

Safety Recall 05S28 – Speed Control System Updated Part Availability Timing

Customer Name

February, 2008

Ford would like to provide you with an update on the status of Safety Recall 05S28. We appreciate that you have taken your vehicle into your dealership to have the Speed Control disconnected. While we recognize the inconvenience this may have caused, we believe it is the prudent course of action. You will be notified by mail when the parts necessary to complete the final repairs to your vehicle are available, which is expected to be in June, 2008. The final repairs will restore the operation of the Speed Control System on your vehicle.

We apologize for the delay in service part availability, and want to assure you that we are working hard to resolve the issues. There is no charge to vehicle owners for recall repairs performed by an authorized dealer.

Ford Customer Service Division

Year/Model: 1999 Expedition VIN#: 123456789101234567



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