

Fuji Heavy Industries U.S.A., Inc. c/o Subaru of America Subaru Plaza PO Box 6000 Cherry Hill, NJ 08034-6000 856-488-8500 856-488-8669 fax

Mary Jo James Campaign Manager Direct Dial: (856) 488-3223 E-mail: mjames@subaru.com

January 8, 2014

Ms. Kelly Schuler, Safety Defect Analyst National Highway Traffic Safety Administration Recall Management Division - NVS-215 1200 New Jersey Ave. SE Washington, DC 20590

Re: NHTSA 49 CFR, Part 573.6 Quarterly Defect Report

Dear Ms. Schuler:

Enclosed are the Quarterly Reports for recall campaigns currently conducted by Subaru of America, Inc., which are submitted on behalf of Fuji Heavy Industries, Ltd., Japan. These reports are submitted in accordance with the terms of voluntary campaigns similar to reports required in 49 CFR, Part 573.6.

This submission includes reports for the safety recall / service programs listed below:

SOA Recall
WVV-32 Safety Recall
WVW-33 Safety Recall
WQE-41 Safety Recall
WQF-42 Safety Recall
WQG-43 Safety Recall
WQH-44 Safety Recall
<b>WQI-45 Safety Recall</b>
WQJ-46 Safety Recall

Please note that any reports identified with an asterisk (\*) are for the sixth and final quarterly reporting period.

Subaru of America will continue to send subsequent mailings for returned mail, which contains valid owner name and address information in order to attain the highest completion rates for campaigns.

Please contact me if you have any questions or comments regarding these reports.

Sincerely,

SUBARU OF AMERICA, INC.

Mary Jo James Campaign Manager

Enclosures

## Vehicle Safety Recall Quarterly Report Information Required per 49 CFR Part 573.6

Report Date: January 1, 2014 Calendar Quarter: 4th

Safety Recall Quarterly Report from 10/13 through 12/13 Reporting Quarter: 3rd

Manufacturer: Subaru of America, Inc.

Report Author: Mary Jo James

Phone: (856) 488-3223

Recall Subject: Subaru Carpeted Floor Mats

1. NHTSA Safety Recall Campaign Number: 13V-159

Also, for completeness, if your company has assigned a code number to this campaign, please provide **your code**: **WQH-44** 

- 2. (a) The date notification to purchasers began: Defect Advisory Letter 4/26/13; Remedy Notification Letter 6/5/13
  - (b) The date notification of purchasers was completed: Defect Advisory Letter 4/26/13; Remedy Notification Letter 6/5/13
- 3. The Total Number of Items Involved: 10,133
  - \* Part 573 submission on April 18, 2013 indicated that approximately 10,137 vehicles were estimated to potentially contain the defect.
  - \* A Final analysis on 4/25/13 identified 10,133 vehicles that potentially contain the defect.

The total number of vehicles involved in the subject campaign (including all items sold or distributed to purchasers, dealers, distributors, and similar entities beyond the immediate control of the manufacturer/importer).

4. (a) Total Number Inspected and Remedied: 7,477

Total number of vehicles which were inspected and/or otherwise repaired or remedied.

(b) Total Number Inspected & NOT REQUIRING REMEDY: 0

Total number of vehicles involved in the recall and inspected, but determined to NOT REQUIRE REMEDIAL or recall repair work.

5. Vehicles Determined to be Unreachable

Total Number Exported: <u>N/A</u>
Total Number Stolen: <u>N/A</u>

Total Number Scrapped: N/A

**Total Number Unable to Notify: 171** 

Total Number Otherwise Unreachable: N/A