

U.S. Department of Transportation

National Highway Traffic Safety Administration

October 2, 2014

1200 New Jersey Avenue SE Washington, DC 20590

Mr. Brian Latouf Director, Field Product Investigations and Evaluations General Motors LLC 30001 Van Dyke - Mail Code 480-210-2V Warren, MI 48090-9055 NVS-215KS 14V-593

Subject: Secondary Hood Latch Corrosion

Dear Mr. Latouf:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/SPARK/2013-2015

Mfr's Report Date: September 23, 2014

NHTSA Campaign Number: 14V-593

Components:

LATCHES/LOCKS/LINKAGES:HOOD:LATCH

Potential Number of Units Affected: 89,294

Problem Description:

General Motors LLC (GM) is recalling certain model year 2013-2015 Chevrolet Spark vehicles manufactured January 17, 2012, to July 29, 2014. The secondary hood latch may prematurely corrode at the latch pivot causing the striker to get stuck out of position, preventing it from properly engaging the hood latch.

Consequence:

If the secondary hood latch corrodes causing the latch to be stuck out of position, and the primary hood latch is not engaged, the hood could unexpectedly open while driving, increasing the risk of a vehicle crash.

Remedy:

GM will notify owners, and dealers will replace the striker and latch with a new part with superior corrosion protection, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Chevrolet customer service at 1-800-222-1020. GM's number for this recall is 14456.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

