

IMPORTANT SAFETY RECALL

This notice applies to the VIN identified in the address section printed below.



SUBARU®

Subaru of America, Inc.

Subaru Plaza

P.O. Box 6000

Cherry Hill, NJ 08034-6000

800-782-2783

www.subaru.com

Subaru Recall Campaign WQP-51
NHTSA Recall No. 14V-763
January 2015

Dear Subaru Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Subaru of America, Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2003-2005 model year Subaru Legacy and Outback vehicles, 2003-2005 model year Subaru Baja vehicles, and 2004-2005 model year Subaru Impreza (including WRX/STI) vehicles.

You received this notice because our records indicate that you currently own one of these vehicles.

REASON FOR THE RECALL

The National Highway Traffic Administration (NHTSA) is investigating whether exposure to high absolute humidity may, upon air bag deployment, lead to a rupture of air bag inflators produced by TK Holdings, Inc. (Takata). In cooperation with that investigation, Subaru is conducting this regional recall to replace Takata front passenger air bag inflators in certain vehicles with current or previous registration in the following areas of high absolute humidity:

- The following States and U.S. Territories:
 - Florida
 - Hawaii
 - Puerto Rico
 - U.S. Virgin Islands
 - Guam
 - Saipan
 - American Samoa
- The counties of Georgia which are adjacent to Florida
- The coastal areas of:
 - Alabama
 - Louisiana
 - Mississippi
 - Texas

SAFETY HAZARD

In the event of a crash necessitating deployment of the front passenger air bag, the inflator could rupture with metal fragments striking and potentially seriously injuring the vehicle occupants.

REMEDY

Subaru will replace the inflator for your front passenger air bag at no cost to you.

WHAT YOU SHOULD DO

You should immediately contact your Subaru retailer (dealer) for an appointment to have the front passenger air bag inflator replaced with a new one.

Until this repair is performed, do not allow passengers to ride in the front passenger seat.

Although we have not experienced a parts shortage, we will cover a loaner vehicle if your retailer does not have the part in stock to repair your vehicle under this recall. If you are uncomfortable driving the vehicle to your Subaru retailer, please contact your Subaru retailer who will arrange for vehicle pick up.

HOW LONG WILL THE AIR BAG INFLATOR REPLACEMENT TAKE?

The time to replace the front passenger air bag inflator is approximately one hour and 45 minutes for the affected 2005 model year Legacy and Outback vehicles, and approximately 40 minutes for all of the other vehicles affected by this recall. It may be necessary to leave your vehicle for a longer period of time on the day of your scheduled appointment to allow your Subaru retailer flexibility in scheduling. Please present this letter to your Subaru retailer at the time this repair procedure is performed.

CHANGED YOUR ADDRESS OR SOLD YOUR SUBARU?

If you have moved or sold your vehicle, please complete the enclosed prepaid postcard and mail it to us. Or if you prefer to update this information online, please go to www.subaru.com, select 'Customer Support,' then select 'Address Update' or 'Ownership Update' from the drop down menu.

IF YOU NEED FURTHER ASSISTANCE:

To locate the nearest Subaru retailer you can access our website at www.subaru.com and select 'Find a Retailer.'

For additional information and the most Frequently Asked Questions, please go to:

- <http://www.wqp51.service-campaign.com>

If you need additional assistance, please contact us directly:

- By e-mail: Go to www.subaru.com and select 'Customer Support'
- By telephone: 1-800-SUBARU3 (1-800-782-2783)
Monday through Thursday between 7:30 a.m. and 8:00 p.m. ET
Friday between 10:30 a.m. and 5:00 p.m. ET
Saturday between 9:00 a.m. and 3:30 p.m. ET
- By U.S. Postal mail: Write us at Subaru of America, Inc., Attn: Customer-Retailer Services Department, P.O. Box 6000, Cherry Hill, NJ 08034-6000

Please contact us immediately if the Subaru retailer fails or is unable to make the necessary repairs free of charge.

You may also contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, West Building, Washington, DC 20590 or call the toll free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov> if you believe the Subaru retailer has failed or is unable to remedy your vehicle without charge within a reasonable amount of time.

Your continued satisfaction with your Subaru is important to us. Please understand that we have taken this action in the interest of your safety and your vehicle's proper operation. We sincerely apologize for any inconvenience this matter may cause and urge you to schedule an appointment as soon as possible to have this repair performed.

Sincerely,
Subaru of America, Inc.

A subsidiary of Fuji Heavy Industries Ltd.

Notice to Lessors

Under Federal law the lessor of a vehicle who receives this letter must provide a copy of it to the vehicle lessee(s) within 10 business days from receipt. The lessor must also keep a record of the lessee(s) to whom this letter is sent, the date sent, and the applicable vehicle identification number (VIN). (For the purposes of this section, a lessor means a person or entity that in the last twelve months prior to the date of this notification has been the owner, as referenced on the vehicle's title, of any five or more leased vehicles. A leased vehicle is a vehicle leased to another person for a term of at least four months.)