

*SUBARU*  
**STARLINK™**  
*YOUR SUBARU CONNECTED* 

Quick Guide  
2020

Love. It's what makes a Subaru, a Subaru.



**SUBARU.**

*Confidence in Motion*

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# PURPOSE OF THIS GUIDE

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## FORWARD

Congratulations on choosing a Subaru vehicle! This Quick Guide is designed to provide information on the basic operation and key features of your Subaru vehicle. The Quick Guide is not intended as a substitute for the Owner's Manual. We strongly encourage you to review the entire Owner's Manual to ensure complete understanding.

## ADDITIONAL RESOURCES

If you're having difficulty using any of the functions outlined in this guide, you can get more information from the following sources:

### Your Subaru Owner's Manual:

Located in the glovebox

### Online Subaru Owner's Resources:

[www.subaru.com/owners](http://www.subaru.com/owners)

### Subaru Customer Support:

[www.subaru.com/customer-support](http://www.subaru.com/customer-support)

1-800-SUBARU3 (1-800-782-2783)



Scan to learn more about **Owner's Resources**.



Scan to learn more about **Customer Support**.



Scan to get the **MySubaru** App.



Scan to get the **SUBARU STARLINK™** App.

# OVERVIEW

## OVERVIEW OF YOUR MULTIMEDIA SYSTEM

SUBARU STARLINK™ Multimedia combines the radio along with the ability to connect your phone\* through Bluetooth® to the radio for making calls, sending text messages and listening to your favorite songs that are on your phone.

\*Compatible smartphone and application required. For applications to operate, latest version of each application required. Data provided by smartphone is displayed on the Touchscreen. Some state laws prohibit the operation of handheld electronic devices while operating a vehicle. Smartphone apps should only be launched when vehicle is safely parked. Your wireless carrier's rates may apply.

### Various Systems

Depending on your model and trim level there are several types of SUBARU STARLINK™ Multimedia systems. Some of the functions described in this guide will vary by system.

- 6.5-inch Multimedia
- 6.5-inch Multimedia Plus
- 7.0-inch and 8.0-inch Multimedia Plus
- 7.0-inch and 8.0-inch Multimedia Navigation

## BUTTONS

### Radio Functions

#### 1 Power/Volume Control

Press the power/volume control knob for on or off; rotate the knob to control the volume.

#### 2 Radio

Press the "RADIO" button to display the AM/FM/SXM screen. Touch the source you want to hear.

#### 3 Media

Press the "MEDIA" button to display the media screen. The sources connected will display in white. Touch the media source you want to hear.

#### 4 Tune

Rotate the knob to change the channels.

#### 5 Seek

Press to select the next or previous radio frequency or audio track.

### CD Player Functions (if equipped)

#### 6 Load

Insert disc into the slot. The CD will automatically be drawn in and will begin playing at the first track.

#### 7 Eject

Press to remove the CD.

### Other Functions (if equipped)

#### 8 Home

Displays the home screen.

#### 9 Map

Displays the map/navigation screen.

#### 10 App

Displays the installed apps.



# OVERVIEW

## Controlling the Volume






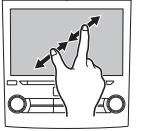
**Adjusting the Volume:** Turn the “VOLUME” knob to adjust the volume. The volume stays at that level after an ignition cycle.

**Muting the Volume:** Press and release the knob once to mute or un-mute the audio. It will un-mute automatically after an ignition cycle.

**Turning the System Off:** Press and hold the knob for about three seconds to turn the system off. The system remains off after an ignition cycle. Press the knob to turn it back on.

## TOUCHSCREEN

Operations are performed by touching the screen directly with your finger.

MOTION	ACTION	USE
	<b>Touch</b> Quickly touch and release once.	Changing and selecting various settings
	<b>Double Touch with one finger*</b> Quickly touch and release twice with one finger.	Enlarging the scale of the map screen
	<b>Double Touch with two fingers*</b> Quickly touch and release twice with two fingers.	Reducing the scale of the map screen
	<b>Drag**</b> Touch and drag your finger on the screen to move the screen to the desired position.	<ul style="list-style-type: none"><li>• Scrolling the lists</li><li>• Scrolling the map screen*</li></ul>
	<b>Swipe**</b> Quickly move the screen by swiping with your finger.	<ul style="list-style-type: none"><li>• Scrolling the lists</li><li>• Scrolling the map screen*</li></ul>
	<b>Pinch*</b> Move your two fingers further apart (pinch-out) to zoom in on the map. Move your two fingers closer together (pinch-in) to zoom out on the map.	Changing the scale of the map screen

\* 8-inch with Navi system only

\*\* The operations may not be performed on all screens.

## STEERING WHEEL CONTROLS

- 1 Presets/Skip:** Press to toggle through your presets or change a track/media file. Press and hold to fast-forward/rewind.
- 2 Volume:** Push the switch up/down to increase/decrease volume.
- 3 Source:** Press to change audio between radio sources and media modes.
- 4 Voice Recognition:** Press to initiate the built-in voice recognition system. If you have an Android or Apple device paired, this may also initiate Google Assistant or Siri functionality.
- 5 Call:** Press to receive/end a call without taking your hands off the steering wheel.



## VOICE RECOGNITION

With SUBARU STARLINK™, simple voice commands can control features like navigation, entertainment, phone calls, and, on select models, climate control. A microphone is located in the overhead console. You do not need to speak directly into it.

Visit [www.subaru.com/engineering/starlink/multimedia.html](http://www.subaru.com/engineering/starlink/multimedia.html) for more information.

Press the talk switch to start the voice recognition system. Press and hold the switch to cancel it.

For help with what you can say with voice recognition, press the “Help” button on the screen or press the voice recognition button and say “Help”.

### Tips

The system may not recognize the voice command if:

- You speak too quickly or at a low or high volume.
- You are driving with a window open, the climate control system set on high or have the ventilator directed toward the microphone.
- Passengers are talking while you are saying a voice command.

In some cases, you may not be able to use voice commands if the system cannot properly recognize the command. Examples are:

- The command is incorrect or unclear. NOTE: Certain words, accents or speech patterns may be difficult for the system to recognize.



Scan to learn more  
about Subaru  
Multimedia.

# OVERVIEW

## Common Commands

Below is a list of some of the common commands that you can use with the voice recognition system. Please refer to your SUBARU STARLINK™ Owner's Manual for a complete list.

VOICE COMMAND	FUNCTION	EXAMPLE
Dial [Number]	Places a call to the phone number	Dial 555-123-4567
Call [Name] [Phone Type]	Places a call to the contact name and phone type of the contact from the phonebook	Call John Doe mobile
Navigate to [House Number, Street, City, State] <sup>1</sup>	Sets a destination to the address	Navigate to 1234 Main Street, Lincoln, Washington
Show Map <sup>1</sup>	Displays the map screen	Show Map
Where am I <sup>1</sup>	Displays current location on map	Where am I
Tune to [Frequency] (AM / FM)	Switches to AM/FM and tunes to spoken frequency	Tune to 99.5 FM
Preset [Number]	Switches to the preset channel	Preset 3
Satellite Channel [Name / Channel Number]	Switches to satellite channel number	Satellite Channel Prime Country 55
Set Fan Speed to [1-7] <sup>2</sup>	Sets the fan speed to the spoken fan speed	Set fan speed to 4
Set Temperature to [Number] <sup>2, 3</sup>	Sets the temperature to the spoken temperature	Set temperature to 70
Help	Changes to help screen	Help
Phone Help	Displays a list of voice commands related to controlling your phone	Phone Help
Media Help	Displays a list of commands related to the media	Media Help
Radio Help	Displays a list of commands related to the radio	Radio Help
Navigation Help <sup>1</sup>	Displays a list of voice commands related to navigation	Navigation Help

<sup>1</sup> 7.0-inch and 8.0-inch Multimedia Navigation system only

<sup>2</sup> 7.0-inch and 8.0-inch Multimedia Plus and 7.0-inch and 8.0-inch Multimedia Navigation system only

<sup>3</sup> When the A/C is off, the A/C setting will not change even if the voice command is accepted

## Limitations

**Google Assistant:** May not work with all devices or may not be compatible with the audio system.

**Siri Eyes Free:** Only applies to iPhone when Bluetooth® is paired. In this case, you may experience both built-in voice recognition system and Siri, depending on the button pressed.



# STARLINK HOME

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The SUBARU STARLINK™ allows you to control your phone, media, radio, apps and navigation systems from a single screen. It also allows you to customize the vehicle settings to your preference.

## HOME SCREEN ICONS

**Phone** – Allows you to place and receive calls and text messages.

**Map** – Allows you to enter a destination and have route guidance to get you where you are going.

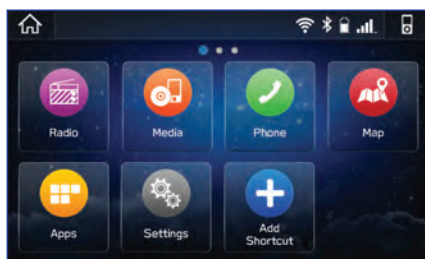
**Settings** – Allows you to change the settings to your personal choice for select systems inside the vehicle.

**Add Shortcut** – Allows you to add icons for various functions to the home screen.

**Apps** - Entertainment and convenience applications that can be used to enhance your driving experience. The apps included are: MySubaru, Pandora, Travel Link, Android Auto, SUBARU STARLINK™, Aha and Apple CarPlay.

**Media** – Allows you to play CDs, USB/iPod music or Bluetooth® audio by connecting to the device.

**Radio** – Allows you to select a station to listen to as well as pause and playback live radio.



## REARRANGING ICONS

You can rearrange the home screen icons when the Home Screen Shortcuts function is turned on.

To rearrange icons:

1. Select and hold the shortcut icon you want to move.
2. Drag the icon to the desired position and release.
3. To delete an icon, drag the icon to the bottom of the screen and release.

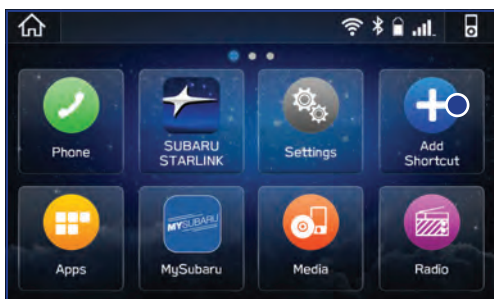
# STARLINK HOME

## ADDING SHORTCUTS

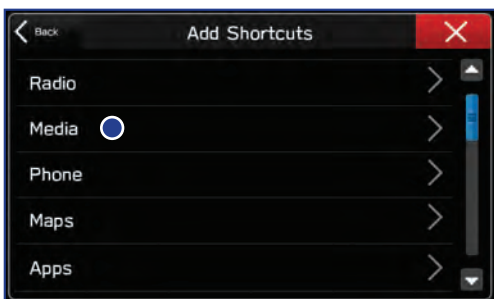
You can add shortcut icons for various functions to the Home screen when the Home Screen Shortcut function is turned on.

To add icons, press the “Home” button.

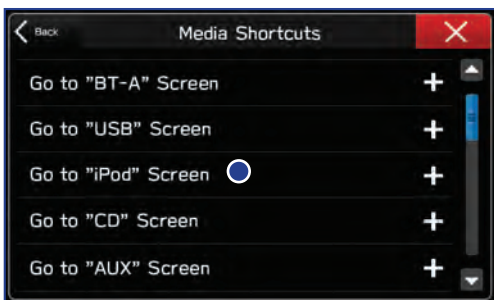
- 1 Select “Add Shortcut”.



- 2 Select the desired function.



- 3 Select the desired shortcut function.



- 4 Check that the shortcut icon is displayed on the Home screen.

# CREATING A DRIVER PROFILE

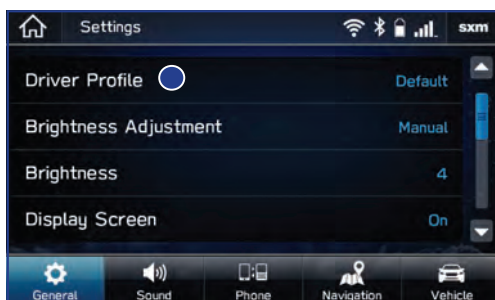
## WHY YOU SHOULD CREATE A PROFILE

Creating a Driver Profile provides many benefits beyond just “Pairing” a phone. The profile records and remembers station presets, sound preferences, home and work address (if equipped with navigation), phone favorites, screen icons and placement, and the background wallpaper.

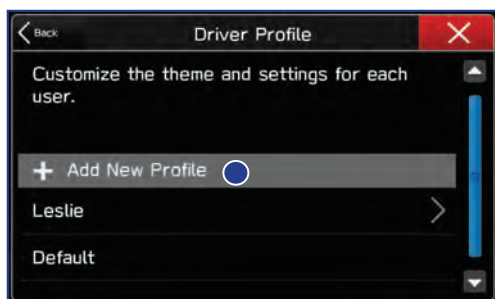
## HOW TO CREATE A PROFILE

To create a driver profile:

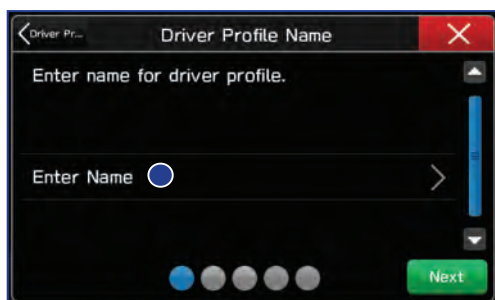
- 1 From the Home screen, select “Settings” then “Driver Profile”.



- 2 Select “Add New Profile”.



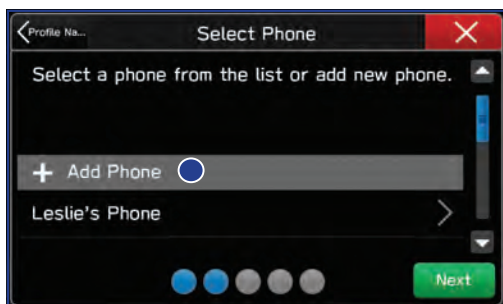
- 3 Touch name to display the keyboard screen then type your name. Now touch “Next” on this screen and the following screen.



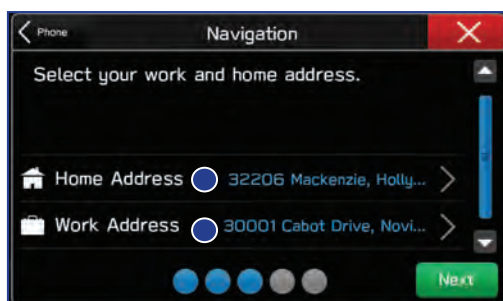
# CREATING A DRIVER PROFILE

## HOW TO CREATE A PROFILE (continued)

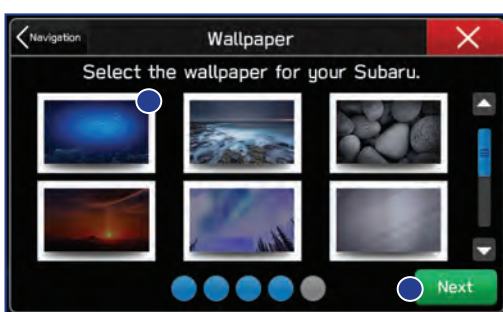
- 4 Select a paired phone or pair a new phone (see step-by-step directions to pair a phone in the How To Appendix). Then select “Next”.



- 5 Enter a home and work address (if equipped with navigation). Then select “Next”.



- 6 Select a Wallpaper then select “Next”.



- 7 Select “Finish”.

## Retrieving a Driver Profile

There are two ways to retrieve a driver profile. The system may automatically retrieve the profile once you are in your Subaru with the radio on and your phone's Bluetooth® active. You can also manually retrieve or change the profile by following these steps:

1. Press the “Home” button and then select “Settings”.
2. Select “Driver Profile” and then select the profile you want to use and finally select “Back”.

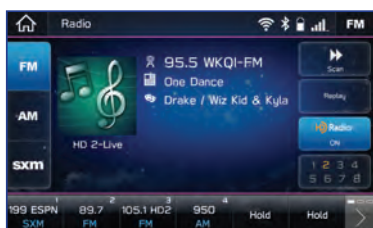
# MULTIMEDIA

## RADIO

### AM/FM Radio

Your Subaru is equipped standard with AM/FM radio which includes HD Radio™. HD Radio™ technology is the digital evolution of analog AM/FM radio. Your radio has a

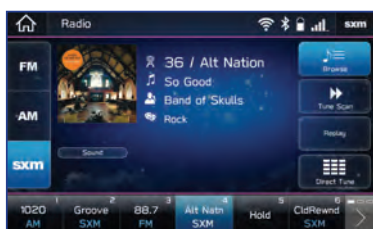
special receiver which allows it to receive digital broadcasts (where available) in addition to the analog broadcasts it already receives. Digital broadcasts have better sound quality than analog broadcasts as digital broadcasts provide free, crystal clear audio with no static or distortion. Visit [www.hdradio.com](http://www.hdradio.com) for more information and a guide to available radio stations and programming.



Scan to learn about **HD Radio**.

### Satellite Radio

A SiriusXM® Satellite Radio is a tuner designed exclusively to receive broadcasts provided under a separate subscription. After a free trial period, a subscription is necessary to continue service. For more information or to subscribe, visit [www.siriusxm.com](http://www.siriusxm.com).



Scan to learn more about **SiriusXM Radio**.

### Setting Presets

You can preset 18 stations. Preset 1 can be a SiriusXM® station while preset 2 can be an FM station allowing you to switch from SXM to FM with a single button press. To do this:

1. Tune to the desired channel.
2. Press and hold one of the desired preset station buttons.



# MULTIMEDIA

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## MEDIA

### Bluetooth®

Your Subaru has Bluetooth® hands-free technology to manage your phone and audio systems. Bluetooth-enabled mobile phones link directly through your Touchscreen automatically, once connected. Receive and initiate calls or play music directly from your device while keeping it stowed for safety.

