

GM CUSTOMER CARE AND AFTERSALES
DCS3466
URGENT - DISTRIBUTE IMMEDIATELY

Date: December 2, 2014

Subject: Stop Delivery Order / Upcoming Safety Recall Population Expansion
GM Reference Number 14515

Models: 2014 Buick Enclave
2013-2014 Cadillac CTS (VIN D), Escalade, Escalade ESV
2013-2014 Chevrolet Captiva, Suburban, Tahoe
2014 Chevrolet Express, Impala, Silverado HD, Traverse
2014 GMC Acadia, Savana, Sierra HD
2013-2014 GMC Yukon, Yukon XL
Built With a Suspect Chassis Electronic Module
and
2003-2012 Various GM Makes and Models
Serviced With a Suspect Chassis Electronic Module

To: All General Motors Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales
Manager, New Vehicle Sales Manager, Parts and Service Director,
and Service Manager

STOP DELIVERY ORDER

On October 1, 2014, GM issued a stop delivery order involving certain 2013-2014 model year Cadillac CTS, Escalade, and Escalade ESV; Chevrolet Captiva, Suburban and Tahoe vehicles; and GMC Yukon and Yukon XL vehicles and certain 2014 model year Buick Enclave; Chevrolet Express, Impala, Silverado HD and Traverse; and GMC Acadia, Savana and Sierra HD vehicles. These vehicles were built with a chassis electronic module suspected of containing internal contamination. See GlobalConnect Message # G_0000201459.

Approximately 8,776 additional vehicles have been added to the recall population. These vehicles were serviced with a chassis electronic module suspected of containing internal contamination. A very small number of older model vehicles are now included so you may find certain 2003-2011 model year vehicles such as Chevrolet Trailblazer, Colorado, Sierra, Silverado, Suburban, Tahoe, Avalanche and Equinox; GMC Terrain, Sierra, Yukon, and Canyon; HUMMER H2 and H3; Saturn VUE, and Outlook models identified in IVH which has been updated as of today December 2, 2014. Additionally,

the IVH system issue that was communicated yesterday has been rectified and all involved vehicles should now show "Incomplete – Remedy Not Yet Available".

Attached is a list that provides the VIN of 11 vehicles that were added to this population which our records indicate are in dealer stock.

Until further instructions are received, these vehicles must be held and not delivered to customers, dealer traded, released to auction, or used for demonstration purposes.

Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.

END OF MESSAGE
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