

SUBARU
STARLINK™
YOUR SUBARU CONNECTED 

Quick Guide
ASCENT
2019

Love. It's what makes a Subaru, a Subaru.



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Controls



SUBARU STARLINK™

NOTE: This section only covers the buttons on the STARLINK system faceplate. Your vehicle has one of the systems listed below:

- 6.5" Multimedia
- 8.0" Multimedia Plus
- 8.0" Multimedia Navigation

Depending on your vehicle model, the buttons may differ in position from the image shown. However, the button function remains the same for all systems.

Radio Functions

- 1 Power/Volume Control**
Press the power/volume control knob for on or off; rotate the knob to control the volume.
- 2 Radio**
Press the "RADIO" button to display the radio screen. Touch the radio source you want to hear.
- 3 Media**
Press the "MEDIA" button to display the media screen. Touch the media source you want to hear.

- 4 Tune**
Rotate the knob to change channels.
- 5 Seek**
Press to select the next or previous radio frequency.

CD Player Functions (if equipped)

- 6 Load**
Insert a disc into the slot. The CD will automatically be drawn in and will begin play at the first track.
- 7 Eject**
Press the button to eject the disc.
- 8 Seek**
Press to select the next or previous track.

*For more detailed information, please refer to the Owner's Manual or the Navigation System Owner's Manual.

Bluetooth Basics

- The hands-free system may not operate properly under the following conditions:
 - The cell phone is turned off.
 - The cell phone is not connected to the hands-free system.
 - The cell phone is not in the phone call area.
 - The battery of the cell phone has run down.
 - The cell phone is behind the seat or in the glove box.
 - A metal material covers or touches the cell phone.
 - *Depending on the type of cell phone that is used, not all phones and phone functions may be compatible with your vehicle.*
 - Depending on the type of cell phone that is used, the screen on the cell phone may remain illuminated while the ignition switch is in the “ON” position. *If this occurs, consult your cell phone manual to adjust the cell phone settings.*
 - Depending on the setting of the cell phone, the dial lock function may be activated after making a call. Deactivate the automatic dial lock function of the cell phone before using the hands-free system. Do not perform this operation while driving.
 - When the ignition switch is turned to the “LOCK/OFF” position during a call, the call may be disconnected or continued on the cell phone, depending on the type of cell phone that is used. Note that operation of the cell phone may be necessary if the call is continued on the cell phone.
 - Do not speak at the same time as the other party during a call. If you and the other party speak at the same time, it may be difficult for the other party to hear your voice and vice versa. This is normal.
 - The receiver sound volume should be set as low as possible. Otherwise, the party you are calling may notice an undesirable echo sound.
 - Speak clearly and in a normal tone of voice.
 - Your voice may be difficult to hear by the receiving party under the following conditions:
 - Driving on a rough road.
 - Driving at a high speed.
 - Driving with a window open.
 - When air from the ventilator blows directly toward the microphone.
 - When the sound coming from the ventilator is loud.
 - When the cell phone is positioned too closely to the vehicle system microphone.
 - The sound quality may degrade due to the quality and operation of the cell phone that is connected to the system or the strength of the Bluetooth network.
 - When another Bluetooth device is simultaneously connected, noise may be heard in the voice coming from the hands-free phone.
- *For compatibility of your phone and phone features, visit www.subaru.com/owners/index

Hands-free Calling



IMPORTANT:
These buttons
will be referenced
throughout this guide.

PHONE ON HOOK
BUTTON / TALK
BUTTON

Pairing Your Cell Phone

Press the **HOME BUTTON** located on the center of the audio system panel, then touch the “Phone” soft key on the touch screen.

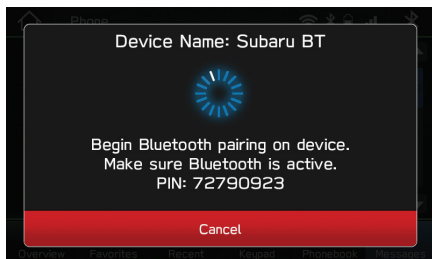


Home Button

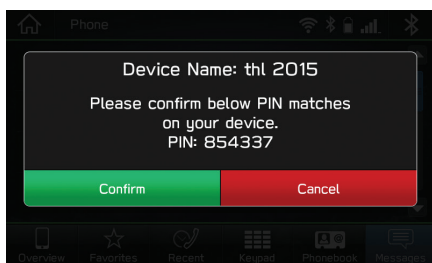
Touch “Yes.”



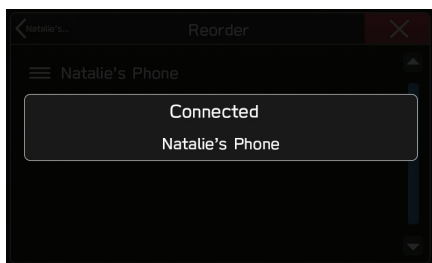
A Bluetooth PIN will appear on the screen. Put your phone into Bluetooth pairing mode. Follow the prompts on your phone screen to pair your phone to the vehicle system using the PIN shown on the screen.



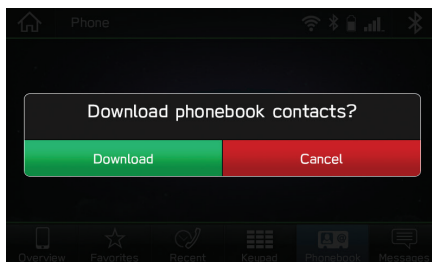
Verify the PIN matches your phone and touch “Confirm.”



The system will confirm your device is connected. Congratulations! Your cell phone has been successfully paired.



If you want to transfer your device's phonebook, touch “Download.”



Making a Call

NOTE: This system is designed primarily for voice command operation. However, manual input is also recognized.

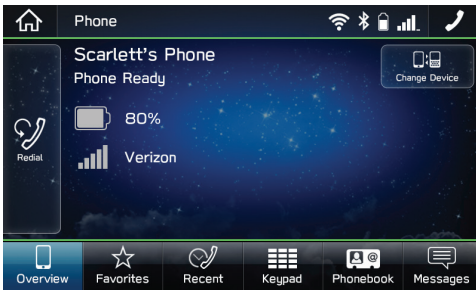
For more information on voice operation, please consult the Navigation System Owner's Manual.

For manual input operation, follow the steps below:

Press the **HOME BUTTON**, then touch the "Phone" soft key.



Select the desired tab to call from, then select the number.

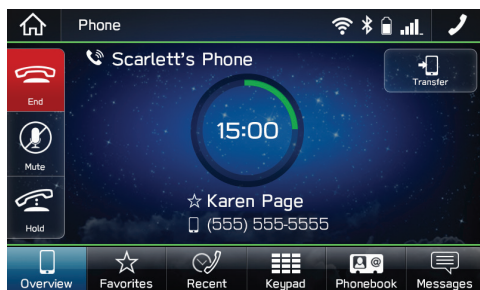


If you select "Keypad," type the number you want to call, then press the **PHONE OFF HOOK BUTTON** or the green "Call" soft key.

NOTE: For your safety, this operation cannot be performed while driving.



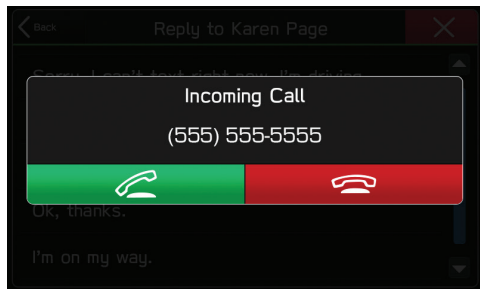
The system will place the call.



To end the call, press the **PHONE ON HOOK BUTTON** or touch the red “End” soft key.

For more information on manual operation, please consult the Navigation System Owner’s Manual.

Receiving a Call



- If you want to answer the call, press the **PHONE OFF HOOK BUTTON** or touch the green “phone off hook” soft key.
- If you want to decline the incoming call (only if your cell phone has this function), press the **PHONE ON HOOK BUTTON** or touch the red “phone on hook” soft key.
- If you want to adjust the volume of the call, use the **PLUS** or **MINUS SWITCH** on the steering wheel or the volume knob on the audio system.
- If you want to end the call, press the **PHONE ON HOOK BUTTON** or touch the red “End” soft key.

Navigation —

8.0” Multimedia Navigation

Safety

Your Navigation System will assist you in reaching your destination and, if used properly, can do so with confidence. To use the system as safely as possible, follow all safety directions.

- **Before attempting to use this system while driving, make sure you read the entire Navigation System Owner’s Manual Supplement.** Do not allow others to use this system until they also read the manual and understand the instructions.
- You should program your destination and select your route only when your vehicle is **not moving**. While driving, listen to the voice instructions as much as possible and only glance at the screen briefly and when it is safe to do so.
- The data in the system may occasionally be incomplete as road conditions and driving restrictions (no left turns, road closures, etc.) change. Before you follow system instructions, make sure to check whether you can comply with the instructions legally and safely. Do not be distracted by the navigation screen. Failure to keep your attention on the road could lead to an accident.
- The system cannot warn you of environmental or street hazards or the availability of emergency systems. If you are unsure about the safety of an area, do not drive into it.
- Use this system only where it is legal to do so. Some states may have laws prohibiting the use of video screens within the driver’s sight.

And remember, this system is never a substitute for the driver’s personal judgment.

As soon as the vehicle is turned on or the engine is started, the opening screen (Subaru Starlink™) appears followed by the CAUTION screen. Read the instructions on the screen, then touch **I AGREE** when illuminated. To start the Navigation System, press the **MAP BUTTON** on the audio system panel or the **HOME BUTTON** on the audio system panel followed by the “Map” soft key.

Caution

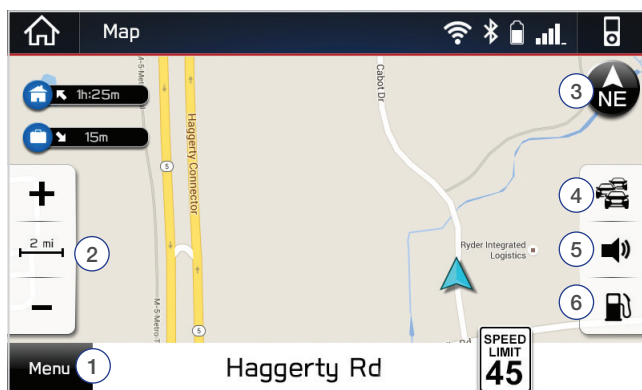
Drive safely and obey traffic rules. Watching this screen and making selections while driving can lead to a serious accident. Some map data or speed limit information may be incorrect. Check surroundings for safety while camera images are displayed. Read the safety instructions in your Owner’s Manual.

I Agree

Introduction

Your Navigation System helps you find and store addresses as well as places and attractions based on your map location. *Prior to using the system, be sure to read the entire Navigation System Owner's Manual Supplement so you have a complete understanding of the system.* For your convenience, this is a quick guide for regularly used features.

The audio screen is your access to the Navigation System. For safety, some of the controls and functions cannot be used unless the vehicle is stationary.



- 1 Menu**

Touch to display the destination search menu.
- 2 Map Scale**

Touch **+** to increase, or **-** to decrease, the map scale.
- 3 Map Display Mode**

Touch to change the map display mode between 2D north-up, 2D heading-up, or 3D. In 3D maps, only a heading-up view is available.
- 4 Traffic Information**

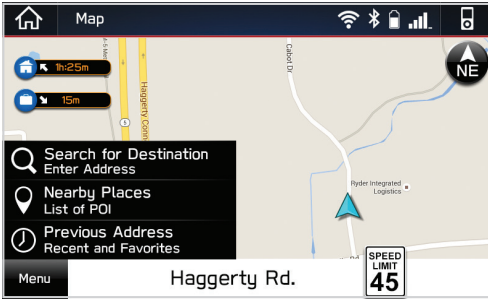
Touch to turn the traffic information display on or off.
- 5 Voice Guidance**

Touch to mute or unmute the voice guidance.
- 6 Gas Station Search**

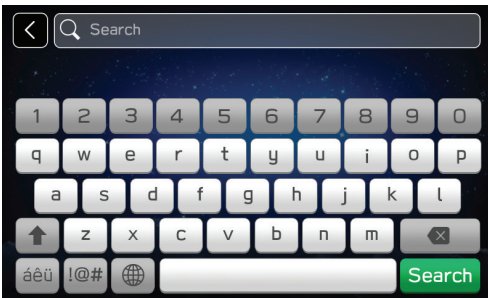
Touch to search for gas stations. When driving on the highway during route guidance, information on gas stations, restaurants, or rest areas near the next three highway exits will be displayed.

Finding a Destination

- 1 Touch the **MAP BUTTON** to display the map screen. Touch **Menu**, then touch **Search for Destination**.



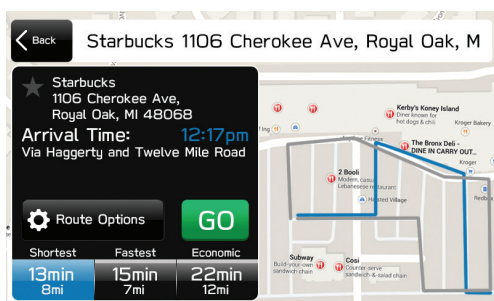
- 2 The keypad screen displays.



- 3 As you type the address or name of the destination, suggestions display. Touch the desired destination.



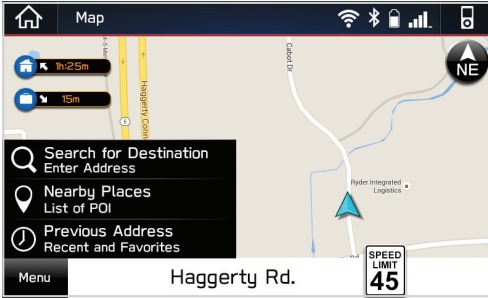
- 4 The route calculation screen displays three recommended routes at the bottom left. Select the desired route, then touch **GO**.



Finding a Point of Interest

You can also find addresses by using Nearby Places. You can use this in the event you do not have a specific address but can refer to a specific place, such as a gas station, restaurant, accommodation, etc.

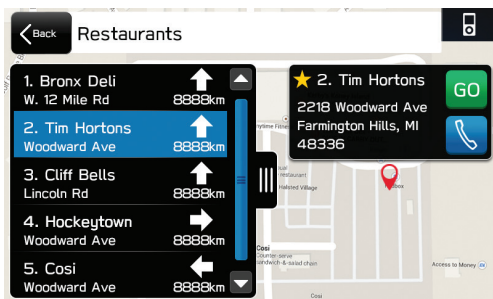
- 1 Touch the **MAP BUTTON** to display the map screen. Touch **Menu**, then touch **Nearby Places**.



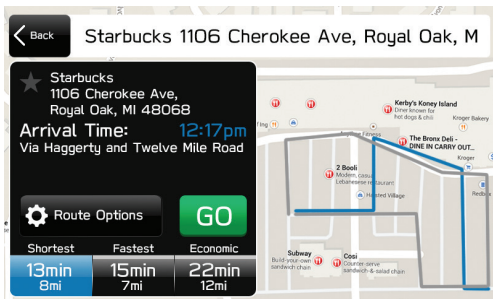
- 2 Categories are listed alphabetically. Use the scroll bar on the right to display more categories, then make your selection.



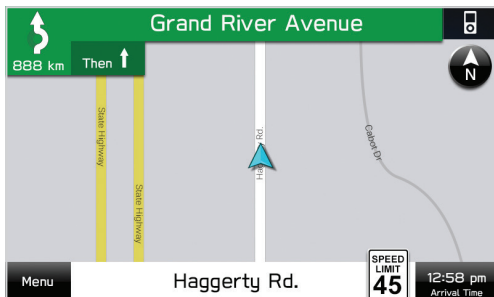
- 3 Select the desired item from the list, then touch **GO**.



- 4 The route calculation screen displays three recommended routes at the bottom left. Select the desired route, then touch **GO**.

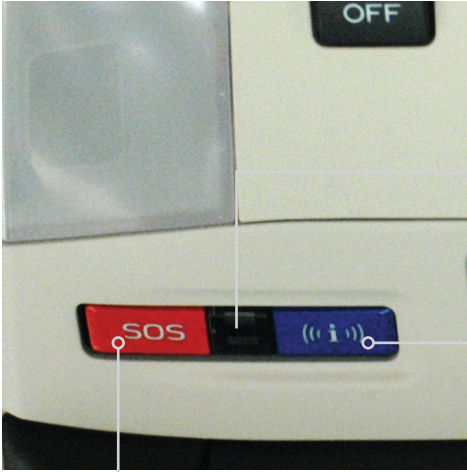


- 5 The entire route displays on the map. The next direction displays at the top of the screen as well as in the multi-function display. Audio commands also help you keep your eyes on the road.



SUBARU STARLINK™

Safety and Security System (if equipped)



SOS Emergency Assistance

Press to connect with a STARLINK Customer Care Advisor. (Subscription required.)

Press and hold the button for about two seconds to cancel the call.



Enhanced Roadside Assistance

Press to connect with Subaru's Roadside Assistance Provider. (Subscription required.)

Press and hold the button for about two seconds to cancel the call.

NOTE: A paid subscription to SUBARU STARLINK is required for service.

About the Map Software

When driving using guidance from the navigation system, be sure to follow the actual road signs and traffic regulations. If road signs and traffic regulations are changed, the data on the map software may be out of date. Also, the data on the map software does not take into account factors such as weather, time zones, and occurrences such as differences in congestion situations and temporary road closures due to construction work. Always give precedence to road signs and traffic rules over instructions from the navigation system.

Not following the road signs and traffic rules could lead to injury or traffic violations.

All information contained within this guide was accurate at the time of publication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time without incurring any obligation to make the same or similar changes to products previously sold. Your Subaru Retailer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.



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