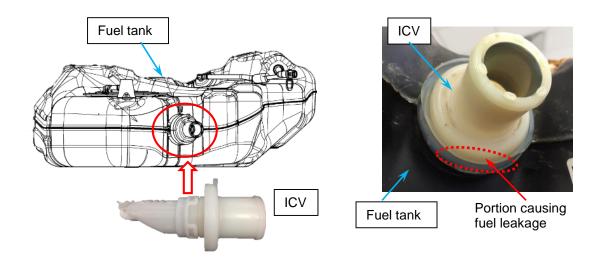
## **CONDITION OF CONCERN**

On certain Mazda3 vehicles, due to possible fuel tank deformation during manufacturing, the inlet check valve (ICV) may not be properly welded to the fuel tank. If this weld breaks during vehicle operation, fuel leakage may occur, increasing the risk of fire.



# **SUBJECT VEHICLES**

Model	Subject VIN range	Subject production date range
2014-2016 Mazda3	3MZ BM**** EM 100134 – 117652 3MZ BM**** FM 236311 – 237205 3MZ BM**** GM 237206 – 257433	From December 4, 2013 through September 18, 2015

The asterisk symbol "\*" can be any letter or number.

# **OWNER NOTIFICATION**

Mazda will notify U.S. owners by first class mail beginning no later than November 20, 2016.

## **PARTS INFORMATION**

Description	Part number	Quantity	Notes
Fuel tank kit	BJY6-42-100	1	No concern contrator vehicles
Gasket	PE23-40-305	2	Necessary only for vehicles
Nut	9994-61-000	4	that require fuel tank replacement after inspection
Retainer	CC43-42-693	1	replacement after inspection
Campaign Label	9999-95-065A-06	1=50 labels	
Vehicle Emission Recall Proof of Correction Certificate *	9999-95-ERPC-99	1=50 certificates	Obtain in MStore (no charge)



\*California Department of Motor Vehicles and the Commonwealth of Massachusetts, in conjunction with the California Air Resources Board and the Environmental Protection Agency for the State of Massachusetts, have implemented the Registration Renewal/Recall Tie-In Program, which requires the completion of Emission Recalls prior to registration renewal. Mazda dealers must provide customers a *Vehicle Emission Recall – Proof of Correction Certificate* (p/n 9999-95-ERPC-99) upon completion of the recall.

#### WARRANTY CLAIM PROCESSING INFORMATION

	Fuel tank lot number inspection only (pass)	Fuel Tank Lot Number (fail) and ICV weld inspection (pass)
Warranty Type	R	R
Process Number	AG021A	AG021B
Symptom Code	99	99
Damage Code	99	99
Part Number Main Cause	7777-SP-M20	7777-SP-M22
Quantity	0	0
Labor Operation Number	XXM9RACX	XXM9RBCX
Labor Hours	0.3 hr.	0.3 hr.

	Fuel tank lot number and ICV weld inspection (fail) and replacement of fuel tank
Warranty Type	R
Process Number	AG021C
Symptom Code	99
Damage Code	99
Part Number Main Cause	BJY6-42-100
Quantity	1
Related Part Number / Quantity	PE23-40-305 / 2 9994-61-000 / 4 CC43-42-693 / 1
Labor Operation Number	XXM9RCRX*
Labor Hours	2.5 hr. **

<sup>\*</sup>For repairs that require fuel tank replacement, an additional 0.3 hours was added to account for time spent to take photos and attach to the claim.

<sup>\*\*</sup> Photos require attachment code D40 and will be reviewed for clarity and correct quantity (4)

## **RENTAL CAR INFORMATION**

Mazda recommends the usage of the MCVP loaner vehicle when available. If all MCVP loaner vehicles are in use and unavailable, and the customer needs a rental car, then use your local rental facility and offer a rental car. Be sure that every effort is made to repair the car within one business day or less in order to allow the next customer the same experience.

## **Rental Car Warranty Claim Information**

	MCVP Vehicle Preferred	Rental Agency Vehicle
Warranty Type Code		Α
Symptom Code		99
Damage Code		99
Part Number Main Cause		5555-01-16IR
Part Quantity		0
Labor Operation Code		MM024XRX
Labor Hours	N/A	0
Sublet – Rental Car	MCVP does not require claim	
Sublet Invoice Number	submission	Number from Rental Invoice
		or Dealer Purchase Order
Sublet Type Code		Enter "Z9" (other)
Sublet Amount		Up to \$30.00 per day for the
		number of days customer had
		rental car
Sublet Text		Number of days rental car
		was supplied to customer

Rental expenses exceeding the two-day limit will require prior DSM Authorization, as outlined in the Mazda Rental Car Reimbursement Program policy.

#### **VERIFY THE VEHICLE NEEDS THE RECALL**

1. Verify the vehicle is within the following ranges:

Model	Subject VIN range	Subject production date range
2014-2016 Mazda3	3MZ BM**** EM 100134 – 117652 3MZ BM**** FM 236311 – 237205 3MZ BM**** GM 237206 – 257433	From December 4, 2013 through September 18, 2015

The asterisk symbol "\*" can be any letter or number.

- If the vehicle is within the above ranges, go to Step 2.
- If the vehicle is not within the above ranges, Recall 0116l is not applicable.

2. Perform a Warranty Vehicle Inquiry using your eMDCS System and inspect the vehicle for an Authorized Campaign Label Recall 0116I attached to the vehicle's hood or bulkhead.

# **eMDCS System – Warranty Vehicle Inquiry Results:**

If eMDCS displays:	Campaign Label is:	Action to perform:
RECALL 0116I	Present	Contact the Warranty Hotline at (877) 727-6626, option 3, to update vehicle history.
OPEN	Not present	Proceed to "REPAIR PROCEDURE".
RECALL 0116I	Present	Return vehicle to inventory or customer.
CLOSED	Not present	Complete a label and apply to vehicle's hood or bulkhead.
RECALL 0116l is not displayed	Does not apply	Recall does not apply to this vehicle. Return vehicle to inventory or customer.

# **REPAIR PROCEDURE**

Please refer to Repair Procedure document on MS3.