To pair a Bluetooth® device to the Touchscreen, see page 32 for Android devices or page 36 for Apple devices.

### CD (if equipped)

The CD player holds a single disc only. To access the CD menu, put a CD in the player or touch the CD icon on the Touchscreen. Depending on the CD format, it may show the CD album art work on the Touchscreen.

### USB / iPod

The USB connection is just above the shifter or in the center console. You can plug in a USB memory storage device or iPod. This will bring up the media screen with controls. If using an iPod, make sure to use an Apple certified cable or MFi certified cable for proper operation.

### Aux Input

The Aux jack is a port that allows the input from an audio device such as MP3 players, portable music players and iPods. To access the Aux menu, plug in the device to the Aux jack and the menu will appear, or select the Aux menu from the Touchscreen.



# PHONE

## PAIRING A PHONE

Using a Bluetooth® connection with the Touchscreen allows you to use the voice recognition system to make and receive calls. It provides access to your phone book on your phone and can read incoming text messages as well as reply via voice recognition. It remembers your driver profile when your phone pairs via Bluetooth®.

For instructions on how to pair your phone to the Touchscreen, see page 32 for Android devices or page 36 for Apple devices.

Visit <https://www.subaru.com/owners/index.html> for complete details on what is available by connecting a phone to the Touchscreen.

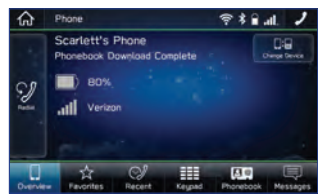
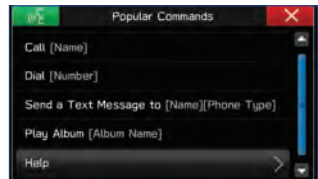


Scan to learn more about **Pairing a Phone.**

## MAKING A CALL

You can make a call through voice recognition by touching the “Voice Recognition Switch” on the steering wheel to start or stop the voice recognition system. After pressing the “Voice Recognition Switch”, wait for the “Voice Guidance” screen to appear on the Touchscreen and say “Call [name and phone type]” or “Dial [number]”.

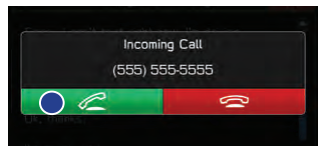
To make a call from the Touchscreen, start by pushing the “Home” button and then select “Phone”. After the phone screen displays, select the method you would like to use to make a call.



- Overview – Allows you to call the last number.
- Favorites – Allows you to place a call to one of your favorites on your phone.
- Recent – Allows you to call someone that has recently called you or that you called.
- Keypad – Allow you to dial any number you would like.
- Phonebook – Will display the phonebook that is on your phone.

## RECEIVING A CALL

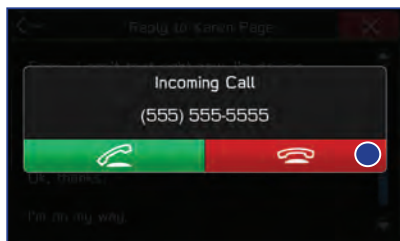
To receive a call, press the “Talk Switch” on the steering wheel or the “Talk Button” on the Touchscreen.



# PHONE

## RECEIVING A CALL (continued)

To reject a call, press the “End Switch” on the steering wheel or the “End Button” on the Touchscreen.



## TEXT MESSAGES

Received messages can be forwarded from the connected Bluetooth® phone, enabling checking and replying using the system.

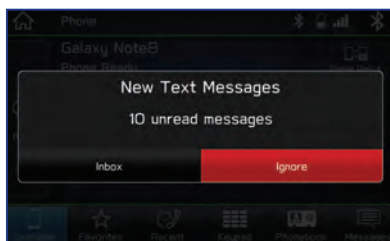
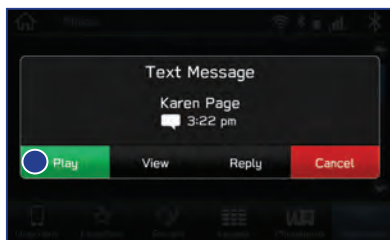
Depending on the type of Bluetooth® phone connected, received messages may not be transferred to the message inbox. If the phone does not support the message function, this function cannot be used.

Depending on the Bluetooth® phone type, the screen display may differ, and it may not be possible to use certain functions.

To use this function, it is necessary to set the phonebook download function to ON.

When a Short Message Service (SMS)/ Multimedia Messaging Service (MMS) is received, the incoming message screen pops up with sound and is ready to be retrieved using the Touchscreen. Select “Play” to listen to the message or “View” to see the message on the screen. This button may not be available if the vehicle is moving.

If there is more than one unread message, this screen will appear to allow you to either view your inbox or ignore the message.





# APPS

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## WHAT ARE SUBARU STARLINK™ APPS?

SUBARU STARLINK™ Multimedia offers advanced connectivity through Apple CarPlay®, Android™ Auto, and Pandora® apps. Wireless pairing and hands-free smartphone operation allow for safe and easy connection to your favorite apps and content. You can access news, navigation, music, podcasts, and more through the available SUBARU STARLINK™ app.

For a complete list of all the apps available, visit [www.subaru.com/engineering/starlink/multimedia.html](http://www.subaru.com/engineering/starlink/multimedia.html).

### aha™ by HARMAN

aha is a cloud-based application that connects to the system and gives you access to your favorite web content safely and easily. There are several tens of thousands of stations spanning internet radio, personalized music, audiobooks, Facebook, Twitter, restaurant and hotel searches, weather and more. For more about aha, visit [www.aharadio.com](http://www.aharadio.com).

When connecting an iPhone or Android device with the aha application installed, you can control, view, and hear aha content through the system.

To use the aha application, connect your iPhone or Android device via Bluetooth®.

With the 7.0-inch and 8.0-inch Multimedia Navigation function, you may also display Points Of Interest (POI) information from the aha application on the map screen and route to these POIs.

### Pandora®

Pandora is free personalized radio that offers effortless and endless music enjoyment and discovery.

To use the Pandora application, connect your iPhone or Android device via Bluetooth®.

Depending on differences between models and software version, some vehicles might be incompatible with this app.

The Pandora application must be installed on your smartphone.

### Apple CarPlay®

Apple CarPlay can be used to view maps, play music, and place calls by connecting your iPhone to the system. Supported applications can also be run. For more information, refer to page 42.

For details on the services or the operations, check the Apple CarPlay site [www.apple.com/ios/carplay/](http://www.apple.com/ios/carplay/).

To use the Apple CarPlay application, connect your iPhone to the USB port.



Scan to learn more about **Subaru Multimedia**.



Scan to learn more about **aha radio** or to get the app.



Scan to learn more about **Apple CarPlay**

# APPS

## Android™ Auto

Android Auto can be used to view maps, play music, and place calls by connecting your Android device to the system. Supported applications can also be run. For more information, refer to page 40.

For details on the services or the operations, visit the Android Auto sites [www.android.com/auto/](http://www.android.com/auto/) or [www.support.google.com/androidauto/](http://www.support.google.com/androidauto/).

To use the Android Auto application, connect your Android device to the USB port.



Scan to learn more about Android Auto



Scan to learn more about Android Auto Help

## SiriusXM® Travel Link

SiriusXM® U.S. satellite and data services are available only in the 48 states of the contiguous USA and DC.

Data service information, which is comprised of sports, weather, stock and fuel, can be received via the SiriusXM® Radio.

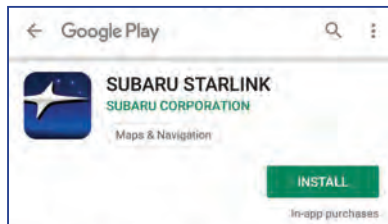
To receive the data service information in the vehicle, a subscription to the SiriusXM® Satellite Radio Service is necessary following a free trial.



## SUBARU STARLINK™ MOBILE APP

There are several key applications that can be loaded to your phone and used while in your Subaru to help you while you drive. You must also download and log in to the SUBARU STARLINK™ app on your phone to use these apps.

To download the SUBARU STARLINK™ app, go to the Apple App Store or the Google Play Store and search for SUBARU STARLINK™ in the menu.

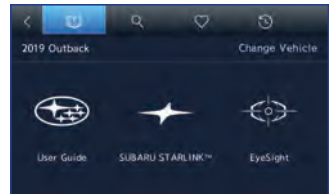


Scan to get the SUBARU STARLINK™ App.

Below are a few apps that you may find helpful.

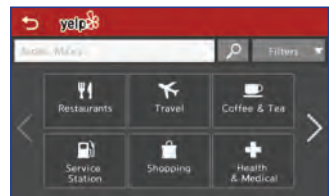
## Quick Guide

Quick Guide is the digital version of the original printed Quick Guides that are standard in all new Subaru vehicles. The app features In-Vehicle Help (IVH) that provides an interactive, searchable, model-specific concierge through the Touchscreen.



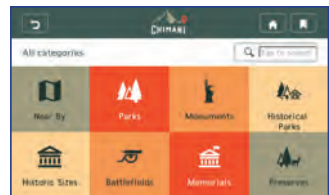
## Yelp

Yelp is a local guide powered by a community of reviewers that helps you find great local businesses.



## Chimani

Get the most comprehensive guide to all 417 national parks in the United States. Quickly learn about each park's history and highlights.



## eBird

Exclusive to Subaru vehicles, the eBird app tells you what birds are being seen near you in real time. Based on a database of millions of bird sightings, eBird acts as a "digital coach" to finding the birds that are there right now. Use the app to decide where to go based on the distance to a great birding location and the number of species being seen there. The app will tell you the nearest one is 8 miles away and navigate you to the last place it was seen – Full-screen photos help you confirm your sightings.



# APPS

## MYSUBARU

Whether you're on the road or planning adventures, the MySubaru app makes loving every part of owning your Subaru easy. Although the mobile app is great when you are on the go, you can also visit [www.MySubaru.com](http://www.MySubaru.com) from your computer to access the same functions and to aid in planning your trip before you leave.

You can download the MySubaru app from the Google Play Store or the Apple App Store on your phone by searching MySubaru.



Scan to get the MySubaru App.

By creating an account, you can:

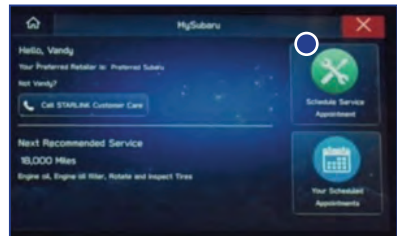
- Schedule service with a Preferred Subaru Retailer
- Get vehicle service reminders, recall alerts, and exclusive coupons
- Track and record your service history
- Access resources like your owner's manuals, how to videos and more
- Have access to SUBARU STARLINK™ Safety and Security features (must have an active SUBARU STARLINK™ subscription)
- Get help from 24-hour roadside assistance (24-hour roadside is included in standard 3-year warranty, and after 3 years with a Concierge package)

## Service Appointment Scheduler

The SUBARU STARLINK Service Appointment Scheduler can help you set an appointment from the MySubaru website, Mobile App or the vehicle's Touchscreen. Getting your Subaru vehicle to the Subaru professionals for service is easy, no matter where you are.

If you are away from your Preferred Subaru Retailer for service, you can always use Service Appointment Scheduler to locate any of our certified Subaru Retailers near your location.

STARLINK Service Appointment Scheduler on your Touchscreen is a convenient way to set a service appointment. Simply select the MySubaru icon on the home screen and choose "Make an Appointment" to get started.





# SUBARU STARLINK™ SAFETY AND SECURITY

## THE SUBARU STARLINK™ EXPERIENCE

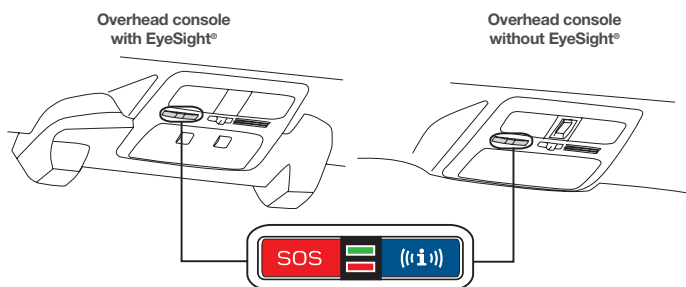
STARLINK Safety and Security services\* are designed to help in your time of need. These include Advanced Automatic Collision Notification, Enhanced Roadside Assistance, Stolen Vehicle Recovery, the added convenience of Remote Engine Start with Climate Control, and so much more.



With the SUBARU STARLINK™ system integrated into your vehicle, advanced safety and security technology is just a button press away. The SUBARU STARLINK™ experience includes in-vehicle call center support, maintenance and diagnostic alerts as well as remote services that keep you connected to your Subaru vehicle.

Located in the overhead console of most Subaru vehicles are the red SOS  and blue i-button . Both buttons link you to the SUBARU STARLINK™ call centers that are there to support you 24 hours a day, 7 days a week.

The SOS button  is for SOS Emergency Assistance.

The i-button  is for Enhanced Roadside Assistance or Concierge (if subscribed).



- Press the SOS button  for SOS Emergency Assistance\*
- Press the i-button  for Enhanced Roadside Assistance\* or Concierge\* (if subscribed).\*
- To cancel a SOS Emergency Assistance, Enhanced Roadside Assistance or a Concierge call, press and hold the same button for approximately two seconds or select the “End Call” button displayed on the Touchscreen.

Head to [www.Subaru.com/STARLINK](http://www.Subaru.com/STARLINK) to see all the SUBARU STARLINK™ subscription services and packages.

\* Access to STARLINK Safety and Security services requires an active STARLINK subscription. Remote Engine Start available on keyless access with push-button start vehicles. Remote Engine Start with Climate Control available on vehicles with keyless access with push-button start and automatic climate control. Not available on vehicles with manual transmission.



Scan to learn more about SUBARU STARLINK.

# SUBARU STARLINK™ SAFETY AND SECURITY

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## **SUBARU STARLINK™ ENROLLMENT**

To enroll in SUBARU STARLINK™ and access remote services, a MySubaru account is required. MySubaru is the Subaru owner website that allows you to access vehicle remote services, user preferences, diagnostic alerts and other useful features enabled by your STARLINK Safety Plus, STARLINK Security Plus and STARLINK Concierge subscription.

Your Retailer may have created an account for you during the delivery process. However, you can also create a MySubaru account on [www.mysubaru.com](http://www.mysubaru.com).

Enrollment in SUBARU STARLINK™ can be done online at MySubaru.com, through the MySubaru Mobile App, at your Subaru Retailer or by calling a STARLINK Customer Care Representative at 1-855-753-2495.

NOTE: Please have your Vehicle Identification Number (VIN) available, as you will need it to complete this step. After the enrollment process, you will learn more about the features in detail at MySubaru.com.

## **MYSUBARU, MAKING OWNERSHIP EASY**

The connection between you and your Subaru has never been simpler and the MySubaru website (MySubaru.com) and MySubaru Mobile Application are the best way to stay in touch with your Subaru vehicle. From MySubaru you can access the following information and STARLINK Safety and Security services\*:

- Remote Services
- Vehicle Health
- Usage Reports
- Service Appointment Scheduler
- Vehicle Maintenance Schedules
- Service History
- Support Resources

---

## **SUBARU STARLINK™ WI-FI HOTSPOT\* – STAY CONNECTED**

SUBARU STARLINK's in-vehicle Wi-Fi Hotspot keeps you and your family connected using AT&T's 4G LTE nationwide cellular network. Whether watching movies, playing games or even listening to music, your family won't miss a beat with SUBARU STARLINK's in-vehicle Wi-Fi Hotspot. Set up is quick and easy and you don't need a SUBARU STARLINK™ subscription to use it.

- Select "Settings" from the Home screen.
- Select "Wi-Fi Hotspot" to turn it on (if the Wi-Fi Hotspot is already on then proceed to the next step).
- Select Wi-Fi Hotspot Settings to view or update the following settings:
  - o Wi-Fi Network Name (SSID)
  - o SSID Broadcast (Network ON / OFF)
  - o Security Type (WPA / WPA2)
  - o Password
  - o Connected Devices (Maximum of 8 devices)

### **How to enroll:**

- Connect your tablet, smartphone or laptop to the SUBARU STARLINK™ Wi-Fi Hotspot network listed in the settings menu and open your preferred web browser on the device connected.
- Once the SUBARU STARLINK™ Wi-Fi Hotspot homepage loads, follow the on-screen instructions to create a new account or to add your vehicle to an already existing AT&T Wireless account. You can also subscribe to the Wi-Fi Hotspot from the MySubaru website or Mobile App.

\* Internet access is purchased separately through AT&T with monthly, per gigabyte, and unlimited data options available. Existing AT&T customers have the option to add an additional line to their AT&T Mobile Share plan. Available on select models.



Scan to learn  
more about **AT&T**  
**Wi-Fi Hotspot**

# MAPS (if equipped)

## CREATING HOME/WORK

You can create a driver profile that includes your home address and work address through the “Settings Menu”. A detailed process on how to do this can be found on page 9.

## FINDING A DESTINATION

There are two primary ways to find a destination. You can search by address or Points Of Interest (POI).

### Finding a Destination By Address

To search by address:

**1** Start by pushing the “Map” button to display the map screen. Then touch “Menu”. Next select “Search by Destination Enter Address”.



**2** The keypad screen displays. As you type the address or name of the destination, suggestions will display. Touch the desired destination.



**3** The route calculation screen displays three recommended routes at the bottom left of the screen. Select the desired route, then touch “GO”.

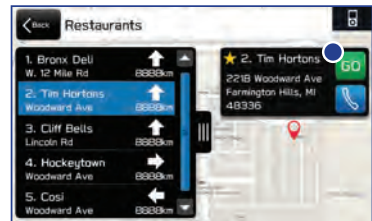
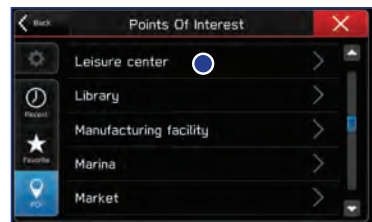
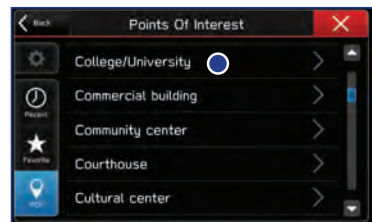




## Finding a Destination By POI

To search by Points Of Interest (POI):

- 1 Pushing the “Map” button to display the map screen. Then, touch “Menu”, followed by “Nearby Places List of POI”.
- 2 Categories are listed alphabetically. Use the scroll bar on the right, if needed, to display more categories, then make your selection.
- 3 Select the desired item from the list, then touch “GO”.
- 4 The route calculation screen displays three recommended routes at the bottom left of the screen. Select the desired route, then touch “GO”.

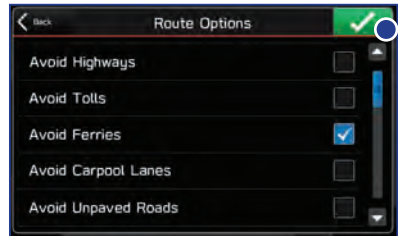


# MAPS (if equipped)

## Route Options

You can set the navigation system to avoid certain types of routes. To do this:

1. Select “Route Options” on the route calculation screen.
2. Select the desired item to avoid.
3. Select the check mark in the upper right corner.



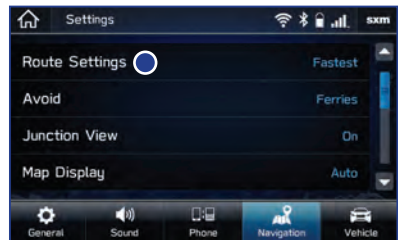
NOTE: The avoidance criteria for the route calculation can also be set from the navigation settings screen.

## Shortest/Fastest/Economic

You can set the route preferences to search for the shortest, fastest, or most economic route.

To do this:

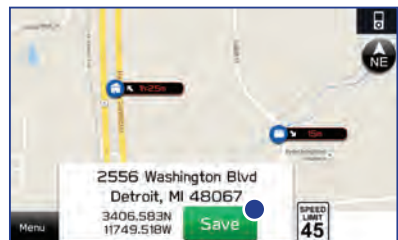
1. Touch “Settings” from the Home screen.
2. Select “Navigation”.
3. Select “Route Settings”.
4. Select the preference you would like to use the most, Shortest, Fastest, or Most Economic.



## Saving Destination as a Favorite

















The registered points can be set as a destination. To save a location once you have arrived:

1. Select the current street name.
2. Select “Save”.
3. Select to save as Home, Work, or Favorite.



## Guidance Screen Icons

These are the common icons used for the navigation guidance.

ICON	EXPLANATION	ICON	EXPLANATION
	Turn left.		Stay in the left lane.
	Turn right.		Stay in the right lane.
	U-Turn Left.		Straight ahead at the intersection.
	U-Turn right.		Turn left at the T junction.
	Keep left at the fork in the road.		Turn right at the T junction.
	Keep right at the fork in the road.		Go left at the roundabout.
	Turn left & sharp curve.		You are half way to your destination.
	Turn right & sharp curve.		You have arrived at your destination.

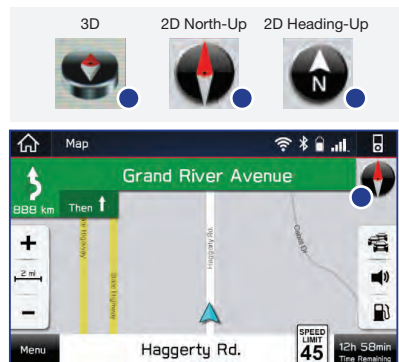
## Map Zoom

Once on the map screen, you can zoom in or out by touching the “+” or “-” buttons on the screen. You can also use two fingers on the screen and move them apart to zoom in or together to zoom out.



## Map View/Perspectives

The orientation of the map can be changed between 2D north-up, 2D heading-up, and 3D. To change the view, select the icon at the upper right part of the screen. Each time the icon is touched, the view will change as well as the icon to match the map orientation.



# MAPS (if equipped)

## Traffic Information

Road sections affected by traffic conditions are displayed in a different color on the map, and a small icon representing the type of traffic condition is displayed above the road.

To receive the data service information in the vehicle, a subscription to the SiriusXM® Satellite Radio Service is necessary following a free trial.

## Nearest Gas Station

To find the nearest gas station, select any point on the map and then select the fuel icon in the lower right corner.

When driving on the highway during route guidance, information on gas stations, restaurants, or rest areas near the next three highway exits will be displayed.

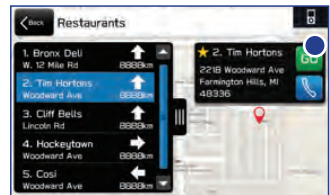
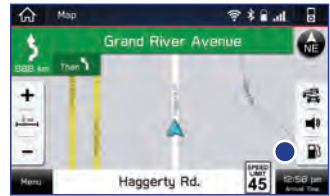
Select the desired item from the list, and then select “GO” to navigate to the closest selected place.

## Arrival Time/Distance

Displays the distance to the destination, the estimated travel time to the destination, or the estimated arrival time at the destination. Select the information box in the lower right corner to change between modes.

## Canceling Guidance

To cancel guidance, select “Menu” and then select “Cancel”.



# SETTINGS AND UPDATES

## GENERAL

There are some settings that can be customized for different systems in your Subaru. As you work through this section, the guide will give some examples of the popular settings that many people change to suit their personality.

You can update the 7.0-inch and 8.0-inch Multimedia Plus and the 7.0-inch and 8.0-inch Multimedia Navigation systems only. The system software may also be updated by you via a Wi-Fi network or using the aha application on your smartphone (depending on your smartphone communication and transfer speed). The update process involves downloading and installing the software update. NOTE: The system functionality will be restricted during installation.

You can also ask your Preferred Subaru Retailer to update the system software.

## Performing Software Updates

Software updates make the system easier to use or to add a feature to aid in the operation of the system. By updating the software, you get the new features and the added security of the upgraded software.

To check for updates, you need to connect to a Wi-Fi network and then start checking for updates.

1. To update the software, start by connecting to a Wi-Fi network or start the aha application on your smartphone.
2. Next, display the general setting screen. Then select “Check for Updates”. If an update is available, select “Download Now” to begin the download.
3. Once the download is finished, select the “Install Now” button to start the installation. After the installation is complete, select “I Agree” on the confirmation message to complete the update processing. The system will restart automatically.

## Connect to Home Wi-Fi

You can connect your SUBARU STARLINK™ Multimedia system to your home Wi-Fi so you can update the software and maps. To do this, go to the “Setting” screen, select the “General” tab and then select “Wi-Fi Settings”.

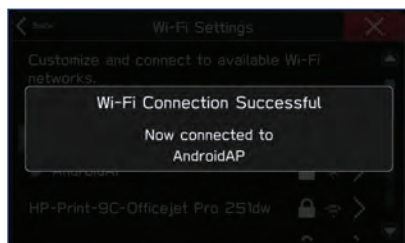
Next, select the desired network. If the network is a secure network, a lock symbol appears on the right side of the screen. Touch the network name and then “Connect” on the next screen. This will take you to a screen to enter the password and then select “Join”.



# SETTINGS AND UPDATES

## Connect to Home Wi-Fi (continued)

You will get a notification on the screen when the connection is complete. If an error message appears, follow the guidance on the screen to try again.



## SOUND

To change the sound settings, press the “Home” button and select “Settings”, then “Sound”. Choose the setting you want to change.

SETTING	FUNCTION
EQ and Sound Position	Select to set sound settings.
Surround	Select to turn the surround on/off.
Entertainment Volume	Select to set audio volume.
Aux Volume Gain	Select to set AUX volume gain.
Microphone Volume	Select to adjust the mic sensitivity. This adjusts the speaker's voice during hands-free communication.
Navigation Volume	Select to set the navigation prompt volume. (Navigation-equipped vehicles only).
Phone Volume	Select to adjust the default volume of the other party's voice.
Ringtone Volume	Select to adjust the ringtone volume.
Speech/VR Volume	Select to set the voice recognition prompts volume.
Alert Sounds	Select to turn the Alert Sound on/off for traffic, weather, or SXM game information updates.
Beep Sounds	Select to turn the sound beeps on/off.
Speed Volume	Select to set the speed volume. The system adjusts to the optimum volume and tone quality according to vehicle speed to compensate for increased vehicle noise.

## PHONE

The hands-free system lets you make and receive calls without taking your hands off the steering wheel.

This system supports Bluetooth®, a wireless data system. In the settings menu, you will be able to change the microphone volume, ringtone, and phone volume.

To access the phone screen, press the “Home” button, then select “Phone”. On the Multimedia Plus and Multimedia Navigation systems only, you can simply press the “Phone” button.

## MAPS/NAVIGATION

There are many settings that can be customized to your preference. These settings are under the “Setting” menu and then “Navigation”. Below are some of the common settings you may want to change:

SETTING	FUNCTION
Route Setting	Allows you to select Fastest, Shortest or Economic.
Avoid	Allows you to avoid things like highways, tolls, ferries, carpool lanes and unpaved roads.
Map Display	Allows you to change the brightness by selecting auto, day or night.
Save as Home	Allows you to input your home address.
Save as Work	Allows you to input your work address.
POI Icons	Allows you to turn the icons on/off.
Arrival Time	Allows you to select either 12 hour time or 24 hour (military) time.
Auto Zoom	Allows you to turn on/off.
Rest Stop Guidance Function	Allows you to turn on/off.
Low Fuel Warning	Allows you to turn on/off.

### Checking for Updates

You can update the maps to the latest information. For the best possible navigation experience, regularly update maps for all frequented regions, including nearby states.

The maps can be updated over the air or with a USB memory device. When updating over the air, you are limited to updating eight regions (states) at a time. This allows you to update your home state without having to download the entire map program for the United States. This option is great if you normally stay in your home state and/or surrounding states.

### Updating Over-the-Air

To check for available updates over the air:

1. Connect to a Wi-Fi Network (see page 27).
2. Select “Map Update” on the navigation settings screen.
3. Select “Select Region (Max of eight)”.
4. Choose up to eight regions to update by selecting the box for the regions (States) you want to update.
5. Select “Back”, then select “Check for Updates”.

You will get a screen if updates are available. From there, choose either “Yes”, “Select Region(s)”, or “Cancel”.

# SETTINGS AND UPDATES

## Updating using your PC/MAC

Maps can also be updated using a USB memory device, which will allow the entire map program to be updated at one time. This is a great option if you are going to take a cross-country trip and your maps have not been updated in a while.

To update the map using a USB memory device, start by going to [www.subaru.com](http://www.subaru.com). Click on the “For Owners” tab and select the “Navigation” link, then follow the directions on the screen.



Scan to learn more about Map Updates

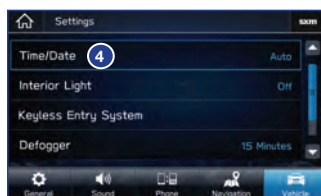
## CLOCK

The clock can be updated in different ways depending on if it has navigation or not. It can also be set manually or automatically through a Bluetooth-connected phone on vehicles without navigation or through GPS for vehicles with navigation.

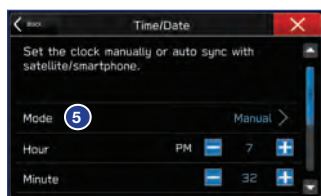
### Manually

To set the clock:

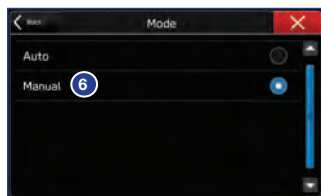
1. Press the “Home” button.
2. Select “Settings”.
3. Select “Vehicle”.
4. Select “Time/Date”.



5. Select “Mode”.

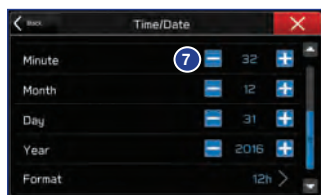


6. Select “Manual”.



7. Now adjust the time and date using the “+” and “-” buttons.

For black-and-white Multi-Function Display (MFD), use the “+” and “-” buttons next to the clock. For color LCD Multi-Function Display (MFD), use the up and down arrows above the touchscreen.



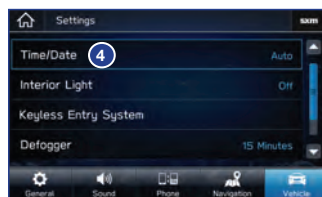


## CLOCK (continued)

### Automatically

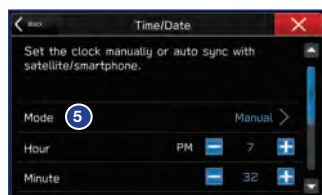
To set the clock automatically, the “Auto” mode must be selected in the clock adjustment setting. To set the clock:

1. Press the “Home” button.
2. Select “Settings”.
3. Select “Vehicle”.
4. Select “Date/Time”.
5. Select “Mode”.
6. Select “Auto”.

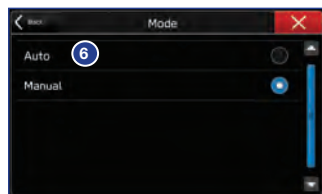


The clock automatically adjusts as follows:

- Systems with Navigation: Automatically adjust the clock when a GPS signal is available.
- Systems without Navigation: Automatically adjust the clock when a phone is paired and connected via Bluetooth®. “Phonebook Download” must be enabled in the Phone Settings.



For step-by-step procedure to pair a phone to the SUBARU STARLINK™ Touchscreen, see page 32 for Android devices or page 36 for Apple devices.



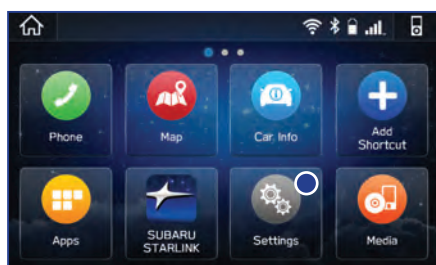
# APPENDIX: HOW TO

This section gives you in-depth and step-by-step directions on how to do different things on your SUBARU STARLINK™ Touchscreen.

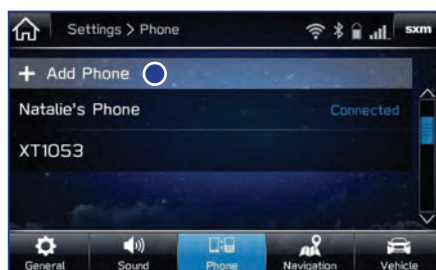
## BLUETOOTH® PAIRING

### Pairing an Android Device

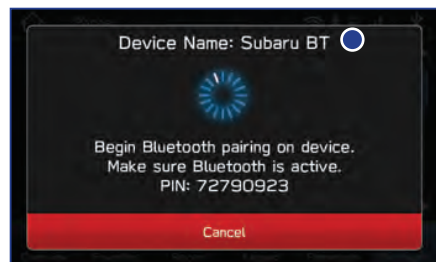
**1** To pair an Android device, start by touching the “Settings” icon on the “Home” screen and then the “Phone” icon to go to the phone screen.



**2** Select “Add Device”/”Add Phone”.

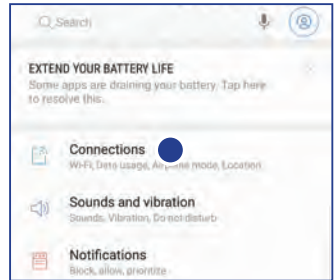


**3** The screen to the right will be displayed when pairing mode is in progress. The device name will most likely be Subaru BT, but be sure to make note of what name it is so you can find it on your phone.

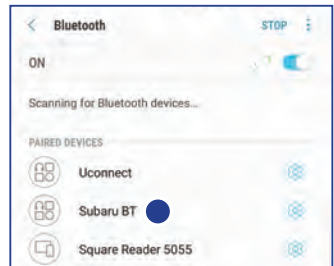
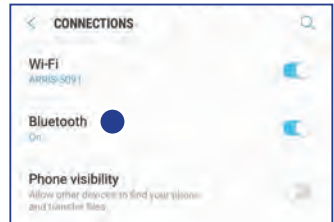


## Pairing an Android Device (continued)

4 On your Android device, go to “Settings”. (It can be found under apps.) Then select “Connected Devices” or “Connections”.



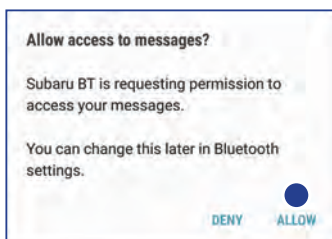
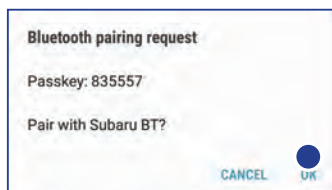
5 Now select “Bluetooth”. This will show a screen to “Pair New Device” or it will be showing the nearby devices to add. Select “Subaru BT” if shown on the list or “Pair New Device”.



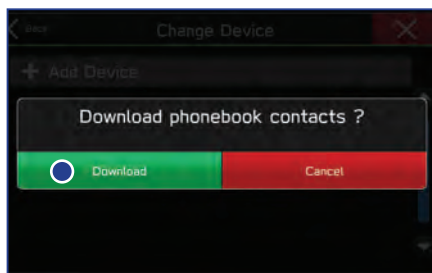
# APPENDIX: HOW TO

## Pairing an Android Device (continued)

- 6 Now select “Pair”. Make sure to select “Yes” to the “Message Access Request” popup box to allow access to your contacts and call history.

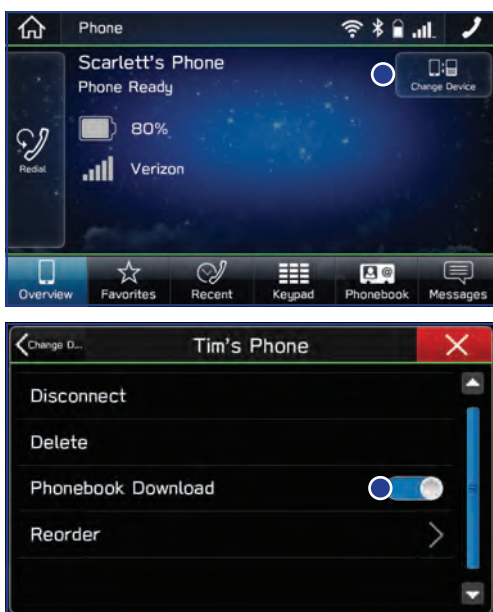


- 7 Next, on the Touchscreen, select “Confirm” if the PIN matches the phone. Then select “Download” to download the phonebook contacts.

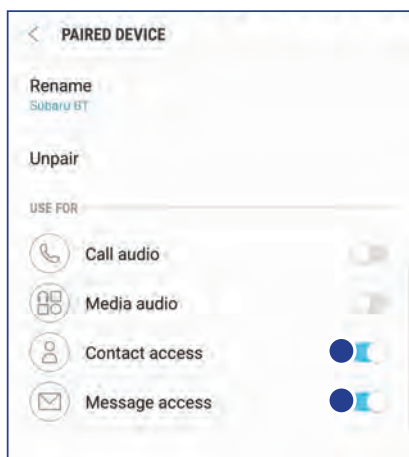


## Pairing an Android Device (continued)

- 8 If your phonebook or messages are not appearing correctly on the vehicle display, go to “Phone” from the Home screen and select “Change Device”. Make sure that “Phonebook Download” is enabled under “Overview”.



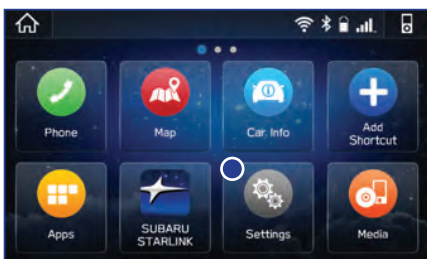
- 9 If you still cannot access your phonebook or messages, go back to your phone's Bluetooth® settings and select the gear icon next to your vehicle's device name and to ensure all settings are enabled.



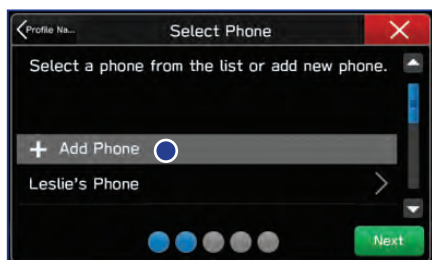
# APPENDIX: HOW TO

## Pairing an iOS/Apple Device

1 Start by touching “Settings” on the Home screen.



2 Go to the “Phone” screen and select “Add Device” / “Add Phone”.

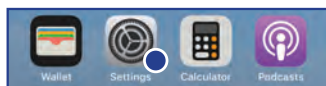


3 When this screen is displayed, it is in pairing mode. Note the “Device Name”; it will most likely be “Subaru BT”.

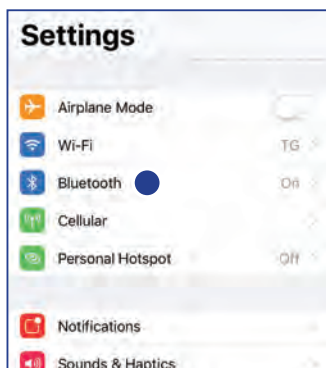


## Pairing an iOS/Apple Device (continued)

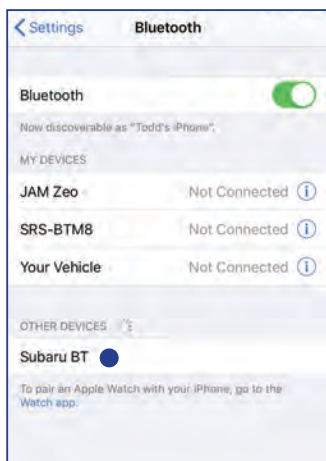
- 4 On your iOS/Apple device, touch “Settings”.  
The location on the Home screen will vary.



- 5 Select “Bluetooth”.



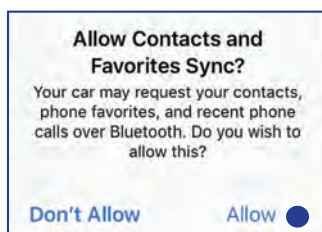
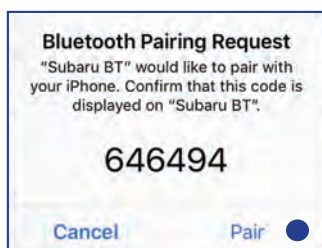
- 6 Now select “Subaru BT” or whatever the device name is on the Touchscreen.



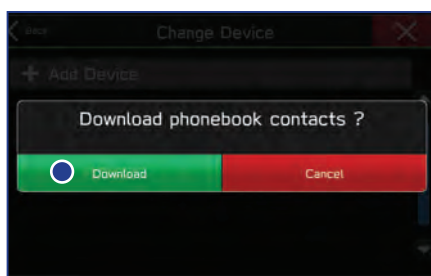
# APPENDIX: HOW TO

## Pairing an iOS/Apple Device (continued)

- 7** Verify your iOS/Apple device PIN is correct and select “Pair”. Then select “Allow” on the “Allow Contacts and Favorites Sync?” screen.



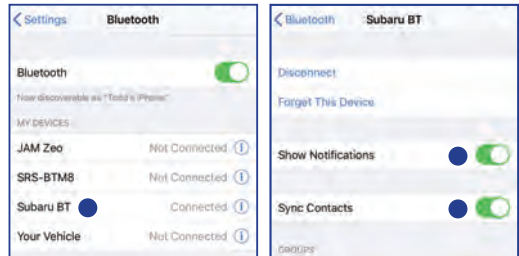
- 8** Verify the PIN on the vehicle screen and select “Confirm”, then select “Download”.





## Pairing an iOS/Apple Device (continued)

- 9 On your iOS/Apple device, SubaruBT should now be listed under “Bluetooth Settings”. Select the blue “i” next to the device name. Then ensure “Show Notifications” and “Sync Contacts” are enabled.



- 10 Your iOS/Apple device is now paired. It is recommended that you restart your Subaru to complete the process and ensure everything is fully synced.

- 11 If your phonebook or messages are not appearing, press the “Phone” icon on the vehicle screen. Next, select “Change Device” under “Overview” and ensure the “Phonebook Download” is enabled.

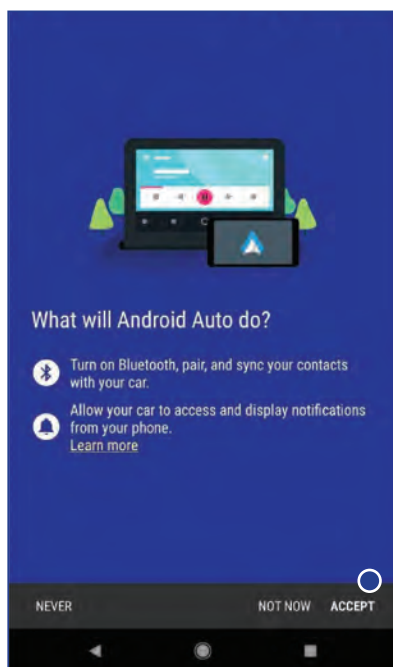


# APPENDIX: HOW TO

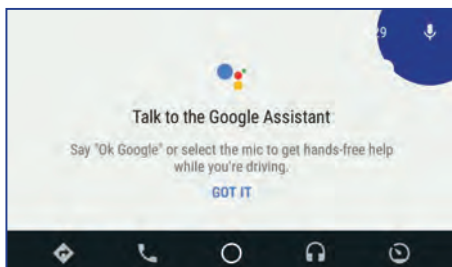
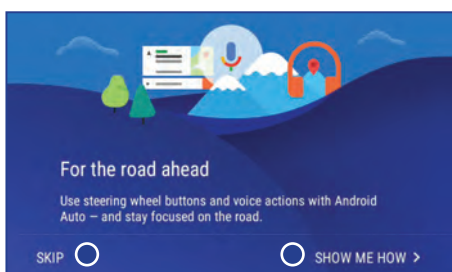
## ANDROID AUTO

### Connecting an Android Phone

**1** To set up Android Auto, first plug the Android phone into the USB port of the vehicle using a quality OEM cable. The first time you plug in, this message will appear, select “Accept”. After that, select “Accept” to any other prompts that appear. Android Auto might also need to download before functioning on the vehicle; allow it to do so.

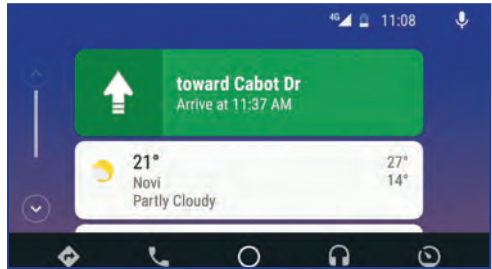


**2** On the vehicle display screen, Android Auto should auto launch the first time. If not, select the Android Auto Icon on the display. Select “Show Me How” for a quick guide on using Android Auto, or select “Skip” if you want to start using the app right away.



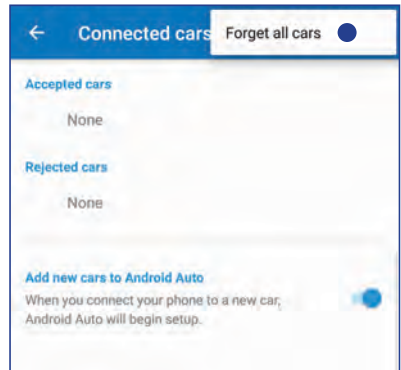
## Connecting an Android Phone (continued)

- 3 You will then be taken to the Home screen of the Android Auto app for your phone.



- 4 If Android Auto won't launch, open the Android Auto app on the phone, then select the top left menu button. Select "Settings", then "Connected Cars", and finally select the top right menu icon and choose "Forget all cars".

If this does not work, uninstall the Android Auto app from the phone and reinstall from the Play Store.



# APPENDIX: HOW TO

## Compatible Models

Android Auto is available on Android phones. To see if your phone is compatible, refer to the Android Auto website:

<https://www.android.com/phones/>.



Scan to see if your phone is compatible with Android Auto

## Cables

Always use a high-quality OEM USB cable.

Ensure the Android phone is fully up to date. Also verify that the Android Auto app, along with all other apps that work with Android Auto, are up to date. Android Auto might not function properly if one of them is outdated or having an issue. The apps can be downloaded from the Play Store.

For more information, visit [www.android.com/auto/](http://www.android.com/auto/).



Scan to learn more about Android Auto

## APPLE CARPLAY

### Cables

Apple CarPlay requires compatible iPhones to be connected via your Subaru's USB port. Cables must be an 8-Pin Lightning MFi Certified cable (made for iPod/iPhone). Look for the Works with Apple CarPlay or Made for iPod, iPhone, iPad icons when selecting a cable. For more information, visit: [www.apple.com/ios/carplay/](http://www.apple.com/ios/carplay/).



Scan to learn more about Apple CarPlay

### Connecting an iPhone

- 1 To set up Apple CarPlay, you will need to plug the iOS/Apple phone into the USB port of the vehicle. Make sure to use an MFi certified cable.
- 2 Select "Allow" on the iOS/Apple phone when prompted.

**Allow CarPlay with "Impreza/XV" while phone is locked?**

Your contacts and other information will appear on this car's display without unlocking your iPhone.

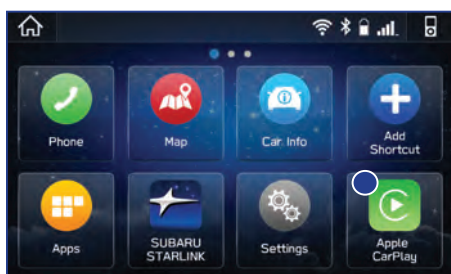
Not Now

Allow

## Connecting an iPhone (continued)

- 3 Select Apple CarPlay on the vehicle screen. This will bring you to the home screen of your phone in Apple CarPlay.

Ensure the iOS/Apple phone is fully up to date. Also ensure all apps that work on Apple CarPlay are up to date. Apple CarPlay might not function correctly if one of the apps is outdated or having an issue. Apps can be updated in the App Store.



## Compatible Models

For a list of all the Apple phones that are compatible with Apple CarPlay, visit: [www.apple.com/ios/carplay/](http://www.apple.com/ios/carplay/).

## WI-FI

### Connecting to a Wi-Fi Network

- 1 Display the General Settings screen by pressing the “Home” button, then select “Settings” and finally “General”.
- 2 Select “Wi-Fi Settings”.
- 3 Select the desired network. When selecting a network with the lock icon, a screen will appear for you to enter the password.



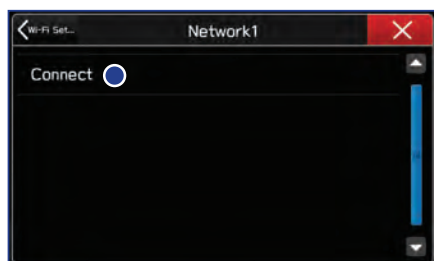
Scan to learn more about Apple CarPlay



# APPENDIX: HOW TO

## Connecting to a Wi-Fi Network (continued)

- 4 Select “Connect” to connect to the network or “Disconnect” to disconnect from the network. If you select “Forget This Network”, the network will be deleted.

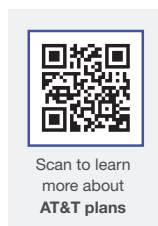


- 5 Check that a confirmation message appears when the connection is complete. If an error message appears, follow the guidance on the screen to try again.

## Wi-Fi Hotspot Subscription

Internet access is purchased separately through AT&T with monthly, per gigabyte, and unlimited data options available. Existing AT&T customers have the option to add an additional line to their AT&T Mobile Share plan.

Shortly after you take delivery of your new Subaru, you will receive an email from AT&T for a one month free trial and how to activate your free trial. You can also visit an AT&T store or their website for more information at: <https://www.att.com/plans/connected-car/subaru.html>.



## FIRMWARE SOFTWARE UPDATES

For 7.0-inch and 8.0-inch Multimedia Plus and the 7.0-inch and 8.0-inch Multimedia Navigation systems only: The system software may also be updated by you via a Wi-Fi connection or using the aha application on your smartphone (depending on your smartphone communication and transfer speed). The update process involves downloading and installing the software update. Note that system functionality will be restricted during installation.

1. Connect to a Wi-Fi network or start the aha application on your smartphone.
2. Display the general setting screen by pressing the “Home” button, then select “Settings” and finally “General”.
3. Select “Check for Updates”. If “Automatically Check for Updates” is turned on at the general settings screen, an update check will be performed automatically before proceeding to the next step. If “Automatically Download Updates” is turned on at the general settings screen, the software update will be downloaded automatically before proceeding to “Update Installation”.

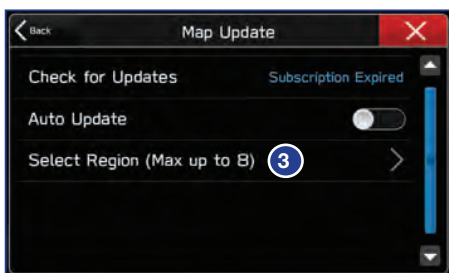
## FIRMWARE SOFTWARE UPDATES (continued)

- If the system is not set to “Automatically Check for Updates”, select “Download Now” to begin the download. The download status progress is displayed in the upper right of the screen. If you need to stop the download and restart at a later time, select “Later” to stop the process.
- Select “Install Now” to start the installation process. The installation process will take several minutes to complete. If you need to stop the installation process, press “Cancel”.
- When the installation is complete, select “I Agree” on the confirmation message to complete the update process. By selecting “I Agree”, the system will restart automatically.

## MAP UPDATES

Maps can be updated over a Wi-Fi network. To update your maps, follow this process:

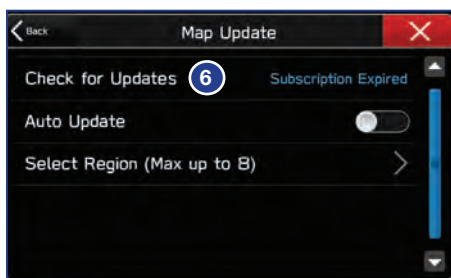
- Connect to a Wi-Fi Network. If you need help with this, see page 27.
- From the Home screen, select “Settings” then “Navigation”. Next, select “Map Update” on the navigation setting screen.
- Select “Select Region (Max up to 8)” to select the regions you would like to update.
- Select the regions for which maps are to be updated.
- Select “Back”.



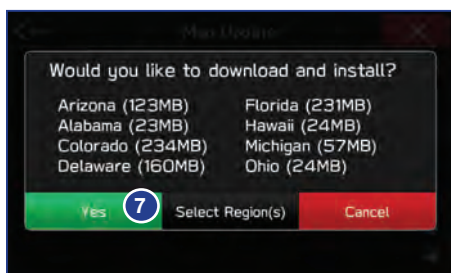
# APPENDIX: HOW TO

## MAP UPDATES (continued)

6 Select “Check for Updates.”



7 Check the confirmation message, then select “Yes”.



8 The following screen is displayed simultaneously with the start of the download and installation. To stop the download and installation, select the “X” in the upper right corner.











## About the Map Software

When driving using guidance from the navigation system, be sure to follow the actual road signs and traffic regulations. If road signs and traffic regulations are changed, the data on the map software may be out of date. Also, the data on the map software does not take into account factors such as weather, time zones, and occurrences such as differences in congestion situations and temporary road closures due to construction work. Always give precedence to road signs and traffic rules over instructions from the navigation system. Not following the road signs and traffic rules could lead to injury or traffic violations.

All information contained within this guide was accurate at the time of publication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time without incurring any obligation to make the same or similar changes to products previously sold. Your Subaru Retailer is the best source for the most current information.

For detailed operating and safety information, please consult your Owner's Manual.



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