MAZDA DEALER EMAIL



July 12, 2017

Attention: Mazda Service and Parts Managers

Subject: Safety Recall 9516E and 0717A - Takata Passenger Air Bag Inflator

Effective July 7, 2017, Recall 9516E and 0717A for the Takata Passenger Air Bag Inflator has transitioned from non-modified ("original") remedy parts to modified ("permanent") remedy parts.

Because of this transition, the last day dealers were able to order "original" repair parts EGY1-57-K80 and GSZL-57-K80 was July 7th. Repairs for 9516E and 0717A are permitted to continue until July 14, 2017 with original parts that are available in dealer inventory.

After July 14, 2017, do not perform any 9516E or 0717A recall repairs.

Warranty claims for recall 9516E and 0717A repairs performed after July 14, 2017 will be rejected.

If you have a vehicle at your dealership that could not be repaired under 9516E or 0717A by the close of business July 14th, offer the customer an MCVP or rental vehicle.

Recall 1317F replaces recall 9516E and 0717A which is scheduled to launch the week of July 24, 2017.

Permanent remedy parts for 1317F will initially be available for certain vehicles in Zone A states. As parts become available, Recall 1317F will display OPEN in eMDCS for certain VINs in Zone A states. As additional parts become available, owners will be notified in phases.

Original replacement remedy parts EGY1-57-K80 and GSZL-57-K80 should be immediately removed from your parts inventory on July 14th. Installing EGY1-57-K80 and GSZL-57-K80 after July 14, 2017 will result in claim denial and may result in fines or other penalties imposed by NHTSA. Recall 1317F will have new replacement part numbers.

Parts collections for <u>EGY1-57-K80</u> and <u>GSZL-57-K80</u> instructions are the subject of a separate communication that was sent to dealers on 7/7/2017 titled: New-Non-Used Takata Passenger Air Bag Inflator stock–EGY1-57-K80 and GSZL-57-K80.

WARRANTY CLAIMS FOR 9516E and 0717A

Recall 9516E and 0717A will continue to display on eMDCS until the week of July 24, 2017. However, recall 9516E and 0717A repairs must not be performed after that date as original parts will be collected immediately. Please submit all outstanding 9516E and 0717A claims by July 14, 2017. Prompt submission of warranty claims will assist in the proper and prompt notification of the customer's recall status.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries.

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this campaign is greatly appreciated.

Because Driving Matters, Safety Matters. Your safety is important to Mazda.

Mazda Technical Services

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