

GM CUSTOMER CARE AND AFTERSALES
DCS3462
URGENT - DISTRIBUTE IMMEDIATELY

Date: December 02, 2014

Subject: 14743B – Product Safety Recall
Loss of Electric Power Steering (EPS) Assist
Revised Service Procedure

Models: 2015 Chevrolet Silverado Light Duty Regular Cab and Double Cab
2015 Chevrolet Suburban
2015 Chevrolet Tahoe
2015 GMC Sierra Light Duty Regular Cab and Double Cab
2015 GMC Yukon XL
Equipped with Electric Power Steering (EPS)

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
Used Vehicle Sales Manager and Warranty Administrator

This bulletin has been revised to include a Note in the Service Procedure section. Please discard all copies of bulletin 14743A.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES