quality, and respect for the consumer are our highest priorities. Please accept our sincerest apology for any inconvenience that correcting or replacing these tires may cause you.

Sincerely,

Michelin North America, Inc.