



**Subarunet Announcement**

**To: All Subaru Retailers**

**From: Subaru of America, Inc.**

**Date: August 24, 2015**

**Subject: UPDATE – Revised Takata air bag inflator return procedures (WQL-48, WQP-51, and WQR-53)**

Please be advised that the part return procedures have changed for all current Takata air bag inflator recalls (WQL-48, WQP-51, and WQR-53). This change is effective immediately.

**FedEx will no longer handle the Takata air bag inflator return shipments.**

The Product Campaign Bulletins on STIS have been updated with the revised part return procedures and information required on the SOA Part Return Notice. In summary:

- A company called Stericycle will arrange pick up of the inflators and return them to Takata.
- Once a month or upon accumulating 200 kits for return (whichever comes first) please call Stericycle at 1-877-650-3476 for pick up. Please see step 6 of the return instructions.
- Upon claim approval, Subaru of America, Inc. will generate a Part Return Notice requesting the old and new inflator serial number information only. **DO NOT WAIT FOR STERICYCLE TO PICK UP THE INFLATOR TO SEND THIS INFORMATION TO THE PARTS COLLECTION CENTER (PCC).**

Starting in September, future shipments will contain the new shipping documents. If you have or continue to receive inventory of inflator kits with the original FedEx shipping documents, do not contact FedEx. Please refer to step 4b. – Shipping Instructions – included in Appendix A of the bulletins.

Please ensure that all appropriate personnel thoroughly read the revised instructions. If you have any questions regarding the new procedures, please contact the Parts Information Coordinators at (866)782-2782.