

## **Q&A Document for Upcoming Safety Recall 13036 Brake Lamps Malfunction**

### **Q1. What vehicles are involved?**

A1. All 2004-2012 model year (MY) Chevrolet Malibu, 2004-2007 MY Chevrolet Malibu Maxx, 2005-2010 MY Pontiac G6 and 2007-2010 MY Saturn Aura vehicles.

### **Q2. What is the condition being covered?**

A2. On these vehicles, over time an increased resistance can develop in the Body Control Module connection system and result in voltage fluctuations or intermittency in the Brake Apply Sensor circuit that can cause service brake lamp malfunction. As a result, the service brake lamps may illuminate when the service brakes are not being applied, or may not illuminate when the service brakes are being applied. Additionally, cruise control may not engage. If cruise control is engaged, additional service brake pedal travel may be required to disengage it. Service brake pedal application may not be required to move the shift lever out of PARK, or additional service brake pedal travel may be required to move the shift lever out of PARK. Traction control, electronic stability control, and panic braking assist features, if equipped, may be disabled. Service ESC and/or Traction Control tell-tales may illuminate with this condition. These conditions may increase the risk of a crash.

### **Q3. How will you repair these vehicles?**

A3. To correct these conditions, dealers are to attach the wiring harness to the BCM with a spacer, apply dielectric lubricant to both the BCM and harness connector and on the BAS and harness connector, and relearn the brake pedal home position.

### **Q4. How did you discover the condition?**

A4. Customer complaints and warranty claims.

### **Q5. Have there been any reports from the field of crashes or injuries related to this condition?**

A5. GM is aware of 13 crashes and two injuries, but no fatalities as a result of the condition.

### **Q6. Why are we recalling these vehicles now after the actions taken in 2009?**

A6. Based on data gathered through additional investigation and field evaluation process it was determined that these vehicles may have the same condition as those vehicles involved in a safety recall in 2009.

### **Q7. Did NHTSA pressure us to do this recall?**

A7. There was a NHTSA and Transport Canada investigation on this issue.

**Q8. Where were these vehicles made?**

A8. Chevrolet Malibu – Fairfax, Kan. and Orion Township, Mich.  
Pontiac G6 – Orion Township, Mich.  
Saturn Aura – Fairfax, Kansas

**Q9. Where besides the United States were these vehicles sold?**

A9. Aruba, Bahamas, Bahrain, Brazil, Canada, Cayman Islands, Guam, Israel, Jordan, Kuwait, Lebanon, Mexico, Netherland Antilles, Oman, Palestinian Territories, Panama, Qatar, Saudi Arabia, United Arab Emirates and Yemen (U.S. - 2,440,524, Canada – 194,314, Exports – 68,819)

**Q10. Is my vehicle safe to drive?**

A10. The condition may not appear in all vehicles. A quick check can be applied to see if your brake lights are illuminated when the brake pedal is pressed.

**Q11. When will I be able to get my vehicle repaired and how much will it cost me?**

A11. Customer advisory letters will be sent soon followed by a second letter informing customers that they can call for appointments to have their vehicles' serviced. Repairs will be performed at no cost to customers.

**Q12. I've had my vehicle repaired. When can I be reimbursed?**

A12. The new service procedure is more comprehensive and we would like to fully service the vehicle. If the customer has paid for the repairs with dielectric grease for the brake lights, we will reimburse them with their receipt.