## GM CUSTOMER CARE AND AFTERSALES DCS3173

## **URGENT - DISTRIBUTE IMMEDIATELY**

Date: June 12, 2014 Subject: Stop Delivery Order

GM Reference Number 14294

Models: 2010-2014 Chevrolet Camaro

To: All Chevrolet Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales

Manager, New Vehicle Sales Manager, Used Vehicle Sales Manager, Parts and Service Director and Service Manager

## STOP DELIVERY ORDER

Effective immediately, stop the delivery of all 2010-2014 model year Chevrolet Camaro vehicles

currently in transit to dealers as well as those already in new and used vehicle inventory for an ignition

key issue. According to GM records, the total number of involved U.S. vehicles currently in new

vehicle inventory is 34,233.

All 2010-2014 model year Chevrolet Camaro vehicles that are in dealer inventory (new and

used) must be held and not delivered to customers, dealer traded, or used for demonstration

purposes until further instructions are received.

Instructions for releasing the involved vehicles from this stop delivery will be provided in the near

future.

Please do not call GM Technical Assistance.

END OF MESSAGE GM CUSTOMER CARE AND AFTERSALES