

GM CUSTOMER CARE AND AFTERSALES
DCS3480
URGENT - DISTRIBUTE IMMEDIATELY

Date: December 17, 2014

Subject: 14456B – Safety Recall
Revised to Include Customer Letter

Models: 2013-2015 Chevrolet Spark

To: All Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
Used Vehicle Sales Manager and Warranty Administrator

This bulletin has been revised to include a copy of the customer notification letter. Please discard all copies of bulletin 14456A.

The customer letter mailing will begin on January 7, 2015. The CIDR will be available January 5, 2015. Due to improved part availability, IVH status of involved vehicles will be updated in early January 2015 to "Open."

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES