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# PURPOSE OF THIS GUIDE

### WELCOME

Congratulations on choosing a Subaru Crosstrek and welcome to the Subaru family!

Subaru is more than a car company<sup>™</sup>. We are committed to making the world a better place, and the Subaru Love Promise is our vision to show love and respect to all people at every interaction with Subaru. We believe in building lifelong relationships with our customers, earning your trust and exceeding your expectations by providing customer service with integrity and compassion.

This Getting Started Guide will introduce you to your new Subaru Crosstrek by providing information on the basic operation and key features of your Subaru as well as the STARLINK <sup>®</sup> and EyeSight <sup>®</sup> systems in your vehicle.

### **IMPORTANT SAFETY INFORMATION**

The Getting Started Guide is not intended as a substitute for your Owner's Manuals. We strongly encourage you to review your Vehicle, STARLINK®, and EyeSight® Owner's Manuals to ensure complete understanding.

### **OWNER'S RESOURCES**

If you're having difficulty using any of the functions outlined in this guide, or want to learn

more, you can get additional information from the following sources:

Your Subaru Owner's Manuals:

Located in the glovebox

Online Subaru Owner's Resources:

www.subaru.com/owners

Subaru Customer Support: www.subaru.com/customer-support

1-800-782-2783 (1-800-SUBARU3)



Scan to learn more about **Owner's**Resources.



Scan to learn more about Customer Support.





Scan to get the MySubaru App.

### IN CASE OF EMERGENCY

# **SUBARU STARLINK® Safety and Security** (if equipped, subscription required)

**SOS Emergency:** Press the red "SOS" button on the overhead console in the event of an emergency to speak with a SUBARU STARLINK® Customer Care Advisor.

#### **Enhanced Roadside**

Assistance: Press the blue "i" button on the overhead console or select the "MySubaru" button and then choose "Roadside Assistance" on the multimedia system. The "i" button also connects to the Concierge service, if subscribed.



SOS and Roadside Assistance Buttons

For more information, please refer to "Safety and Security Overview" on page 89 in this Getting Started Guide or "Introduction" in your SUBARU STARLINK® Safety and Security Owner's Manual. Not available in all states. See Retailer for details.

### **Subaru Roadside Assistance**

#### Subaru Roadside Assistance:

1-800-261-2155

Subaru Roadside Assistance is free and standard on your Subaru; there are no forms to complete. This service is available anytime during the 3-year/36,000-mile Subaru Limited Warranty, whichever comes first. See your Subaru Retailer for details and refer to the Roadside Assistance guide in the owner's information kit for the details on this coverage. A Subaru Roadside Assistance decal has been affixed to the driver's door window.

Roadside assistance helps with:

- Towing to the nearest authorized Subaru Retailer if you cannot safely drive your Subaru
- Jump-start if your battery is dead
- · Gasoline delivery if you run out of gas
- · Flat tire change to install your spare
- · Emergency lockout service
- National Subaru Retailer locator service, with phone numbers and location of the nearest Subaru Retailer anywhere in the U.S. or Canada

NOTE: Specifically excluded from Subaru Roadside Assistance coverage are service requests or claims resulting from: accidents, vandalism, acts of God, violation of any laws, or vehicle modifications not recommended by the manufacturer.

# PURPOSE OF THIS GUIDE

### **TOWING YOUR ALL-WHEEL DRIVE SUBARU**

Since Subaru Symmetrical All-Wheel Drive distributes power to all four wheels, improper towing may damage your AWD system. The best way to tow your Crosstrek is with a flatbed truck by your Subaru Retailer or a commercial towing service.

For more information, please refer to "In Case of Emergency" in your Owner's Manual.

### **KEYLESS ENTRY**

## 1 Lock/Arm

- Press the lock/arm button to lock the doors and rear gate and to activate the security alarm. A chirp sounds and the hazard warning lights flash once.
- If any of the doors or the rear gate are not fully closed, five rapid chirps sound and the hazard warning lights flash to alert you.
- Press the lock/arm button three times to activate the vehicle finder function. If you are within 30 feet of your Subaru, the horn sounds once, and the hazard warning lights flash three times.

## 2 Unlock/Disarm

- Press the unlock/disarm button once to unlock the driver's door. Two chirps sound and the hazard warning lights flash twice. To unlock all the doors and the rear gate, briefly press the button twice.
- The interior lights will illuminate when you press the unlock/disarm button if the interior light switch is set to the "DOOR" position on the overhead console.

## 3 Rear Gate

• Press the rear gate button to unlock the rear gate.

## 4 Panic Alarm

- Press the panic alarm button to sound the horn and flash the hazard warning lights.
- Press any button on the access key fob or transmitter to deactivate the panic alarm.



Transmitter



**Access Kev Fob** 

## **Automatic Door Locking/Unlocking**

This feature allows you to set when your Subaru automatically locks or unlocks the doors through the STARLINK® Touchscreen (select "Settings", and then select the "Car" menu). The available settings are listed in the table below.

	AVAILABLE SETTINGS				
AUTO DOOR LOCK/UNLOCK	Vehicle Speed (12 mph)	Ignition OFF	Driver Door Open	Shift into or out of PARK	OFF

# ENTRY AND EXIT

### **KEYLESS ACCESS WITH PUSH BUTTON START**

## (if equipped)

The Keyless Access with Push-Button Start system features the following touch-activated door locking or unlocking functions without the key ever leaving your pocket or purse. You can customize the touch-activated door locking or unlocking settings using the STARLINK® Touchscreen by selecting "Settings," and then selecting the "Car" menu.

### **Unlocking Using Door Handles**

Grip the driver's door handle to unlock the driver's door and fuel filler lid. Grip the front passenger's door handle to unlock all doors, the fuel filler lid, and the rear gate. Two chirps sound and the hazard warning lights flash twice.



**Door Unlock Sensor** 

## **Locking Using Door Handles**

Close all the doors and the rear gate and touch the door lock sensor (two lines) on either front door handle. All doors, the rear gate, and the fuel filler lid lock. One chirp sounds and the hazard warning lights flash once.



**Door Lock Sensor** 

## **Unlocking Using the Rear Gate**

Press the rear gate opener button to unlock and open the rear gate. Two chirps sound and the hazard warning lights flash twice.



**Rear Gate Opener Button** 

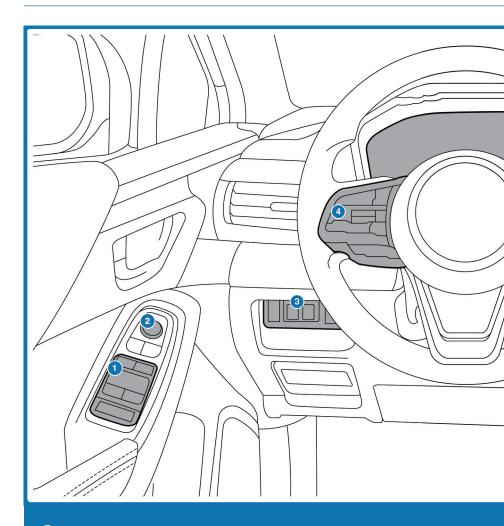
## **Locking Using the Rear Gate**

Close all the doors and the rear gate and press the rear lock button. All doors and the rear gate lock. One chirp sounds and the hazard warning lights flash once.



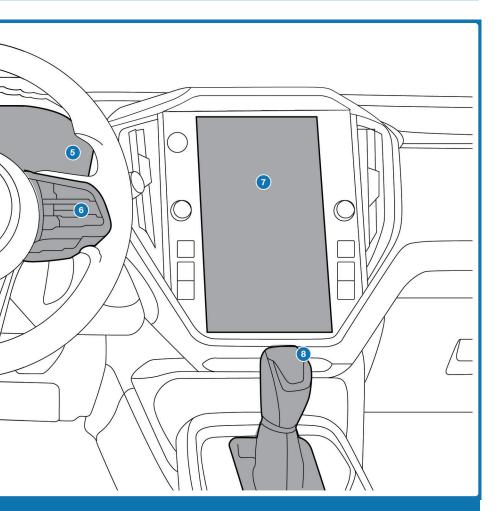
**Rear Lock Button** 

# INSTRUMENT PANEL



- 1 Power Window Switches (p. 24)
- Power Mirror Switch (p. 22)
- (3) Instrument Panel Switches (p. 14)
- 4 Audio Controls (p. 14)

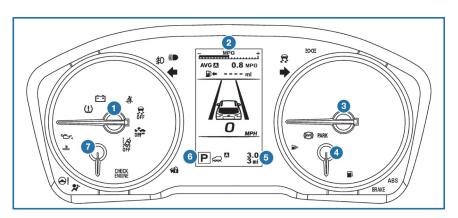
# **INSTRUMENT PANEL**



- (5) Combination Meter (p. 12)
- 6 Advanced Adaptive Cruise Control (p. 15)
- (7) STARLINK® Multimedia Touchscreen (p. 54)
- (8) CVT Select Lever (p. 33)

# GAUGES AND WARNING LIGHTS

### **COMBINATION METER**

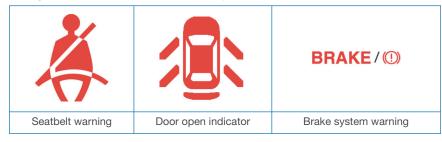


- 1 Tachometer
- 2 Combination Meter Display (CMD)
- 3 Speedometer
- 4 Fuel gauge

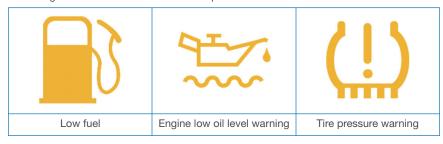
- 5 Trip meter and odometer
- 6 Select lever/gear position indicator
- 7 Engine coolant temperature gauge

## **WARNING AND INDICATOR LIGHTS**

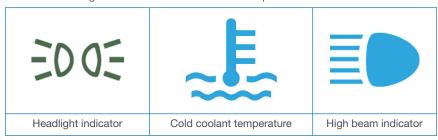
Red lights indicate immediate attention is required. Some examples are:



Yellow lights indicate caution. Some examples are:



Green and blue lights are for information. Some examples are:



# **INSTRUMENT PANEL SWITCHES (LOWER LEFT)**

The switches in the lower left of the instrument panel allow you to control several convenient and important features. Knowing their location and function will improve your

driving experience.

1 Illumination Brightness (p. 17)

For more information, please refer to your Owner's Manual.



## **AUDIO CONTROLS**

- Source
- 2 Presets/Skip
- 3 Info Switch
- 4 Arrow Switches
- 5 Call and End/Mute Switches
- 6 Talk Switch
- 7 Volume Switches
- For more information about your audio system and controls, please refer to page 57 in this Getting Started Guide or "Quick Guide" in your STARLINK® Owner's Manual.



### ADVANCED ADAPTIVE CRUISE CONTROL

- Adaptive Cruise Control
   On/Off
- 2 Lane Keep Assist
- 3 Increase Distance
- 4 Decrease Distance
- 5 Resume (RES)/Increase Speed and Set (SET)/Decrease Speed
- 6 SI-Drive
- For more information on SI-Drive, please refer to page 34 in this Getting Started Guide or







The "i" switch and arrows allow you to cycle through useful driving information in the Combination Meter Display (CMD) such as fuel consumption, driving time, speed, and tire pressure, among others. You can change the information displayed by using the up and down arrows.

If there are some useful messages, such as vehicle information or warning screens, they will interrupt the current screen, and appear on the display, accompanied by a beep. If such a screen is displayed, take proper action according to the message shown on the



(<u>A</u>)

**(6)** [1]

screen. The warning screen will return to the original screen after a few seconds. Important vehicle information or warning screens may be able to be displayed when the "i" appears in the CMD. Press the "i" switch to access the important messages.

For more information about the Combination Meter Display, please refer to "Instruments and Controls" in your Owner's Manual.

# CONTROLS

### LIGHT CONTROLS

1 AUTO: Rotate the end of the lever to set your headlights to automatically turn on or off, depending on the level of light outside. When in the "AUTO" position, the headlights will automatically turn on when the windshield wipers operate several times.

NOTE: The sensitivity of the automatic headlights can be adjusted through the STARLINK® multimedia display.



- 2 Parking Lights: Rotate the end of the lever to turn on the instrument panel illumination, parking lights, side marker lights, tail lights, and license plate lights.
- 3 Headlights: Rotate the end of the lever to turn on the headlights, instrument panel illumination, parking lights, side marker lights, tail lights, and license plate lights. To flash the headlights, pull the lever toward you, and then release. The high beams will stay on as long as you hold the lever.
- 4 **High Beams:** Push the lever forward to change from low beam to high beam. When set to the "AUTO" position, pushing the lever forward also activates the High Beam Assist (HBA) system. Pull the lever back to center to return to low beam.
- Fog Lights: If equipped, rotate the dial to turn on the fog lights when the headlights are on low beams in the " " or "AUTO" position.

### **Illumination Brightness**

When the light controls are on (in the ₹005, ₱ , or "AUTO" position), and ambient light is low, rotating the illumination brightness dial on the instrument panel upward will make the instrument panel illumination brighter. When the dial is fully rotated upward (dots aligned), the instrument panel illumination stays at full brightness. Rotating the dial downward dims the instrument panel illumination.

When the ambient light is bright,
the illumination brightness is set
to the maximum regardless of the position of the control dial.



Illumination Brightness Dial

For more information, please refer to "Instruments and Controls" in your Owner's

### **Daytime Running Lights**

The daytime running lights automatically turn on when the engine is running, the parking brake is fully released, the select lever is out of the "P" position (CVT models), and the light switch is set to Off, "AUTO" (if equipped), or " 5005". Always turn on the headlights when it's dark outside by rotating the dial to the " • or "AUTO" position.

### **TURN SIGNALS**

Manual.

Pushing the turn signal lever up/down and releasing it activates the turn signal. The lever then returns to its original position. To cancel the turn signal push and release the turn signal lever slightly in the opposite direction of the active turn signal. Your Subaru also has a one-touch lane changer feature: push slightly up and release to signal a right lane change or push slightly down and release to signal a left lane change.



# CONTROLS

### WINDSHIELD WIPERS

- 1 Intermittent: Push the wiper control lever down one position for intermittent operation. When the lever is in the intermittent position, you can rotate the dial to adjust the operating interval of the wipers.
- 2 Low Speed: Push the wiper control lever down two positions for low speed wiper operation.
- 4 4 5 2 3
- 3 High Speed: Push the wiper control lever down three positions for high speed wiper operation.
- 4 Mist: Push the wiper up from the off position for a single wipe.
- Windshield Washer: Pull the lever toward you to wash the windshield. The washer will spray and the wipers will operate while you pull the lever.

### **REAR WINDOW WIPER**

Rotate the end of the lever up one position for intermittent, or two positions for continuous operation.

When the lever in is the intermittent position, the wiper operates at intervals corresponding with vehicle speed. When you move the select lever to the "R" position, the wiper will switch to continuous operation. It will return to intermittent operation when you move the select lever out of "R".



Rotate the dial up from the continuous operation position or down from the off position to spray washer fluid. The washer sprays and wiper operates until you release the dial, and then returns to the previous position.

### **OVERHEAD CONSOLE**

1 SOS Emergency
Assistance (if equipped):
Press the "SOS" button to
connect with a SUBARU
STARLINK® Customer Care
Advisor (subscription
required). Press and hold the
button for about two
seconds to cancel the call.

For more information, please refer to page 89 in this Getting Started Guide or "Introduction" in your SUBARU STARLINK® Safety and Security Owner's Manual.



**Enhanced Roadside Assistance (if equipped):** Press the "i" button to connect with a SUBARU STARLINK<sup>®</sup> Roadside Assistance Provider (subscription required). Press and hold the button for about two seconds to cancel the call. The "i" button is also used for Concierge services, if subscribed.

For more information, please refer to page 89 in this Getting Started Guide or "Introduction" in your SUBARU STARLINK® Safety and Security Owner's Manual.

- **3 Automatic Illumination:** When the switch is in the "DOOR" position, the map lights illuminate or turn off depending on the locking and unlocking of the doors, the opening and closing of the doors, and the position of the ignition switch..
- 4 Map Lights: Press a map light to turn it on or off.
- 5 Power Moonroof: Use these switches to operate the power moonroof.

For more information, please refer to page 24 in this Getting Started Guide or "Keys and Doors" in your Owner's Manual.

### **SEATING**

### **Manual Seats**

- 1 Forward/Backward: Pull the lever below the seat up and slide the seat forward or backward. Release the lever and make sure the seat is locked into place.
- 2 Seat Height (Driver's Seat):
  Pulling up or pushing down
  on the lever will raise or
  lower the seat cushion.
- 3 Recline Seatback: Pull the lever up to adjust the seatback. Release the lever and make sure the seatback is locked into place.



**Manual Seat Levers** 

### Power Driver's Seat (if equipped)

- 1 Seat Position: Moving the switch forward or backward will adjust the seat in that direction. Pulling up or pushing down on the back of the switch will adjust the seat height up or down. Pulling up or pushing down on the front of the switch will adjust the angle of the seat cushion.
- 2 Recline Seatback: Moving the top of the switch forward or backward will adjust the angle of the seatback.



**Power Seat Controls** 

3 **Lumbar Support:** Press the front side of the switch to increase lower back support. Press the rear side of the switch to decrease support.

### **Head Restraint Adjustment**

Pull the head restraint up to raise it. To lower the head restraint, push it down while pressing the release button on the top of the seatback. Each head restraint should be adjusted so that the center of the head restraint is closest to the top of the occupant's ears.



**Release Button** 

### **Seatbelt Adjuster**

To keep yourself comfortable and safe, always position the seatbelt adjuster so the shoulder belt passes over the middle of your shoulder without touching your neck. Pull the tab out and slide the adjuster up or down to set the position. Release the tab and make sure the adjuster is locked in place.



**Seatbelt Adjustment Tab** 

# **TILT AND TELESCOPIC STEERING COLUMN**

You can adjust both the height and lengthwise position of the steering wheel. Pull the lever on the steering column down firmly to unlock, and then adjust the position of the steering wheel. Push the lever firmly back up to lock the steering wheel in place.



Steering Column Unlock

### **POWER EXTERIOR MIRRORS**

The power mirror knob works with the ignition in the "ON" or "ACC" position. Turn the knob to "L" (left side) or "R" (right side) to select a mirror. Push the knob in the direction you want to move the mirror. Turn the knob back to the center position when finished.



**Power Mirror Knob** 

### **REAR VIEW MIRROR**

### **Auto-dimming Mirror** (if equipped)

The auto-dimming function senses distracting glare during nighttime driving and automatically dims to eliminate the glare and preserve your vision. Press the switch to turn auto-dimming on or off. A green LED indicator illuminates when the function is on.



# HomeLink® 5 Accessory Mirror (if equipped)

The HomeLink® 5 accessory mirror provides three buttons to replace devices such as garage door openers, gate openers, entry door locks, security systems, and home lighting. The "Instruments and Controls" chapter in your Owner's Manual provides programming instructions, and



NOTE: HomeLink<sup>®</sup> 5 may not be compatible with some older door openers or additional equipment may be required.





Scan to learn more about **HomeLink**®.

### **POWER WINDOWS**

To open or close a window, partially press down or pull up and hold the corresponding switch. The front windows have a one-touch auto up/down function. Fully press down or pull up and release to automatically open or close a one-touch window.



**Power Window Switches** 

## **POWER MOONROOF** (if equipped)

With the ignition in the "ON" position, you can tilt and slide the moonroof.

## **Tilting the Moonroof**

- Opening: Press, briefly hold, and release the switch to automatically tilt the moonroof.
- Closing: Press and hold the switch to lower the moonroof.

## **Sliding the Moonroof**

3 Opening: Press, briefly hold, and release the switch to open the moonroof. Press either side of the switch to pause the moonroof when it is in motion.



4 Closing: Press, briefly hold, and release the switch to close the moonroof. Press either side of the switch to pause the moonroof when it is in motion.

### **CLIMATE CONTROL**

### **Dual 7-Inch Automatic Climate Control**

The climate control buttons appear on the lower portion of the bottom display and are similar to the 11.6 inch display.



- 1 Climate Control On/Off Button
- 3 Customizable Icon
- 2 Climate Control Mode Indicator
- 4 Fan Speed Controls



Select the Climate Control Mode Indicator to display and adjust the airflow mode, Auto mode, air inlet selection, A/C, and Max A/C controls. Temperature can be adjusted using the red and blue arrow buttons on the side of the Center Information Display.

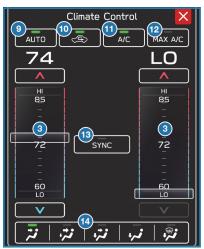
### 11.6-Inch Automatic Climate Control



The climate control system is equipped with convenient and customizable features. In automatic control mode, set your desired temperature and let the system make the adjustments for you. At any time, you can manually take control of the climate settings. You can also set separate temperatures for the driver and front passenger.

- 1 Defroster Button: Press the defroster button to defrost or dehumidify the windshield and front door windows.
  - NOTE: When the defrost mode is selected, the air conditioning operates to defrost the windshield more quickly. However, the indicator on the air conditioner button may not illuminate.
- Rear Window Defogger Button: Press this button to turn on the rear window defogger. If equipped, the outside mirror defogger and windshield wiper deicer will also activate. It will automatically turn off after about 15 minutes. If the window clears before then, press the button again to turn it off. You can customize this function for continuous operation through the STARLINK® touchscreen by selecting "Settings", then "Car".
- 3 Temperature Control Buttons: Push the red arrow button to increase the temperature or the blue arrow button to decrease the temperature. The temperature appears on the screen. You can also adjust the setting via touchscreen by selecting the climate control mode indicator and using the arrows or sliding the temperature control bar. You can set separate temperatures for the driver's side and passenger's side.
- 4 Climate Control On/Off Button: This button turns the climate control on and off.
- 5 Fan Speed Control: Select your preferred fan speed by using the fan speed arrow buttons on the climate control screen.

- 6 Climate Control Mode Indicator: Select the Climate Control Mode Indicator to control the air flow mode, temperature, SYNC, A/C, Max A/C, Auto mode, and recirculation.
- 7 All Airflow On/Off Button: If only a driver is detected, airflow will come out of the driver vents only. Press this button to override this feature and direct airflow through all vents.
- 8 Customizable Button: This button can be customized to be one of a number of buttons: A/C, Max A/C, Auto, Recirculation, or SYNC. On the Home Screen, select "Settings", "General", and then "Climate Control" to customize.
- AUTO: Select this button to activate automatic climate control operation. Set your preferred temperature, and the system will automatically control fan speed, airflow mode, air inlet selection, and air conditioner operation.
- 10 Air Inlet Selection Button: Select this button to activate recirculation mode and recirculate the interior air inside the vehicle. Recirculation mode is helpful when driving on a dusty road or when you want cooling performance to increase. Select the button again to return to outside air circulation mode and allow outside air to be drawn into your Subaru.



NOTE: To prevent windshield fogging, do not remain in the recirculated mode for an extended period of time.

- A/C: Select this button to activate or deactivate the air conditioning.
- 12 MAX A/C Button: Select this button for quickest cooling.
- **SYNC Button:** Select this button to synchronize the driver's and passenger's temperatures to the driver's temperature control. Select the SYNC button again or operate the passenger side temperature controls to cancel SYNC mode and adjust each side individually.
- **Airflow Mode Selection Buttons:** Press the button to select the desired airflow mode. The selected mode air flow mode is shown on the display.

ICON	MODE	FUNCTION
نز	Ventilation	Instrument panel outlets
ئر	Ventilation 2	Instrument panel outlets and less foot outlets than bi-level
<b>ن</b> ر,	Bi-Level	Instrument panel outlets and foot outlets
نر,	Feet	Foot outlets, both side outlets of the instrument panel and some through windshield defroster outlets
	Feet-Defrost	Windshield defroster outlets, foot outlets and both side outlets of the instrument panel
W	Defrost	Windshield defroster outlets and both side outlets of the instrument panel

NOTE: The defroster button is used to activate the defrost airflow mode.

### **Operation in Automatic Mode**

When using automatic mode, the fan speed, airflow mode, air-inlet control and air conditioning operation are controlled automatically. To activate:

- 1. Select the climate control mode indicator, and then select the "AUTO" button.
- 2. Set your preferred temperature.

If you operate the fan speed control or the airflow mode, press the defroster button, or turn on Max A/C mode, the AUTO indicator will turn off and you can then manually control the system as desired. To change the system back to auto mode, select the "AUTO" button again.

### Remote Engine Start with Climate Control (if equipped)



This feature can also be set through MySubaru.com or the MySubaru App



MySubaru App

You can remotely start your Subaru and adjust the temperature using the STARLINK® Safety and Security features through the **MySubaru** App (subscription required). Please refer to "SUBARU STARLINK Features" in your SUBARU STARLINK® Safety and Security Owner's Manual for a list of required vehicle conditions for this feature.

### **Heated Seats** (if equipped)

The heated seat switches are located between the driver and passenger seats. There is a separate switch for the driver and passenger. Press the "HI" button for more rapid heating or press the "LO" button for normal heating. Return the switch to the center position to turn off the heated seat.



**Heated Seat Switches** 

### **ACCESSORY CONNECTIONS**

1 Auxiliary Input Jack: The 3.5mm auxiliary input jack is located below the Center Information Display. You can connect a portable music player to the auxiliary jack and hear the music stored on it through your Subaru's speakers. Press the "Source" button located on the steering wheel or the "Media" button on the Touchscreen to select the auxiliary mode.



**Connection Ports** 

For more information, please refer to page 71 in this Getting Started Guide or "Audio" in your STARLINK® Owner's Manual.

- 2 USB-C Port: If equipped, USB-C charge ports are located below the Center Information Display and on the rear center console. The USB-C ports provide charging (DC 5 V / 3.0 A) to devices.
- 3 USB-A Port: A USB-A port is located below the Center Information Display and, if equipped, on the rear center console. You can connect a variety of USB-equipped devices to the front port, such as portable music players or smartphones, to enjoy your favorite music or connect to Apple CarPlay<sup>®</sup> or Android Auto<sup>™</sup>. The USB-A port(s) provide charging (DC 5 V / 2.4 A) to devices. The port on the rear center console is for charging only.
  - For more information, please refer to page 70 in this Getting Started Guide or "Audio" in your STARLINK® Owner's Manual.
  - For more information and step-by-step set up instructions for Android Auto™ and Apple CarPlay®, please refer to the How To Appendix in this Getting Started Guide on page 72 for Android Auto™ and on page 77 for Apple CarPlay®.

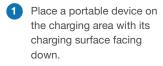
#### **Power Outlets:**

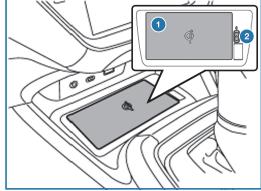
Power outlets (12 V DC) are located in the glove box, cargo area, and, if equipped, the center console. Electrical power is available for use with in-vehicle electrical appliances with a maximum power rating of 120 W.

For more information, please refer to "Interior Equipment" in your Owner's Manual.

### Wireless Qi Charging (if equipped)

A portable device, such as a smartphone or mobile battery, can be charged by just placing it on the charging area, provided the device is compatible with the Qi<sup>®</sup> wireless charging standard created by the Wireless Power Consortium.





Press the power switch once to turn on the wireless charger. While charging, the operation indicator light will be orange.

If charging does not begin, move the portable device as close to the center of the charging area as possible. When charging is complete, the operation indicator light will illuminate green.

# OPERATING THE VEHICLE

### **IGNITION SWITCH**

The ignition switch has four positions:

LOCK: You can only insert or remove the key in this position.

ACC (Accessory): Provides power to the audio system and accessory power outlets.

**ON:** All electrical systems are available. The key returns to this position after starting the engine.

**START:** Turn the key to this position to start the engine.

# **PUSH-BUTTON IGNITION SWITCH (if equipped)**

Each time you press the ignition switch without depressing the brake pedal, the ignition position will change as follows: ACC, ON, OFF.

ACC (Accessory): Provides power to the audio system and accessory power outlets. Orange indicator illuminates

**ON:** All electrical systems are available. Orange indicator illuminates.

**OFF:** Power off and indicator off.



# STARTING THE VEHICLE

## **Without Push-button Ignition**

To start the engine:

- 1. Make sure the select lever is in the "P" position.
- 2. Using the key, turn the ignition switch to "START".

NOTE: Do not depress the accelerator pedal. Release the key as soon as the engine starts.

## With Push-button Ignition

To start the engine:

- 1. Sit in the driver's seat with the access key fob.
- 2. Make sure the select lever is in the "P" position.
- 3. Depress the brake pedal.
- When the Engine START/STOP button indicator turns green, briefly press and release the Engine START/STOP button.

# OPERATING THE VEHICLE

### **DRIVING THE VEHICLE**

#### **Automatic Transmission Shift Mode**

The Continuously Variable
Transmission (CVT) is
electronically controlled and
provides two different driving
mode combinations: normal and
manual or normal and low.

#### Normal Mode

When the select lever is in the "D" (Drive) position, the transmission is in normal shift mode. The select lever position indicator in the Combination Meter Display (CMD) shows "D" and the transmission automatically shifts into a suitable forward gear.



**CVT Select Lever** 

### Low Mode (if equipped)

Low Mode is for using engine braking when going downhill, etc. Moving the select lever left into the "L" position from the "D" (Drive) position causes the transmission to change into Low Mode. The shift position indicator shows "L" as the selected gear.

#### Manual Mode (if equipped)

In manual mode, you select the desired gear position to obtain necessary acceleration and engine braking. Move the select lever left from the "D" position into the "M" position to select manual mode. The gear position indicator in the Combination Meter Display (CMD) shows the currently selected gear. Arrow-shaped indicators show when upshifting or downshifting is available. To shift, use the paddle shift control switches behind the steering wheel.

# OPERATING THE VEHICLE

### Paddle Shift Control Switches (if equipped)

You can shift gears using the paddle shift control switches. To upshift to the next higher gear, pull the "+" paddle on the right toward you. To downshift to the next lower gear, pull the "-" paddle on the left toward you.

You can temporarily shift gears even when the select lever is in the "D" position by pulling either the "+" or "-" paddle toward you. Once vehicle speed stabilizes, the transmission will switch back to normal mode.



### SI-DRIVE

Subaru Intelligent Drive (SI-Drive) has 2 modes: Intelligent (I) and Sport (S). Each mode is designed for different types of driving:

#### Intelligent:

The Intelligent (I) mode provides well balanced performance with greater fuel efficiency and smooth driveability without stress. Power delivery is moderate during acceleration for maximum fuel efficiency.



SI-Drive Switches

#### Sport:

The Sport (S) mode provides the engine power desired by those who want to make the driving experience their own personal adventure.

### **AUTO START-STOP**

The Auto Start-Stop system is designed to automatically stop and restart the engine when the vehicle is stationary for a short period of time (while waiting for a traffic light or in a traffic jam) after the engine has warmed up. The system operates in order to reduce fuel consumption, exhaust emissions and undesired idling noise. You can learn more about using the Auto Start-Stop system from the how-to video linked in the QR code and from the sections below.



Scan to learn more about Auto Start-Stop.

#### Auto Start-Stop System ON/OFF

The Auto Start-Stop system can be turned on and off in the Center Information Display (CID) by using the Auto Start-Stop button on the Home screen.

NOTE: The system will default to ON after the vehicle has been shut off.



When the Auto Start-Stop system is turned OFF, the Auto Start-Stop OFF indicator light in the combination meter display will illuminate. This is a solid yellow indicator.



#### **System Operation**

So that it can be used safely and comfortably, in addition to driver operations, the Auto Start-Stop system is designed to constantly monitor the vehicle conditions as well as the environment inside and outside the vehicle, in order to control stopping and restarting of the engine.

After the vehicle has been completely stopped by depressing the brake pedal with the select lever in the "D" position, the engine will be automatically stopped. When you release the brake pedal with the select lever kept in the "D" position, the engine will be automatically restarted.

If the engine is temporarily stopped by the system, the Auto Start-Stop indicator light on the combination meter will illuminate in green. This indicator light will turn off when the system restarts the engine.



There are several operating conditions for this system to operate as intended. Please refer to "Starting and Operating" in your Owner's Manual for further information.

#### Auto Start-Stop Screen

Approximate indications of the time that the engine has been stopped by the Auto Start-Stop System and the amount of fuel saved can be displayed on the Combination Meter Display using the arrow switches. The values are calculated from the most recent reset of the currently displayed trip meter.



#### No Activity Detected Indicator Light

If the operational conditions are not met when the vehicle is stopped, the engine will not stop and the Auto Start-Stop No Activity Detected indicator light will illuminate. This indicator is solid white when illuminated. It will turn off when the vehicle begins to drive.



#### Auto Start-Stop Warning Light

The Auto Start-Stop warning light will illuminate in yellow when initially turning the ignition switch to the "ON" position. The light will turn off after the engine has started.



NOTE: If the Auto Start-Stop warning light does not turn off or is flashing yellow after the engine has started, the Auto Start-Stop system may be malfunctioning. We recommend that you contact your authorized SUBARU Retailer for an inspection.

INDICATOR	PATTERN	CONDITION
(A)	Solid green	This indicator light illuminates when the engine has been temporarily stopped by the Auto Start-Stop system. It will turn off when the engine is restarted.
(A)	Solid White	Operational conditions have not been met, the engine will not stop and this light will illuminate. The light goes out once the brake pedal is released.
(A) OFF	Solid Yellow	This light indicates that the system has been turned off. The light will turn off once the system is turned back on.
(A)	Solid/Flashing Yellow	A fault has been detected with the Start-Stop system. Please contact your authorized Subaru Retailer.

### **ELECTRONIC PARKING BRAKE (EPB)**

To apply the parking brake, depress the brake pedal and pull the parking brake switch up. The indicator light on the parking brake switch will illuminate and "PARK" will appear in the Combination Meter.

To release the parking brake manually, depress the brake pedal and push the parking brake switch down with the ignition in the "ON" position. To automatically release the parking brake, gently press the accelerator pedal with the select lever in the "D" or "R" position.

NOTE: Automatic parking brake release will not work unless all the doors are closed and your seatbelt is fastened.

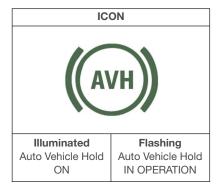
### **Auto Vehicle Hold (AVH)**

Auto Vehicle Hold gives your feet a break by automatically holding your Subaru in place when it is at a complete stop, such as at a traffic signal, even after you release the brake pedal. The function works when the select lever is not in the "P" position.

To turn the function on, simply select the Auto Vehicle Hold button on the home screen in the Center Information Display. When the AVH function is on, the Auto Vehicle Hold indicator illuminates in the Combination Meter Display. Once you bring your Subaru to a complete stop by depressing the brake pedal, the function operates to keep your Subaru in place.

While your Subaru is being held by this function, the Auto Vehicle Hold indicator flashes. Depress the accelerator pedal or brake pedal to release the Auto Vehicle Hold function. Select the Auto Vehicle Hold button on the home screen again to turn AVH off.





#### NOTF:

- For this system to work, your driver's door must be closed, and your seatbelt must be fastened.
- Make sure to turn off this function before entering an automatic car wash.

### X-MODE®

X-MODE<sup>®</sup> is the integrated control system of the engine, All Wheel Drive, and Vehicle Dynamics Control (VDC) systems for driving with bad road conditions. Using X-MODE,<sup>®</sup> you can drive more comfortably even in slippery road conditions, such as mud or snow, including uphill and downhill.

You can activate the system when the vehicle speed is less than 12 mph. Display the Driving Statistics Screen (select the Car Info button on the home screen) to show steering angle, running condition, and vehicle posture. If the vehicle speed reaches 25 mph while X-MODE® is active, the system is cancelled.

The X-MODE<sup>®</sup> Indicator appears in the Combination Meter Display when X-MODE<sup>®</sup> is activated.



X-Mode Indicator

#### Activating X-MODE®

X-MODE<sup>®</sup> can be quickly turned on or off in the Information Bar. Use the arrow button to navigate to X-MODE<sup>®</sup> and select the setting.

You can also turn X-MODE® on or off in the Vehicle Control Menu, giving you access to other important vehicle functions as well:

- 1 Select the "Car Settings" icon.
- 2 In the "Vehicle Control" menu, select "X-MODE®" to turn the function on or off.

In certain situations, such as navigating a vehicle stuck in mud or snow, it may be helpful to allow more wheel spin by turning off the Vehicle Dynamics Control system:

3 In the "Vehicle Control" menu, select "Vehicle Dynamics Control OFF".



### X-MODE® Dual Mode System

For vehicles with an X-MODE® Dual Mode System, select NORMAL. SNOW/DIRT or DEEP SNOW/MUD:



 SNOW/DIRT is suitable for driving on slippery road surfaces such as snow or gravel, where the points of contact between the tires and road surface are visible.



Snow/Dirt Indicator

 DEEP SNOW/MUD provides maximum torque from the engine and the optimal amount of slip in the driving wheels, enabling the vehicle to free itself more effectively. It is suitable for driving on a roads where the tires can become buried, such as deep snow, dry sand, or muddy roads.



Deep Snow/Mud Indicator

### **Hill Descent Control (HDC)**

The Hill Descent Control function helps maintain a consistent vehicle speed when driving down steep hills or declines. HDC is automatically activated and set in standby mode when X-MODE® is activated. The Hill Descent Control Indicator appears when in standby mode, and the indicator will flash when HDC is operating.



Hill Descent Control Indicator

### **TURNING OFF THE VEHICLE**

### **Without Push-button Ignition**

To stop the engine:

- 1. Stop your Subaru completely.
- 2. Move the select lever to the "P" position.
- 3. Turn the ignition switch to LOCK/OFF.

NOTE: Windows equipped with a one-touch auto up/down function will remain active for about 40 seconds or until a front door is opened, whichever occurs first.

### With Push-button Ignition

To stop the engine:

- 1. Stop your Subaru completely.
- 2. Move the select lever to the "P" position.
- 3. Press the ignition switch to stop the engine.

NOTE: Windows equipped with a one-touch auto up/down function will remain active for about 40 seconds or until a front door is opened, whichever occurs first.

### **FUEL FILLER LID**

The fuel filler lid is located toward the rear of the passenger side. To open the lid:

- Make sure your Subaru is stopped and the select lever is placed in the "P" position. Then, turn the ignition to the off position.
- 2. The fuel filler lid is unlocked by using the unlock switch in the door, access key fob, or door handles.
- 3. Push the rear side of the lid.
- 4. When the lid opens slightly, open it further by hand.

While refueling, place the fuel filler cap on the cap holder inside the lid.

After refueling, put the cap back on and turn it clockwise until you hear a clicking noise. Be certain not to catch the tether under the cap while tightening.





Fuel Filler Lid and Cap

To close the lid, press it until you hear it latch.

NOTE: The Check Engine warning light may illuminate if the fuel filler cap is not tightened properly.

### **FUEL SPECIFICATIONS AND CAPACITY**

#### 2.0L Engine Fuel Specifications and Capacity

Fuel Octane Rating	87 AKI or higher	
Ethanol Content Limit	No more than 15%	
Fuel Tank Capacity	16.6 US Gallons	
Low Fuel Warning Light	2.5 US Gallons	

### 2.5L Engine Fuel Specifications and Capacity

Fuel Octane Rating	87 AKI or higher	
Ethanol Content Limit	No more than 10%	
Fuel Tank Capacity	16.6 US Gallons	
Low Fuel Warning Light	2.5 US Gallons	

### **FOLDING THE REAR SEATS**

First, lower the headrests. Then, pull up on the release knob until you can see the red marker at the bottom of the knob and fold down the seats.

To return the seatback to its original position, raise the seatback until it locks into place. You will no longer be able to see the red marker at the bottom of the knob when the seat is locked.



Seat Release Knob

### **CHILD SAFETY LOCKS**

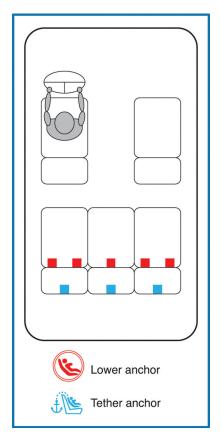
The child safety locks are located on the inside edges of the rear doors. In the locked position, the rear doors can only be opened from the outside.



### LATCH/ANCHOR

Your Subaru is equipped with Lower Anchors and Tethers for Children (LATCH). For maximum safety, first carefully read the LATCH system instructions from the device manufacturer, as well as the installation instructions in your Owner's Manual, to properly install the LATCH compatible restraint system. Use the appropriate seatbelts or anchorages provided in your Subaru. Children age 12 and under must properly occupy the rear seat at all times.

For more information, please refer to "Seat, Seatbelt and SRS Airbags" in your Owner's Manual.



### **REAR SEAT REMINDER** (if equipped)

The Rear Seat Reminder system assists you in preventing a child or pet from being left in your Subaru, prompting you to confirm the presence of passengers and cargo in the rear seats. The system monitors the opening and closing of the rear doors. It does not physically sense the presence of a child or pet.

The system activates when the rear doors are opened and closed. When the ignition switch is turned from the "ON" position to the "OFF" position, the system warns you with audible beeps and with a "Reminder, Look in Rear Seat" message in the Combination Meter

Reminder, Look In Rear Seat

Display (CMD). The system will store the rear door opening for 30 minutes regardless of ignition on/off.

You can turn the Rear Seat Reminder off in the Center Information Display (CID).

### **CARGO COVER** (if equipped)

Use the detachable cargo cover to protect contents in the cargo area from direct sunlight. Pull the cover toward the rear of your Subaru and insert both ends of the cover into the catches.

Store the cover under the floor of the cargo area when not in use. Make sure to hook the loops on the floor cover to the hooks in the trim panel to help carry the load of any contents that are stored in the cargo area.





Cargo Cover and Storage Area

### **SPARE TIRE AND JACK**

A jack and other maintenance tools are stored in the tool bucket in the center of the spare tire, located under the cargo area floor.

Your vehicle is equipped with the following maintenance tools:

- Jack
- Jack handle
- Screwdriver
- Towing hook (eye bolt)
- · Wheel nut wrench





# **ENGINE COMPARTMENT**

### **HOOD PROP**

The hood prop is located in the left front of the engine compartment. Unfold it and insert the end into the slot marked with an arrow.



## ENGINE COMPARTMENT

### 2.0L OR 2.5L ENGINE



- Brake Fluid Reservoir
- 2 Fuse Box
- 3 Battery
- 4 Windshield Washer Tank
- 5 Radiator Cap

- 6 Engine Oil Filler Cap
- 7 Engine Coolant Reservoir
- 8 Engine Oil Filter
- 9 Engine Oil Dipstick
- 10 Air Cleaner Element

The following table lists recommended first service items. Your maintenance needs may vary depending on your driving conditions. Please consult with your Retailer and refer to the Warranty and Maintenance Booklet for complete information and recommended replacement intervals.

	Maintenance Interval	
Maintenance Item	6 months or 6,000 Miles	12 months or 12,000 Miles
Replace Engine Oil and Filter	•	•
Rotate and Inspect Tires	•	•
Replace HVAC System A/C filter		•
Inspect Brake System, Steering System, and Suspension Components		•

### **NEW VEHICLE BREAK-IN**

The performance and long life of your Subaru are dependent on how you handle and care for your Subaru while it is new.

Follow these instructions during the first 1,000 miles:

- Do not race the engine.
- Do not allow the engine speed to exceed 4,000 rpm except in an emergency.
- Do not drive at one consistent engine or vehicle speed for a long time, either fast or slow.
- · Avoid starting suddenly and rapid acceleration, except in an emergency.
- · Avoid hard braking, except in an emergency.

### **ENGINE OIL SPECIFICATIONS & CAPACITIES**

Only use 0W-16 Synthetic Engine Oil.

NOTE: If 0W-16 Synthetic Oil is not available, 0W-20 conventional oil may be used if replenishment is needed but should be changed to 0W-16 Synthetic Oil at the next oil change.

Engine	Capacity (during oil and filter change)	
2.0L Model	4.7 US quarts	
2.5L Model	4.4 US quarts	

For further details regarding oil specifications & capacities, please refer to "Engine Oil" in the "Specifications" chapter in your Owner's Manual.

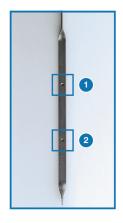
When the level is at the "low" mark, add approximately 1.1 US quarts of engine oil in through the filler cap to bring the oil level to the "full" mark. For filler cap location, see the engine compartment on page 48.



Full Level



Low Level



### **ROOF RAIL / CROSS BAR CAPACITY**

CROSS BARS DYNAMIC (if equipped)	ROOF RAILS DYNAMIC	ROOF RAIL STATIC
150 Pounds	176 Pounds	700 Pounds

Nor more information, please refer to "Driving Tips" in your Owner's Manual.

### TRAILER TOWING CAPACITY

Maximum total trailer weight*	Maximum tongue weight*
1,500 pounds	150 pounds

<sup>\*</sup>Towing a trailer with brakes.

#### NOTE:

- For models equipped with the BSD (Blind Spot Detection) and RCTA (Rear Cross Traffic Alert) driving support systems, when towing a trailer, it may be necessary to press the BSD/RCTA OFF switch to deactivate the system. The system may not operate as expected due to obstruction of the radar waves. For details about the BSD/RCTA OFF switch, refer to page 109 in this Getting Started Guide and/or "Starting and Operating" in your Owner's Manual.
- For models equipped with the RAB (Reverse Automatic Braking) driving support system, when towing a trailer, it may be necessary to press the RAB button to deactivate the system. The system may not operate as expected due to obstruction of the sonar waves. For details about the RAB button, refer to page 111 in this Getting Started Guide and/or "Starting and Operating" in your Owner's Manual.

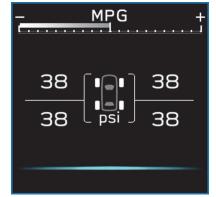
Please refer to "Driving Tips" in your Owner's Manual for complete details, especially if you plan to use this vehicle for regular towing.

### **TIRE PRESSURE MONITORING SYSTEM (TPMS)**

Your Subaru has a Tire Pressure Monitoring System (TPMS) that tracks the pressure of each individual tire. You can learn more by scanning the QR code to see a video with tips and more information about your Subaru's TPMS.



The TPMS screen shows individual tire pressure in the Combination Meter Display. Use the "i" switch and arrows to display the TPMS screen.



**TPMS Screen** 

The vehicle must be driven for two minutes at 25 mph in order for the TPMS to register a psi.

Tire pressure specification is listed on the tire inflation pressure label located on the driver's side door pillar. For complete tire pressure specifications and information, please

refer to the tire specifications in your Owner's Manual.

NOTE: The temporary spare tire must be used only on a rear wheel. If a front wheel tire gets punctured, replace the wheel with a rear wheel and install the temporary spare tire in place of the removed rear wheel.

The default tire pressure measurement units can be changed from kPa to PSi by using the Touchscreen. You can learn more about changing the reading from the how-to video linked in the QR code and the following steps.



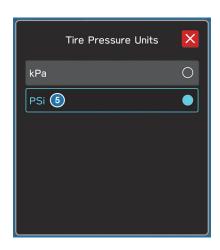
**Tire Inflation Pressure Label** 



- 1 Start by selecting the "Home" button
- 2 Select "Settings"
- 3 Select "General"
- 4 Find and select "Tire Pressure Units"



5 Select your desired setting, either "PSi" or "kPa", then select the "X" to exit



### STARLINK OVERVIEW

### **OVERVIEW OF YOUR MULTIMEDIA SYSTEM**

SUBARU STARLINK<sup>®</sup> Multimedia combines the radio along with the ability to connect your phone\* through Bluetooth<sup>®</sup> to the multimedia system for making calls, sending text messages and listening to your favorite songs on your phone.

\* Compatible smartphone and application required. For applications to operate, latest version of each application required. Data provided by smartphone is displayed on the Touchscreen. Some state laws prohibit the operation of handheld electronic devices while operating a vehicle. Smartphone apps should only be launched when vehicle is safely parked. Your wireless carrier's rates may apply.

### Various Systems

Depending on your model and trim level there are several types of SUBARU STARLINK® Multimedia systems. Some of the functions described in this guide will vary by system.

- Dual 7.0-inch Multimedia
- 11.6-inch Multimedia Plus
- 11.6-inch Multimedia Navigation

### **BUTTONS**

- 1 Volume: Press the volume control knob to turn on the audio and rotate the knob to adjust the volume. Press the knob again to mute the audio.
- 2 Tune: Rotate the knob to change the channels. Press and hold to access sound customization settings.
- 3 Car Settings: Select to display the Car Settings menu.



- 4 Auto Vehicle Hold (AVH): Press to activate or deactivate Auto Vehicle Hold.
- 5 Auto Start-Stop: Press to activate or deactivate Auto Start-Stop.
- 6 Home: Select to return to the Home screen.
- 7 Manage Devices: Select to go directly to the manage devices screen.
- 8 Driver Profile: Select to display, set up, or edit driver profiles.

### **Controlling the Volume**

**Adjusting the Volume:** Turn the "VOLUME" knob to adjust the volume. The volume stays at your set level even after an ignition cycle.

Muting the Volume: Press and release the knob once to turn on or mute the audio.

# STARLINK OVERVIEW

### **TOUCHSCREEN**

Operations are performed by touching the screen directly with your finger.

MOTION	ACTION	USE
	Touch Quickly touch and release once.	Changing and selecting various settings
	Double Touch with one finger* Quickly touch and release twice with one finger.	Enlarging the scale of the map screen
	Drag** Touch and drag your finger on the screen to move the screen to the desired position.	Scrolling lists     Scrolling the map screen*
	Drag with two fingers* Touch the screen with two fingers and move the displayed screen as desired.	Changing the displayed angle of the 3D map
	Swipe** Quickly move the screen by swiping with your finger.	Scrolling lists     Scrolling the map screen*
	Pinch* Move your two fingers further apart (pinch-out) to zoom in on the map. Move your two fingers closer together (pinch-in) to zoom out on the map.	Changing the scale of the map screen

<sup>\* 11.6-</sup>inch with Navi system only

<sup>\*\*</sup> The operations may not be performed on all screens.

### STEERING WHEEL CONTROLS

- 1 Source: Press the source button to change the audio sources between radio modes and media modes.
- Presets/Skip: Press to toggle through your presets or change a track or media file. Press and hold to scan radio stations or fast-forward/rewind.
- 3 Call and End/Mute: Press to receive or end a call without taking your hands off the steering wheel. Press the End/Mute side to mute audio.
- 4 Voice Recognition: Press to activate the built-in voice recognition function. Press and hold to activate the Apple CarPlay®/Android Auto™ voice recognition function.



Starlink® Audio Controls

**5 Volume:** Press the "+" or "-" side to increase or decrease the volume.

# STARLINK OVERVIEW

### VOICE RECOGNITION

With SUBARU STARLINK®, simple voice commands can control features like navigation, entertainment, phone calls, and, on select models, climate control. A microphone is located in the overhead console; however, you do not need to speak directly into it to activate the voice command features. Press the Voice Recognition button on the steering wheel to start the voice recognition system. Press and hold the button to cancel the system.

For help with what features are available with voice recognition. press the "Help" button on the screen or press the voice recognition button and sav "Help".

### **Tips**

The system may not recognize the voice command due to various types of interference. The following are some causes for voice command interference:

- The command is spoken too quickly or at a low or high volume.
- The command is incorrect or unclear.
- The window is open, the climate control system is set on high, or the ventilation is directed toward the microphone.
- Passengers are talking while the command is spoken.

NOTE: The system is designed to recognize a variety of commands, but certain words, accents or speech patterns may be difficult for the system to recognize.



Scan to learn how to use Voice Recognition.



Scan to learn more about Subaru Multimedia.

### **Common Commands**

Below is a list of some of the common commands that you can use with the voice recognition system. Please refer to "Voice Recognition System" in your STARLINK® Owner's Manual for a complete list.

VOICE COMMAND	FUNCTION	EXAMPLE
Dial [Number]	Places a call to the phone number	Dial 555-123-4567
Call [Name] [Phone Type]	Places a call to the contact name and phone type of the contact from the phonebook	Call John Doe mobile
Show Messages	Displays received text messages	Show Messages
Navigate to [House Number, Street, City, State] <sup>1</sup>	Sets a destination to the address	Navigate to 1234 Main Street, Lincoln, Washington
Show Map <sup>1</sup>	Displays the map screen	Show Map
Tune to [Frequency] (AM / FM)	Switches to AM/FM and tunes to spoken frequency	Tune to 99.5 FM
Tune to Preset [Number]	Switches to the preset channel	Tune to Preset 3
Satellite Channel [Number]	Switches to satellite channel number	Satellite Channel 58
USB	Switches source to USB	USB
Fan Speed [1-7]	Sets the fan speed to the spoken fan speed	Fan Speed 4
Set Temperature to [Number]	Sets the temperature to the spoken temperature	Set temperature to 70
Warmer	Increases the temperature	Warmer
Help	Changes to help screen	Help

<sup>&</sup>lt;sup>1</sup> 11.6-inch Multimedia Navigation system only

### STARLINK HOME

### **HOME SCREEN ICONS**

MySubaru – Whether you're on the road or planning adventures, the MySubaru app makes loving every part of owning your Subaru easy.

Apps – Entertainment and convenience applications to enhance your driving experience. The apps included are: MySubaru, Travel Link®, Android Auto™, and Apple CarPlay®.

**Radio** – Select a station to listen to as well as pause and playback live radio.

Car Info – Displays the operating status of vehicle functions, vehicle status, and vehicle inclination in the "Driving Statistics" screen. The current setting of various vehicle functions and a brief description of each function can be viewed in the "Advanced Package" screen and vehicle maintenance intervals in the "Maintenance" screen.

**Map** – Enter a destination and have route guidance to get you where you are going.

Media – Play USB/iPod music or Bluetooth® audio by connecting to the device.

Phone - Place and receive calls and text messages.

**Settings** – Change the settings to your personal choice for select systems inside the vehicle.



**Home Screen Icons** 



### **REARRANGING ICONS**

You can rearrange the home screen icons when in Edit Mode (first make sure "Home Screen Shortcuts" is enabled in "Settings").

### To rearrange icons:

- 1 Select and hold the shortcut icon you want to move until "Edit Mode" is activated.
- 2 Drag the icon to the desired position and release.
- To delete an icon, drag the icon to the area at the bottom of the screen labeled "DRAG HERE TO DELETE" and release.
- 4 To exit "Edit Mode" select the "Home" button.



## STARLINK HOME

### **ADDING SHORTCUTS**

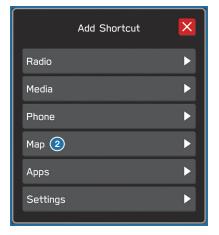
You can add shortcut icons for various functions to the Home screen when the Home Screen Shortcut function is turned on. To turn on the Home Screen Shortcut function, go to "Settings", and then the "General" menu.

To add icons, press the "Home" button.

1 Select "Add Shortcut".

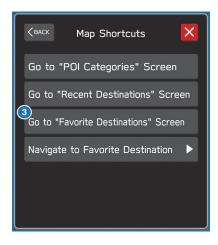


2 Select the desired function.



# STARLINK HOME

3 Select the desired shortcut function. Check that the shortcut icon is displayed on the Home screen.



## DRIVER PROFILE

### **CREATING A DRIVER PROFILE**

Creating a Driver Profile provides many benefits beyond just pairing a phone. The profile records and remembers station presets, sound preferences, phone favorites, screen icons and placement.

To create a driver profile:

- 1 On the Home screen, select the Driver Profile button.
- 2 Select "Add".



3 Select a language and then select "Next".



4 Select "Driver's Name".



5 Type your name in using the keyboard screen, select "Next", and then select "Next" on the following screen to go to phone pairing.



### DRIVER PROFILE

- 6 Select "Add Phone" to pair your phone to the system (see page 72 and 77 in this Getting Started Guide) or select your phone if it is already paired.
- Select "Finish".



#### To edit a driver profile:

- 1 On the Home screen, select the Driver Profile button.
- 2 Select "Edit", then select a profile. You can then edit the profile according to same steps as creating a profile.



### **Retrieving a Driver Profile**

There are two ways to retrieve a driver profile. The system may automatically retrieve the profile once you are in your Subaru with the multimedia system on and your phone's Bluetooth® active. You can also manually retrieve or change the profile by following these steps:

- 1. Press the "Driver Profile" button.
- Select the profile you want. You will receive a pop up screen asking "Are you sure you want to activate this profile?"
- 3. Select "OK".



### **MULTIMEDIA**

### **RADIO**

#### **AM/FM Radio**

Your Subaru is equipped standard with AM/FM radio, which includes HD Radio<sup>®</sup>. HD Radio<sup>®</sup> technology is the digital evolution of analog AM/FM radio. Your radio has a special receiver which allows it to receive digital broadcasts (where available) in addition to the analog broadcasts it already receives. Digital broadcasts have better sound quality than analog broadcasts, as digital broadcasts provide free, crystal clear audio with no static or distortion.

Visit www.hdradio.com for more information and a guide to available radio stations and programming.





#### Satellite Radio

A SiriusXM® Satellite Radio is a tuner designed exclusively to receive broadcasts provided under a separate subscription. After a free trial period, a subscription is necessary to continue service.

For more information or to subscribe, visit www.siriusxm.com.





### **MUI TIMEDIA**

#### **Presets**

You can preset 18 stations. Presets can be set for SiriusXM<sup>®</sup>, FM, or AM stations, allowing you to switch among the three with the press of a single button. To preset a radio station:

- 1. Tune to the desired channel.
- Press and hold one of the desired preset station buttons.



### **MEDIA**

### Bluetooth®

Your Subaru has Bluetooth® hands-free technology to manage your phone and audio systems. Bluetooth®-enabled mobile phones link directly through your Touchscreen automatically, once connected. Receive and initiate calls or play music directly from your device while keeping it stowed for safety.

To pair a Bluetooth<sup>®</sup> device to the Touchscreen, see page 72 for Android devices or page 77 for Apple devices.

#### **USB/iPod**

You can plug in a USB memory storage device or iPod into the USB ports. This will bring up the media screen with controls. If using an iPod, make sure to use an Apple certified cable or MFi certified cable for proper operation.

#### **AUX Input**

The AUX jack is a port that allows the input from an audio device such as MP3 players, portable music players and iPods. To access the AUX menu, plug in the device to the AUX jack and the menu will appear, or select the AUX menu from the Touchscreen under "Media".



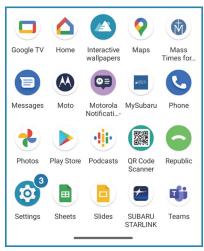
#### PAIRING AN ANDROID PHONE

#### Bluetooth® Pairing and Android Auto

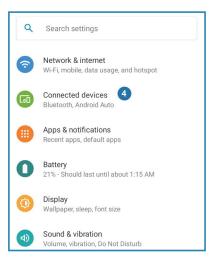
- Select the Manage Devices icon on your vehicle touchscreen display.
- Select Add in the manage devices pop-up. Prompts appear on your vehicle touchscreen as you pair your device. Complete the actions on your phone, and then select the arrow on your vehicle touchscreen to move to the next step.



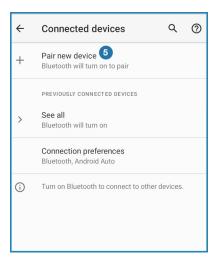
3 On your Android device, select "Settings" (it can be found under apps).



4 Next select Connected Devices / Bluetooth.



5 Select "Pair new device" or a list may already be showing of nearby devices to add.

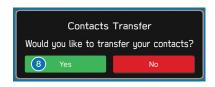


- 6 Select your vehicle name from the list of available devices.
- 7 Confirm the PIN matches the numbers displayed on your vehicle touchscreen display and select "Pair" on your phone.

# PHONE

- 8 Select Allow on the "Allow Access to Messages" pop-up box on your Android phone, and select "Yes" if the "Contact Transfer" pop-up appears on your vehicle touchscreen display.
- 9 Select Yes on the "Start Android Auto" pop-up on your vehicle touchscreen display to connect to Android Auto.

NOTE: If you do not wish to activate Android Auto, select No. Only Bluetooth® will be set up. You can still activate Android Auto later by selecting the Manage Devices icon on the home screen.





Android Auto should auto launch on your vehicle touchscreen. If not, select the Home button, and then select the Android Auto button on the home screen.



#### **Android Auto Best Practices**

To get the best out of your Android Auto experience, make sure of the following:

- Ensure the Android Auto App is installed from the Play Store.
- If connecting with a USB cable for the first time, ensure it's a quality Android approved
  cable with no adapters or splitters in between your phone and the vehicle USB port.
- Ensure the Android phone operating system is fully up to date.
- Ensure all other apps that work on Android Auto are up to date (for example, Google Maps, Waze, Spotify, and others). Android Auto might not function correctly if one of these apps is outdated or having an issue. Apps can be updated in the "Play Store" app.

If Android Auto won't launch for the first time, follow these steps:

- 1. On your Android Phone, go to Settings, select Apps, and then select Android Auto.
- 2. Select Storage.
- 3. Select Clear Storage and Clear Cache
- 4. Select the Manage Devices icon on your vehicle touch screen display.
- 5. Select Delete, and then select the Android phone to delete it from the system.
- Start the Connection process again or try connecting via USB cable to initiate the wireless Android Auto connection.
- If issues persist, uninstall the Andoid Auto app from your phone and reinstall the app from the Play Store.
- (i) Visit the Android Auto website for the latest info, FAQs and device compatibility: https://www.android.com/auto/

#### **Android Auto Compatible Models and Cables**

Android Auto™ is available on Android phones. To see if your phone is compatible, please refer to the Android Auto™ website: https://www.android.com/phones/



Scan to see if your phone is compatible with **Android Auto** 

When using a cable to connect to Android Auto™, always use a high-quality OEM USB cable. Ensure the Android phone is fully up to date. Also, verify that the Android Auto™ app, along with all other apps that work with Android Auto™, are up to date. Android Auto™ might not function properly if one of them is outdated or having an issue. The apps can be downloaded on Google Play.



For more information, visit https://www.android.com/auto/



Scan to learn more about **Android Auto** 

#### **PAIRING AN IPHONE**

#### Bluetooth® Pairing and Apple CarPlay

- Select the Manage Devices icon on your vehicle touch screen display.
- 2 Select Add in the manage devices pop-up. Prompts appear on your vehicle touch screen as you pair your device. Complete the actions on your phone, and then select the arrow on your vehicle touchscreen to move to the next step.

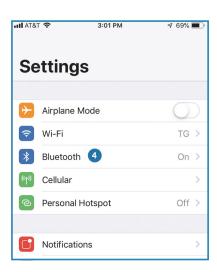


3 On your iPhone, select Settings.

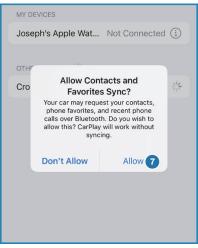


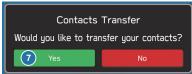
# PHONE

4 Select "Bluetooth" on your iPhone.

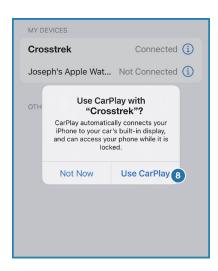


- 5 Select your vehicle from the device list.
- 6 Verify your iOS/Apple device PIN is correct and select "Pair".
- Select Allow for contacts and favorites to sync from your iPhone and select "Yes" if the "Contact Transfer" pop-up appears on your vehicle touch screen display.





8 Select Use CarPlay on your iPhone.



9 Select Yes on the "Apple CarPlay" pop-up on your vehicle touch screen display.

NOTE: If you do not wish to activate Apple CarPlay, select No. Only Bluetooth<sup>®</sup> will be set up. You can still activate CarPlay later by selecting the Manage Devices icon on the home screen. Be sure to wait for this prompt to appear on your vehicle touchscreen before changing gear positions.



# PHONE

10 Select Yes on the Device Registration pop-up to set your iPhone to be the favorite device that will connect first when your vehicle is started.



CarPlay will appear on the vehicle touchscreen. If not, select the Home button, and then select the Apple CarPlay button.



#### **Apple CarPlay Best Practices**

To get the best out of your Apple CarPlay experience, make sure of the following:

- Ensure your iPhone is fully up to date.
- Ensure all other apps that work on Apple CarPlay are up to date (for example, Pandora, Apple Maps, Spotify, and others). Apple CarPlay might not function correctly if one of these apps is outdated or having an issue. Apps can be updated in the App Store app.

If CarPlay does not launch the first time, complete the following steps:

- Confirm CarPlay is enabled on your iphone by selecting Settings, then Screen Time, and then Content and Privacy Restrictions.
- If "Content and Privacy Restrictions" are enabled, the slider will be green, which means apps like CarPlay may be disabled.
- 3. If so, select Allowed Apps, and ensure CarPlay is enabled (the slider is green).

If CarPlay does not launch after the above steps, try the following:

- 1. Go to the Settings on your iPhone and select Bluetooth®.
- 2. Select the blue "i" next to your vehicle.
- 3. Select Forget This Device.
- 4. Return to Settings, and now select General.
- Select CarPlay.
- 6. If your vehicle is shown, select it, and then select Forget This Car.
- 7. On your vehicle touch screen display, select the Manage Devices icon.
- 8. Select Delete, and then select your iPhone to delete it from the system.
- Start the pairing process over, or plug your iPhone into the USB port to try the process via USB connection.

#### iPhone Compatible Models and Cables

If using a cable to connect for Apple Carplay, the cable must be an 8-Pin Lightning MFi Certified cable (made for iPod/iPhone). Look for the "Works with Apple CarPlay®" or "Made for iPod, iPhone, iPad" icons when selecting a cable.

For a list of all the Apple phones that are compatible with Apple CarPlay® and more information, please visit www.apple.com/ios/carplay/



more about
Apple CarPlay

# PHONE

#### **MAKING A CALL**

With a paired phone, you can make a call through voice recognition by touching the "Voice Recognition Switch" on the steering wheel to start the voice recognition system.

After pressing the "Voice Recognition Switch", wait for the "Voice Guidance" screen to appear on the Touchscreen and say "Call [name and phone type]" or "Dial [number]".

To make a call from the Touchscreen, start by pushing the "Home" button and then select "Phone". After the phone screen displays, select the method you would like to use to make a call.

- Recents Allows you to call someone that has recently called you or that you called.
- Favorites Allows you to place a call to one of your registered favorites.
- Phonebook Will display the phonebook that is on your phone.
- Messages Allows you to call someone that recently sent you a text message.
- Keypad Allow you to dial any number you would like.





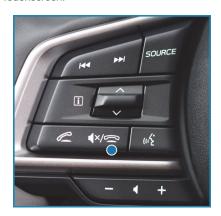
#### **RECEIVING A CALL**

To receive a call, press the "Call" switch on the steering wheel or the "Accept" button on the Touchscreen.





To reject a call, press the "End" switch on the steering wheel or the "Decline" button on the Touchscreen.





# PHONE

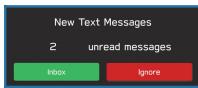
#### **TEXT MESSAGES**

Received messages can be forwarded from the connected Bluetooth<sup>®</sup> phone, enabling checking and replying using the system. To use this function, it is necessary to set the phonebook download function to ON.

When a Short Message Service (SMS)/ Multimedia Messaging Service (MMS) is received, the incoming message screen pops up with sound and is ready to be retrieved using the Touchscreen. Select "Play" to listen to the message. After listening to the message, you can also select the "Reply" button to reply to the sender using a generated message.

If there is more than one unread message, a screen will appear to allow you to either view your inbox or ignore the message.





Depending on the Bluetooth® phone type, the screen display may differ, messages may not be transferred to the message inbox, or it may not be possible to use certain functions.

#### SUBARU STARLINK® IN-VEHICLE APPS

SUBARU STARLINK® Multimedia offers advanced connectivity through Apple CarPlay® or Android Auto™ apps. Wireless pairing and hands-free smartphone operation allow for safe and easy connection to your favorite apps and content.

For a complete list of all the apps available, visit www.subaru.com/engineering/starlink/multimedia.html



#### Android Auto™

Android Auto™ can be used to view maps, play music, and place calls by connecting your Android device to the system. You can also run supported applications.

For more information, please refer to page 72.

For details on the services or the operations, visit the Android Auto sites www.android.com/auto/ or www.support.google.com/androidauto/



Scan to learn more about **Android Auto** 



Scan to learn more about Android Auto Help

To use Android Auto™ on your car display, you'll need an Android phone running Android 6 or higher, an active data plan, and the Android Auto™ app.

### Apple CarPlay®

Apple CarPlay® can be used to view maps, play music, and place calls by connecting your iPhone to the system. You can also run supported applications.

For more information, please refer to page 77.

For details on the services or the operations, check the Apple CarPlay® site: www.apple.com/ios/carplay/



Scan to learn more about Apple CarPlay

#### SiriusXM® Travel Link

SiriusXM® U.S. satellite and data services are available in the 48 states of the contiguous USA and DC.

Data service information, comprising fuel prices, sports, stocks, weather, weather alerts. and parking, can be received via the SiriusXM® Radio.

To receive the data service information in the vehicle, a subscription to the SiriusXM® Satellite Radio Service is necessary following a free trial.



#### **MYSUBARU**

Whether you're on the road or planning adventures, the MySubaru app makes loving every part of owning your Subaru easy.

You can download the MySubaru app on Google Play or the Apple App Store on your phone by searching MySubaru.

By creating an account, you can:

- Schedule service with a Preferred Subaru Retailer
- Get vehicle service reminders, recall alerts, and exclusive coupons
- Track and record your service history
- · Access resources like your owner's manuals, how to videos and more
- Have access to SUBARU STARLINK® Safety and Security features (must have an active SUBARU STARLINK® subscription)
- Get help from enhanced roadside assistance (requires active SUBARU STARLINK® subscription)



MySubaru App.

#### **Service Appointment Scheduler**

The SUBARU STARLINK® Service
Appointment Scheduler can help you set an appointment from the MySubaru website,
Mobile App or the vehicle's Touchscreen.
Getting your Subaru vehicle to the Subaru professionals for service is easy, no matter where you are. If you are away from your preferred Subaru Retailer for service, you can always use Service Appointment Scheduler to locate any of our certified Subaru Retailers near your location.

SUBARU STARLINK® Service Appointment
Scheduler on your Touchscreen is a
convenient way to set a service appointment.
Simply select the MySubaru icon on the Home
screen and choose "Make an Appointment" to get started.

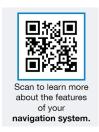


# MAPS (if equipped)

#### **MAPS OVERVIEW**

Your new SUBARU STARLINK® comes equipped with an integrated navigation system, powered by TomTom®. We hope you enjoy the state-of-the-art navigation technology and optimized mapping routes to guide you on safer, better, and more enjoyable journeys.

With your integrated navigation system, you can find destinations by address or search by points of interest, as well as save destinations in the system as favorites. You can also customize route options and settings and find the nearest gas station along your route with the touch of a button.



For more information and step by step directions on using your navigation system, please refer to page 123 in this Getting Started Guide or "Navigation System (If equipped)" in your STARLINK® Owner's Manual.

#### What3words

What3words is an innovative addressing system that divides the world into 3 meter (about 10 ft.) squares and assigns each square a unique combination of three words. This functionality is seamlessly integrated into your navigation system, making your everyday adventures easier than ever. For example, What3words enables you to conveniently find and share locations as specific as building entrances and parking spots with your friends, and provides easy location references in places with no street addresses, such as beaches, national parks, and remote hiking trails.

For more information and step by step directions on using What3words with your navigation system, please refer to page 129 in this Getting Started Guide or "Navigation System (If equipped)" in your STARLINK® Owner's Manual.

# STARLINK SAFETY AND SECURITY

#### **SAFETY AND SECURITY OVERVIEW** (if equipped)

STARLINK® Safety and Security services\* are designed to help in your time of need. These include Advanced Automatic Collision Notification, SOS Emergency Assistance, Enhanced Roadside Assistance, Stolen Vehicle Recovery, the added convenience of Remote Engine Start with Climate Control, and so much more.

With the SUBARU STARLINK® system integrated into your vehicle, advanced safety and security technology is just a button press away. The SUBARU STARLINK® experience includes in-vehicle call center support, maintenance and diagnostic alerts as well as remote services that keep you connected to your Subaru vehicle.

Located in the overhead console of most Subaru vehicles are the red SOS and blue i-button. Both buttons link you to the SUBARU STARLINK® call centers that are there to support you 24 hours a day, 7 days a week.

The SOS button sos is for SOS Emergency Assistance.

The i-button is for Enhanced Roadside Assistance or Concierge (if subscribed).

- Press the SOS button for SOS Emergency
   Assistance.\*
- Press the i-button for Enhanced Roadside Assistance\* or Concierge\* (if subscribed).\*
- To cancel a SOS Emergency Assistance, Enhanced Roadside Assistance or a Concierge call, press and hold



the same button for approximately two seconds or select the "End Call" button if displayed on the Touchscreen.

Head to www.Subaru.com/STARLINK to see all the SUBARU STARLINK® subscription services and packages.

\* Access to STARLINK® Safety and Security services requires an active STARLINK® subscription. Not available in all States. See Retailer for details. Remote Engine Start available on keyless access with push-button start vehicles. Remote Engine Start with Climate Control is available on select models only. Not available on vehicles with manual transmission. See Retailer for details or visit the STARLINK® page on Subaru.com to learn more.



STARLINK.

# STARLINK SAFFTY AND SECURITY

#### **ENROLLMENT**

To enroll in SUBARU STARLINK® and access remote services, a MySubaru account is required. MySubaru is the Subaru owner website that allows you to access vehicle remote services, user preferences, diagnostic alerts and other useful features enabled by your STARLINK® Safety Plus, STARLINK® Security Plus and STARLINK® Concierge subscription.

Your Retailer may have created an account for you during the delivery process. However, you can also create a MySubaru account at **www.mysubaru.com**.

Enrollment in SUBARU STARLINK® can be done online at MySubaru.com, through the MySubaru Mobile App, at your Subaru Retailer or by calling a STARLINK® Customer Care Representative at: 1-855-753-2495

NOTE: Please have your Vehicle Identification Number (VIN) available, as you will need it to complete this step. After the enrollment process, you will learn more about the features in detail at MySubaru.com.

#### **MYSUBARU INTEGRATION**

The connection between you and your Subaru has never been simpler, and the MySubaru Mobile Application is the best way to stay in touch with your Subaru vehicle. From MySubaru, you can access the following information and STARLINK® Safety and Security services\*:

- Remote Services
- Vehicle Health
- Usage Reports
- Service Appointment Scheduler
- Vehicle Maintenance Schedules
- Destination to Vehicle
- Service History
- Support Resources
- \* Activation with subscription required. Features and availability vary by vehicle and trim level. See your Retailer for details.

# STARLINK SAFETY AND SECURITY

### SUBARU STARLINK® WI-FI HOTSPOT (if equipped)

SUBARU STARLINK® in-vehicle Wi-Fi Hotspot\* keeps you and your family connected using AT&T's 4G LTE nationwide cellular network. Whether watching movies, playing games or even listening to music, your family won't miss a beat with SUBARU STARLINK® in-vehicle Wi-Fi Hotspot. Set up is quick and easy.

For more information on a subscription and step by step enrollment instructions, please refer to page 121 in this Getting Started Guide or visit:

Scan to learn more about AT&T Wi-Fi Hotspot

#### https://www.att.com/plans/connected-car/subaru.html

\* Internet access is purchased separately through AT&T with monthly, per gigabyte, and unlimited data options available. Existing AT&T customers have the option to add an additional line to their AT&T Mobile Share plan. Available on select models.

#### **SETTINGS AND UPDATES OVERVIEW**

Many settings can be customized for different features in your Subaru. In this section you will find examples and instructions for some of the settings you can tailor to fit your preferences, as well as ways to keep your system updated.

#### Connect to Home Wi-Fi (if equipped)

Connecting to your Wi-Fi network can allow you to update the maps. Wi-Fi can be found from the Home Screen by selecting "Settings". To access Wi-Fi settings and available networks:

- 1 In the "General" menu, select "Wi-Fi Settings".
- For step by step instructions on connecting to Wi-Fi, please refer to page 120 in this Getting Started Guide or "Settings" in your STARLINK® Owner's Manual.



#### **Performing Software Updates**

Software updates provide enhancements to the system, such as new features, added security, and upgraded functions. If you experience any issues or have questions related to updating your STARLINK® software, please contact your preferred Subaru Retailer.

For the 11.6-inch Multimedia Plus and the 11.6-inch Multimedia Navigation systems, system software can be updated via a Data Communication Module (DCM), if equipped. The update process involves downloading and installing the software update.

NOTE: System functionality will be restricted during installation, and you may need to reset radio station presets and volume settings after the update process.

For step-by-step instructions and more information, please refer to page 141 in this Getting Started Guide or "Settings" in your STARLINK® Owner's Manual.

#### SOUND

To change the sound settings, press the "Home" button and select "Settings", then "Sound". Choose the setting you want to change.

SETTING	FUNCTION	
Audio	In the audio settings, you may have the following setting capabilities:  • Sound Customization — This function allows you to set the Equalizer, Balance/Fader and Vocal Image Control.  • Equalizer — How good an audio program sounds is largely determined by the mix of the treble, mid and bass levels. In fact, different kinds of music and vocal programs usually sound better with different mixes of treble, mid and bass.  • Balance/Fader — A good balance of the left and right stereo channels and of the front and rear sound levels is also important.  Keep in mind that when listening to a stereo recording or broadcast, changing the right/left balance will increase the volume of 1 group of sounds while decreasing the volume of another.  • Vocal Image Control — Extracts only vocal sound from whole sound and adjusts volume balance off vocals only.  • Sound Restorer — This function plays compressed audio with quality near original sound by adding the complement signal of high tone.  • Virtual Bass — This function corrects the bass sound by adding harmonic sound.  • Dynamic Beat Enhancer — This function expands the dynamic range lost in data compression and creates a sharp beat sound.  • Speed Volume Control — The system adjusts to the optimum volume and tone quality according to vehicle speed to compensate for increased vehicle noise.  • AUX Volume Gain — Sets the AUX volume gain.	
Navigation Guidance Volume	Sets the navigation prompt volume.	
Notification Volume	Sets the interrupt guidance volume.	
Beep Sound Setting	Turns the tone sound on or off.	
Beep Sound Volume	Sets the tone sound volume.	
Phone Ringtone Volume	Sets the ringtone volume.	

SETTING	FUNCTION	
Incoming Call Volume	Sets the volume of the received call.	
Call Volume	Sets the call volume.	
SMS/MMS Ringtone Volume	Sets the SMS/MMS ringtone volume.	
SMS/MMS Read Out Volume	Sets the SMS/MMS read out volume.	
Voice Volume	Sets the voice recognition prompts volume.	
Last Audio Volume Memory	Select to enable/disable memorizing the volume level of the audio source last used when the audio system is turned off or when the audio sources are changed.	

#### **PHONE**

This system supports Bluetooth®, a wireless data system, allowing you to make and receive calls without taking your hands off the steering wheel.

In the settings menu, you will be able to manage devices, adjust phone book and message settings, and adjust other phone/Bluetooth® settings.

To access the phone settings screen, press the "Home" button, select "Settings", then select the "Phone" menu.

#### **MAPS/NAVIGATION**

There are many settings that can be customized to your preference. These settings are under the "Setting" menu and then "Navigation". Below are some of the common settings you may want to customize:

SETTING	FUNCTION
Show Along Route	Turn the display for parking lots, gas stations and rest areas on or off for the route being traveled during route guidance.
Arrival Distance/Time	Sets the display for the estimated remaining distance and estimated remaining time to the destination.
Freeway Exit Preview	Sets the freeway exit preview to on or off.
Automatic Zoom	Sets whether to automatically enlarge the map when approaching intersections or turning points during route guidance on or off.
Auto-Hide Route Bar	Sets the route bar auto-hide function to on or off.
Route Preference	Sets the preferred route type when searching for a new route.
Avoid	Sets avoidance criteria for the route calculation.
Traffic Warning Tone	Sets the traffic alert sound to on or off.
Map Update	Sets the updating of the map data.

#### **Checking for Map Updates**

You can update the maps to the latest information. The maps should be checked and updated regularly for the best possible navigation experience.

At www.subaru-maps.com, you can update the entire USA map at once via USB. The maps can also be updated over the air. When updating over the air, you can update eight regions at a time. This allows you to update your home state without having to download the entire map program for the United States. This option is great if you normally stay in your home state and/or surrounding states.

#### **Updating Over-the-Air**

To check for available updates over-the-air, first connect to a Wi-Fi network (see page 120). Map updates can be found by selecting "Settings", then "Navigation" on the Touchscreen.

For step by step directions for updating your maps through Wi-Fi, please refer to page 140.

#### **Updating Maps Using Your PC/MAC**

Maps can also be updated using a USB memory device, which will allow the entire map program to be updated at one time. This is a great option if you are going to take a cross-country trip and your maps have not been updated in a while.

To update the map using a USB memory device, start by going to **www.subaru-maps.com**.



#### **CLOCK**

Clock settings can be adjusted when the ignition is in the "ON" position. You can adjust the clock manually or set the clock to adjust automatically on the clock setting screen. To access the clock setting screen with a single step:

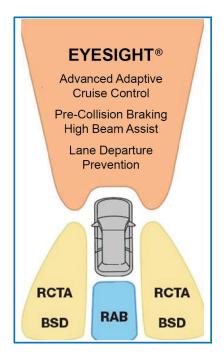
- 1 Select the clock on the status bar at the top of the Center Information Display.
- For more information on clock settings and full step-by-step instructions on adjusting the clock both manually and automatically, please refer to page 115 in this Getting Started Guide.



#### **EYESIGHT® OVERVIEW**

Your Subaru features a variety of safety systems that are the culmination of everything Subaru Engineers know about safety. These systems are referred to as "Driver Assist Technologies" and add confidence to every trip you and your passengers take. Working together, these systems provide enhanced awareness, safety, and convenience in front, to the sides, and behind your Subaru. Subaru Driver Assist Technologies include:

- EyeSight® Driver Assist Technology
- Rear-Vision Camera
- · Pre-Collision Braking
- Automatic Emergency Steering
- Blind-Spot Detection (BSD)
- Rear Cross-Traffic Alert (RCTA)
- Reverse Automatic Braking (RAB)
- High Beam Assist (HBA)
- Lane Departure Prevention
- Steering Responsive Headlights (SRH)



# **EYESIGHT**

#### **OPERATION**

EyeSight® is a driver assist technology that uses dual stereo cameras, and an additional wide-angle mono camera, to identify vehicles in front, pedestrians, traffic lanes, or other objects. If need be, the EyeSight® system can apply the brakes and/or reduce engine power to help avoid or reduce the severity of a collision. During these events, the system will provide audible and visual alerts to assist you in making decisions.

Since the characteristics and limitations of the EyeSight® cameras are similar to human eyes, it is important that the cameras, windshield, and area in front of the cameras are treated with special care. Please refer to "Care and Limitations" on page 112 in this Getting Started Guide for more details.



EyeSight® Cameras (inside)



EyeSight® Cameras (outside)

#### **FUNCTIONS**

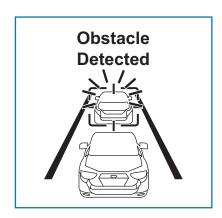
The EyeSight® system features several distinct functions designed to provide extra awareness, improve safety, reduce fatigue, and add peace of mind every time you drive your Subaru. EyeSight® functions include:

- Pre-Collision Braking (PCB)
- Pre-Collision Brake Assist
- Pre-Collision Throttle Management
- Lane Departure Warning (LDW)
- Lane Sway Warning
- Lane Departure Prevention
- Advanced Adaptive Cruise Control with Lane Centering
- Conventional Cruise Control
- Lead Vehicle Start Alert

#### **Pre-Collision Braking**

This function helps prevent or minimize a frontal collision with another vehicle, pedestrian, or other objects by providing visual and audible warnings. Warnings are displayed in the Combination Meter Display (CMD) with audible beeps. If you take no corrective action, the system automatically reduces engine power and applies the brakes with increasing force to help prevent or minimize the collision.

This system can be turned on or off in the Center Information Display (CID) (see page 107).



#### **Pre-Collision Brake Assist**

This function activates when the Pre-Collision Braking System is activated, the system determines that there is a high risk of collision with an obstacle in front, and you apply the brakes. The function assists by applying additional pressure to the braking system to decrease stopping distance.

This system can be turned on or off in the Center Information Display (CID) (see page 107).

#### **Pre-Collision Throttle Management**

This function is designed to help prevent you from unintentionally accelerating into a stopped vehicle or other obstacle by reducing engine power. Warnings are displayed in the Combination Meter Display (CMD) with audible beeps.

Pre-Collision Throttle Management is helpful when:

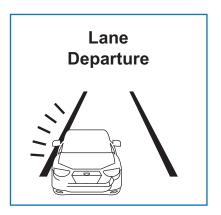
- You unintentionally place the select lever in the "D" position instead of the "R" position and start to accelerate toward a parked car, wall or parking structure.
- While you are at a stop, the vehicle ahead of you accelerates, but then suddenly slows
  down or stops as you begin to accelerate.

This system can be turned on or off in the Center Information Display (CID) (see page 107).

#### **Lane Departure Warning**

This function provides audible and visual warnings if you are about to depart your lane of travel. Using the EyeSight® camera, the Lane Departure Warning function identifies lane markings when traveling at speeds of approximately 30 mph or greater. These warnings are displayed in the Combination Meter Display (CMD) with audible beeps. Lane Departure Warning does not provide any corrective actions.

You can turn this system on or off in the Center Information Display (CID) (see page 106).



#### **Lane Sway Warning**

This function detects repetitive or unusual side-to-side vehicle movement within a lane of travel that may indicate a drowsy or inattentive driver. Using the EyeSight® camera, the Lane Sway Warning function activates to identify lane markings when traveling at speeds of approximately 37 mph or greater and deactivates when vehicle speed falls below 25 mph. Warnings are displayed in the Combination Meter Display (CMD) with audible beeps. Lane Sway Warning does not provide any corrective actions.

You can turn this system on or off in the Center Information Display (CID) (see page 106).

# Stay Alert

#### **Lane Departure Prevention**

This function provides steering assistance to keep your Subaru in its lane of travel when cruising on expressways, freeways, and interstate highways. Using the EyeSight® cameras, the Lane Departure Prevention Function identifies lane markings when traveling at speeds of approximately 37 mph or greater.

Operate the Center Information Display (CID) to turn on the Lane Departure Prevention Function by selecting "All Functions" or "Lane Departure Prevention Function Only" on the "Lane Departure Prevention Function" screen of the EyeSight® settings.



As you drive the vehicle above the minimum speed, white lane marking graphics on the CMD indicate that right and/or left lane markings have been successfully identified by the EyeSight<sup>®</sup> camera.

If your Subaru is about to depart the driving lane, the system assists steering by gently guiding the vehicle back into your lane. When the system is actively providing assistance, the lane indicator on the side where the Lane Departure Prevention Function activated changes from white to yellow.

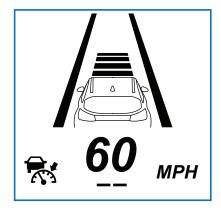
#### **Advanced Adaptive Cruise Control with Lane Centering**

Advanced Adaptive Cruise Control is a driving support system intended to reduce the burden on you when driving on an expressway (including during congestion and when driving at high speed). Advanced Adaptive Cruise Control and Lane Centering work together to assist you by automatically controlling the accelerator, brake, and steering.

#### **Advanced Adaptive Cruise Control**

This system provides cruise control with the ability to keep a safe distance from the car in front of you. Using the EyeSight® camera, the Advanced Adaptive Cruise Control function identifies vehicles in front of you in the same lane, and your vehicle follows the vehicle in front (up to the maximum of your set speed). While following, your vehicle will automatically maintain a following distance that corresponds to the speed of the vehicle in front.

You can turn the Advanced Adaptive Cruise Control on or off using the Adaptive Cruise Control On/Off button on the right side of the



steering wheel (see page 105). Once the system is turned on, a white Adaptive Cruise Control icon will be displayed on the Combination Meter Display (CMD). When all the operational conditions are met, "READY" appears underneath the Adaptive Cruise Control icon.

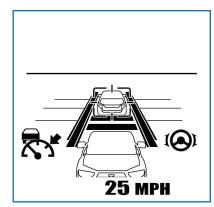
To set Advanced Adaptive Cruise Control, push down the "SET/–" switch on the right side of the steering wheel. The CMD will indicate a target speed and the icon will turn green. This speed can be adjusted up or down using the "RES +/SET -" switch (see page 105).

When a vehicle in front of you is identified, a Lead Vehicle indicator will be displayed on the Combination Meter Display (CMD). You can change the desired following distance from the lead vehicle by pressing the "Increase Distance" or "Decrease Distance" buttons (see page 105).

#### **Lane Centering**

The stereo camera detects lane markings (including Botts' dots) of the lane and the lead vehicle, and the system assists the steering operation by working with the electric power steering to help keep your vehicle in its lane when driving on expressways, freeways and interstate highways.

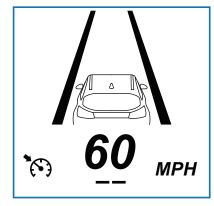
This function can be used by pressing the Lane Centering switch when Advanced Adaptive Cruise Control is activated. When driving at speeds of 0 mph to approximately 90 mph, the system detects the lane markings and/or the lead vehicle and assists you with steering in order to keep the vehicle close to the center of the lane.



#### **Conventional Cruise Control**

Conventional Cruise Control maintains a constant traveling speed you set, but it does not adapt to the other vehicles in front of you. To activate Conventional Cruise Control, press the Adaptive Cruise Control On/Off button to set Advanced Adaptive Cruise Control into standby status. Then, with Advanced Adaptive Cruise Control in standby status, press and hold the "Increase Distance" or "Decrease Distance" button on the steering wheel for approximately two seconds.

The Cruise Control indicator on the Combination Meter Display (CMD) will change from the Adaptive Cruise Control icon to the

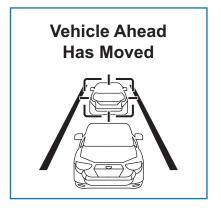


Conventional Cruise Control icon, and the "READY" indicator appears when all operational conditions are met. Use the accelerator to reach the desired speed, then use the RES +/SET - switch to set the vehicle speed.

#### **Lead Vehicle Start Alert**

This function will provide a visual and audible alert when a stopped vehicle in front of you begins to move, and your vehicle remains stationary. Warnings are displayed in the Combination Meter Display (CMD) with audible beeps. Lead Vehicle Start Alert is helpful in situations where you may become temporarily distracted at a traffic light, and the vehicle ahead begins to move.

Navigate the CID (select "Settings", and then the "Car" menu) to access the EyeSight® settings menu to turn this function on or off.



#### STEERING WHEEL CONTROLS

#### **Advanced Adaptive Cruise Control**

- 1 Adaptive Cruise Control On/Off: Press to turn Advanced Adaptive Cruise Control on or off.
- 2 Lane Centering: Press to turn on or off Lane Centering when Advanced Adaptive Cruise Control is active.
- Increase Distance: Press to increase the following distance setting while using Advanced Adaptive Cruise Control. Press and hold to change to Conventional Cruise Control.
- 4 Decrease Distance: Press to decrease the following distance setting while using Advanced Adaptive Cruise Control. Press and hold to change to Conventional Cruise Control.



Advanced Adaptive Cruise Control Switches

- 5 Resume (RES)/Increase Speed and Set (SET)/Decrease Speed: Press the switch down to set an initial target speed. Once set, press up or down to adjust the target speed.
  - · Adjust by 1 mph:
    - Briefly press the switch up to increase the target speed in 1 mph increments.
    - Briefly press the switch down to decrease the target speed in 1 mph increments.
  - · Adjust by 5 mph:
    - Press and hold the switch up to increase the target speed in 5 mph increments.
    - Press and hold the switch down to decrease the target speed in 5 mph increments.

#### **Customizing EyeSight® Settings**

The EyeSight® system features customization of certain preferences and warnings. Select "Settings", and then "Car" or select the "Car Settings" icon to adjust a number of EyeSight® Settings in the Center Information Display, such as:

- Warning Volume: Min/Mid/Max
- Cruise Control Acceleration Characteristics:
  - Lv. 1 Eco
  - Lv. 2 Comfort
  - Lv. 3 Standard
  - Lv. 4 Dynamic



# LANE DEPARTURE WARNING AND PRE-COLLISION BRAKING SYSTEM OFF

#### **Lane Departure Warning OFF**

Select the "Car Settings" icon, and then in the "Driving Assistance" menu, select "Lane Departure Prevention Function" to choose your desired operation setting for Lane Departure Prevention, Lane Departure Warning, and Lane Sway Warning.

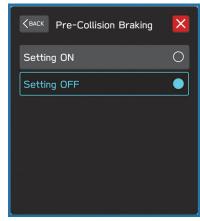
Lane Departure Warning/Lane Sway Warning are turned on by selecting "All Functions" or "Warning Buzzer Only." Lane Departure Warning/Lane Sway Warning are turned off by selecting "Lane Departure Prevention Function Only" or "OFF."



When these functions are off, a yellow Lane Departure Warning OFF indicator illuminates in the Combination Meter. It may be helpful to turn these functions off when lane markings on the road are inconsistent.

### **Pre-Collision Braking System OFF**

Select the "Car Settings" icon, and then in the "Driving Assistance" menu, select "Pre-Collision Braking" to choose your desired setting for the Pre-Collision Braking functions.



When these functions are off, a yellow Pre-Collision Braking OFF indicator illuminates in the Combination Meter. Deactivating the Pre-Collision Braking system also deactivates Automatic Emergency Steering, if equipped. When Automatic Emergency Steering is turned off, the Automatic Emergency Steering OFF indicator is displayed in the Combination Meter. It may be helpful to turn these functions off when using a drive-through carwash.





#### **REAR-VISION CAMERA**

This function provides a clear view of the area behind the vehicle to help avoid obstacles. Using a wide-angle camera mounted on the rear of the vehicle, an image is automatically displayed on the multimedia screen when you place the select lever in the "R" position. The displayed image features a centerline indicator, colored distance markers, and dynamic guidelines that move as the steering wheel is turned.



# BLIND SPOT DETECTION (BSD) / REAR CROSS TRAFFIC ALERT (RCTA) (if equipped)

This system uses radar sensors mounted behind the rear bumper on the left and right sides that warn you if another vehicle is sensed in your blind spots. These functions provide additional awareness when changing lanes or driving in reverse.

### **Blind Spot Detection (BSD)**

Blind Spot Detection senses if a vehicle is traveling at the same relative speed in your blind spot and provides a visual warning. If the system detects a vehicle in your blind spot, the BSD/RCTA approach indicator light in the corresponding side mirror frame illuminates. If you operate the turn signal lever in the direction the BSD/RCTA approach indicator light is illuminated, the system provides an additional level of warning by rapidly flashing the BSD/RCTA approach indicator light.



#### Lane Change Assist (LCA)

Lane Change Assist (LCA) provides an additional level of protection by warning you of rapidly approaching vehicles in the neighboring lanes. If LCA detects a vehicle approaching at a high speed in the neighboring lanes, the BSD/RCTA approach indicator light in the corresponding side mirror frame illuminates. If you operate the turn signal lever in the direction the BSD/RCTA approach indicator light is illuminated, the system rapidly flashes the BSD/RCTA approach indicator light.

#### **Rear Cross Traffic Alert (RCTA)**

This function detects a vehicle approaching from either side as you reverse, helping you check the rear and side areas of the vehicle when moving backward. If RCTA detects a vehicle approaching from either side while moving backward, the system provides visual and audible warnings: The BSD/RCTA approach indicator light(s) on the side mirror(s) flash, the BSD/RCTA warning indicator appears in the upper corner of the Rear-Vision Camera display, and a warning buzzer sounds.



#### **Blind Spot Detection / Rear Cross Traffic Alert OFF**

BSD/RCTA can be turned on or off in the Center Information Display (CID):

- 1 Select the "Car Settings" icon.
- In the "Driving Assistance" menu, select "Rear Vehicle Detection (BSD/RCTA)" to turn the function on or off.



When these functions are off, a yellow BSD/RCTA OFF indicator will be displayed in the Combination Meter. Deactivating BSD/RCTA also deactivates Automatic Emergency Steering, if equipped. When Automatic Emergency Steering is turned off, the Automatic Emergency Steering OFF indicator is displayed in the Combination Meter.





## **HIGH BEAM ASSIST (HBA)**

This function uses the EyeSight® cameras to automatically switch the headlights between high and low beam settings, enhancing safety for both you and other drivers on the road. To activate High Beam Assist, set the headlight control switch to the "AUTO" position and push the headlight lever forward to the high beam position. The green HBA indicator illuminates on the Combination Meter.



HBA automatically activates the high beams when the forward area is dark, there are no preceding/oncoming vehicles or sharp curves in the road, and your speed is approximately 20 mph or greater. When a preceding/oncoming vehicle is detected, the forward area is bright, your speed decreases to 10 mph or less, or the EyeSight® system is malfunctioning or is temporarily stopped, HBA automatically switches to low beams.

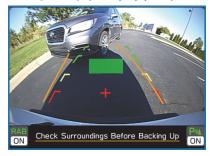
## STEERING RESPONSIVE HEADLIGHTS (SRH)

The Steering Responsive Headlights (SRH) system aims the headlight beams in the direction you are steering, improving visibility at corners and intersections when driving at night. You can turn the SRH system on or off in the Center Information Display through the "Car Settings" icon.

For more information, please refer to "Instruments and Controls" in your Owner's Manual.

## REVERSE AUTOMATIC BRAKING (RAB) (if equipped)

This system uses four rear bumper mounted sonar sensors to detect objects when moving between 1 and 9 mph in reverse. RAB uses the Rear-Vision Camera image to display colored proximity alerts when an object is detected. As an object becomes closer to the rear of your vehicle, audible beeps provide additional awareness in progressive levels. If RAB determines that a collision with an object is possible, the system can automatically apply the brakes to help prevent or minimize the impact.



#### **Reverse Automatic Braking (RAB) OFF**

In some cases, such as connecting a trailer, it may be helpful to temporarily turn the system off. RAB can be turned off using the buttons on the Touchscreen when the select lever is in the "R" position.

Select and hold the "RAB ON" button until it changes to "RAB OFF" to disable the automatic braking functions of the RAB system.

Select and hold the "P))) ON" button until it changes to "P))) OFF" to disable the audible beeping of the RAB system.



## CARE AND LIMITATIONS

#### STEREO CAMERA PRECAUTIONS

Your EyeSight® stereo cameras are precision components that must be kept free from obstruction and contamination, such as fingerprints or cleaning solutions. When the system detects that the stereo camera lenses are impaired, a malfunction indicator will be displayed and EyeSight® functions will not be available.

When you are in the vicinity of the EyeSight® stereo cameras, always observe the following precautions:

- Do not touch or attempt to clean the EyeSight® camera lenses inside the vehicle. Extra
  caution should be used when cleaning the inside of the windshield. Over-spray from
  cleaning solutions may impair or even damage the camera lenses. Please inform others
  who may attempt to clean the windshield, such as car wash staff, of this precaution.
- Electronic Toll Collection devices, such as EZPass<sup>TM</sup>, must be installed in an area that
  does not obstruct the stereo cameras' field of vision. See "Prohibited Area" on
  page 113.
- Adjust the rearview mirror so it does not obstruct the stereo cameras' field of vision.
- Do not install any interior rearview mirror accessories, such as a wide-type mirror or hanging objects. Only approved Genuine SUBARU accessories may be installed.

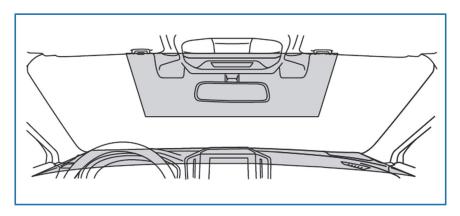
For more detailed information, please refer to your EyeSight® Owner's Manual.

### WINDSHIELD GLASS AND DASHBOARD

Since the characteristics and limitations of the EyeSight® stereo cameras are similar to human eyes, it is important that the area in front of the cameras be kept free from dirt, scratches, cracks, fogging, or accessories mounted to the windshield, hood or dashboard. Visual impairments or reflections can affect EyeSight® system performance. Extra caution should be taken when cleaning the windshield to prevent over-spray from cleaning solutions.

The image in the following section outlines those areas that must be kept clean and free from obstruction. Please refer to the Owner's Manual for a complete listing of limitations.

## **CROSSTREK**



Do not place stickers or objects in the prohibited area (in gray).

## **FYESIGHT DISCLAIMER**

## **EYESIGHT® DISCLAIMER**

EyeSight<sup>®</sup> is a driver assist technology which may not operate optimally under all driving conditions. The driver is always responsible for safe and attentive driving. System effectiveness depends on many factors such as vehicle maintenance, weather and road conditions. See Owner's Manual for complete details on system operations and limitations.

The Pre-Collision Braking system is designed to provide automatic braking that either prevents a collision or reduces the severity of a frontal impact.

The Pre-Collision Throttle Management system is designed to reduce acceleration and minimize the severity of certain frontal impacts.

Advanced Adaptive Cruise Control and Brake Light Recognition are designed to assist the driver and are not substitutes for safe and attentive driving.

Lane Centering function operates only when used in conjunction with Advanced Adaptive Cruise Control.

Lane Departure Prevention operates only when the lane markings are visible, and system effectiveness depends on many factors.

Blind-Spot Detection, Lane Change Assist and Rear Cross Traffic Alert are systems designed to assist the driver by monitoring the rear and side areas of the vehicle during a lane change or reversing and are not a substitute for safe and attentive driving.

The Reverse Automatic Braking System is not a substitute for safe and attentive driving. System effectiveness depends on many factors, such as vehicle maintenance, weather and road conditions. Always exercise caution and use vehicle mirrors and the Rear-Vision Camera when backing up. See Owner's Manual for complete details on system operation and limitations.

#### **HOW TO OVERVIEW**

This "How To" appendix provides step-by-step instructions to help you easily connect with and use features of your Crosstrek.

If you need some help with these features or want to learn more, we are here to assist you:

Your Subaru Owner's Manuals:

Located in the glovebox

Online Subaru Owner's Resources: www.subaru.com/owners

Subaru Customer Support:

www.subaru.com/customer-support

1-800-782-2783 (1-800-SUBARU3)







Scan to learn more about Customer Support.

#### SETTING THE CLOCK

Clock settings can be adjusted when the ignition is in the "ON" position. You can adjust the clock manually or set the clock to adjust automatically in the clock setting screen. To directly access the clock setting screen, you can select the clock on the status bar at the top of the Center Information Display. Full directions for accessing the clock settings and adjusting the clock manually or automatically are given in the following sections.

For more information, please refer to "Quick Guide" in your STARLINK® Owner's Manual.

### **Manually**

To set the clock manually:

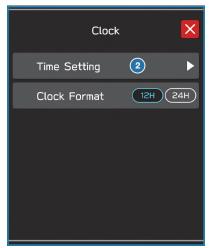
1 Select the Clock Display in the Status Bar.



2 Select "Time Setting".

NOTE: On this screen, you can also adjust the clock format (12H or 24H) and, for vehicles with navigation, adjust the time zone and Daylight Saving Time.

The recommended settings for these are "Auto."



- 3 Select "Manual".
- 4 Adjust the time and date using the "Arrow Up" and "Arrow Down" buttons.
- 5 Once you are finished, select "OK".



#### **Automatically**

To set the clock automatically:

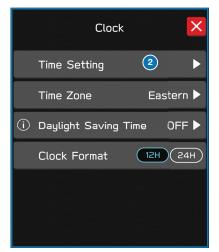
1 Select the Clock Display in the Status Bar.



Select "Time Setting".

NOTE: On this screen, you can also adjust the clock format (12H or 24H) and, for vehicles with navigation, adjust the time zone and Daylight Saving Time.

The recommended settings for these are "Auto."



- 3 Select "Auto" or "Sync With Phone".
- 4 Select "Back".



The clock automatically adjusts as follows:

- 11.6-inch display with navigation system: Automatically adjusts the clock when a GPS signal is available.
- 11.6-inch display without navigation system: Automatically adjusts the clock when a
  STARLINK® Safety and Security signal is available. Without STARLINK® Safety and
  Security, the clock automatically adjusts when a phone is paired and connected via
  Bluetooth®. "Phonebook Download" must be enabled in the Phone Settings.
- Dual 7.0-inch display: The clock automatically adjusts when a phone is paired and connected via Bluetooth<sup>®</sup>. "Phonebook Download" must be enabled in the Phone Settings.

For step-by-step procedure to pair a phone to the SUBARU STARLINK® Touchscreen, see page 72 for Android devices or page 77 for Apple devices in this Getting Started Guide.

#### WI-FI

### Connecting to a Wi-Fi Network (if equipped)

- 1 On the Home Screen, select "Settings".
- 2 In the "General" settings menu, select "Wi-Fi Settings".



3 Make sure that Wi-Fi is enabled, then select "Available Wi-Fi Networks".



4 Select the desired network. When selecting a network with the lock icon, a screen will appear for you to enter the password, then select OK.



#### Wi-Fi Hotspot Subscription (if equipped)

Internet access is purchased separately through AT&T with monthly, per gigabyte, and unlimited data options available. Existing AT&T customers have the option to add an additional line to their AT&T Mobile Share plan. Available on select models.

Shortly after you take delivery of your new Subaru, you will receive an email from AT&T for a one month free trial and how to activate your free trial. To set up and enroll:

- 1. Select "Settings" on the Home screen.
- 2. Select "Wi-Fi Hotspot" to turn it on (if the Wi-Fi Hotpot is already on then proceed to the next step).
- 3. Select Wi-Fi Hotspot Settings to view or update the following settings:
  - Wi-Fi Network Name (SSID)
  - SSID Broadcast (Network ON / OFF)
  - Security Type (WPA / WPA2)
  - Password
  - Connected Devices (Maximum of 8 devices)
  - Broadcast Frequency



#### How to enroll:

- Connect your tablet, smartphone or laptop to the SUBARU STARLINK® Wi-Fi Hotspot network listed in the settings menu and open your preferred web browser on the device connected.
- Once the SUBARU STARLINK® Wi-Fi Hotspot homepage loads, follow the on-screen instructions to create a new account or to add your vehicle to an already existing AT&T Wireless account. You can also subscribe to the Wi-Fi Hotspot from the MySubaru website or Mobile App.
- You can also visit an AT&T store or their website for more information at: https://www.att.com/plans/connected-car/subaru.html

## MAPS (if equipped)

### **Creating Home/Work**

You can create a home address and work address through the Map screen:

1 Select the Map button on the home screen to display the map.



2 Select the Menu button.



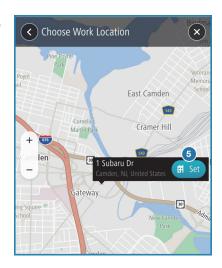
3 Select the Add Home or Add Work button.



4 Use the keypad to enter the address. Results will be listed below. Select the address once it is displayed.



5 Select the Home or Work icon to save the location as home or work.



### **Searching for a Destination**

Follow these steps to search for a destination:

1 Select the Map button on the home screen to display the map.

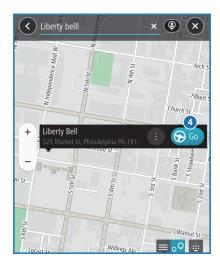


Select the search button to begin your search.

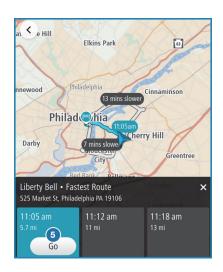


- 3 Use the keypad to enter the address or search by name/category (e.g., restaurant or park). Results will be listed below. Scroll, if needed, to find the address/destination, and select it.
  - Selecting "Near Me" allows you to set the search radius filter. Once the filter is set, the search will only be performed for items within the chosen option: Whole Map, Near Me, In Town or City, Along Route, Near Destination, or Latitude/Longitude. You may need to change the setting if your destination is beyond the scope of the search radius filter.
  - Selecting the "X" will exit the search and display the current vehicle location on the map.
- 4 Select "Go" when the destination appears on the map.





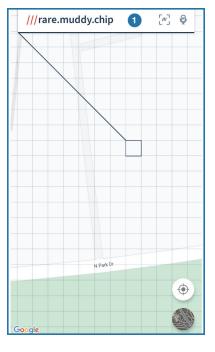
5 Three route options are provided for your destination. Choose your preferred route and Select "Go" to begin route guidance.



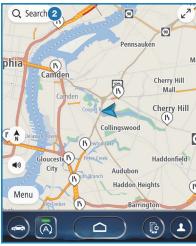
### **Finding a Location with What3Words**

Follow these steps to search for a destination:

1 First, using your phone or computer, select your desired location in the What3Words website/app, which displays the three corresponding words.



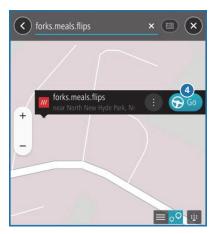
2 Next, open the map screen in the Center Information Display and select the Search button.



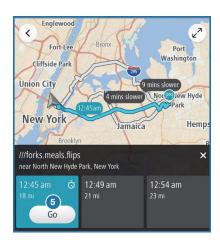
3 Use the keypad to enter the three words, separated by periods, associated with your location. Results will be listed below. Select the location.



4 Select "Go" when the location appears on the map.



5 Three route options are provided for your destination. Choose your preferred route and Select "Go" to begin route guidance.



#### **Route Options**

You can set the navigation system to avoid certain types of routes:

- 1 On the home screen select "Settings", then "Navigation".
- 2 Select "Avoid".



3 Select the desired item to avoid.



#### **Route Preference**

You can set the route preferences to search for the route that is fastest, shortest, or most eco-friendly:

- On the home screen, select "Settings".
- 2 Select "Navigation".
- 3 Select "Route Preference".



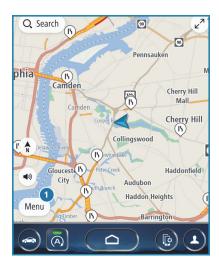
4 Select your route search preference.



### **Saving Destination as a Favorite**

The registered points can be set as a destination. To save a location from the Map screen:

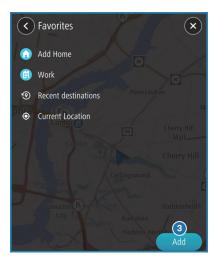
1 Select the Menu button.



2 Select the Favorites button.



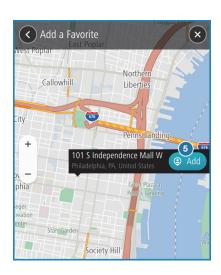
3 Select "Add".



4 Type the address or name of the place you want to save. Results begin to appear below as you type. Select the address when it appears.



5 Select the icon on the address to save to favorites. You can rename the location or use the address as the location name. Select OK when finished.



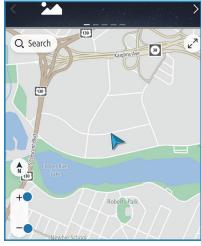
#### **Guidance Screen Icons**

These are the common icons used for the navigation guidance.

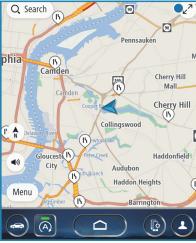
ICON	EXPLANATION	ICON	EXPLANATION
1 1 1 1 1	Turn left/right.	1	Go straight ahead at the intersection.
9	U-turn.	<b> </b>	Exit at the junction.
11	Keep left/right at the fork in the road.	P     P     P       P     P     P	Roundabout.
7 1	Turn left/right & sharp curve.	xx	You have arrived at your destination.
\$   \$	Stay in the left/right lane.	P	You have arrived at your waypoint.

#### **Map Zoom**

You can zoom in or out on the map by "pinching-in" or "pinching-out." Place two fingers on the screen and move them apart to zoom in. Place two fingers on the screen and move them closer together to zoom out. You can also zoom in or out on the map by tapping anywhere on the map, and then selecting the "+" or "-" buttons.



You can enlarge the map to cover the top portion of the screen by selecting the full screen button in the corner.



#### **Map View/Perspectives**

The orientation of the map can be changed between 2D north-up, 2D heading-up, and 3D heading-up. To change the view, select the map view icon. Each time the icon is touched, the view will change. The direction of the arrow indicates north when in 2D heading-up and 3D heading-up modes.



#### **Traffic Information**

Road sections affected by traffic conditions are displayed in a different color on the map, and a small icon representing the type of traffic condition is displayed above the road.

To receive the data service information in the vehicle, a subscription to the SiriusXM<sup>®</sup> Traffic Services is required following a free trial.

#### **Nearest Gas Station**

When driving on the highway during route guidance, information on gas stations, restaurants, or rest areas will be displayed on the right.

Select the desired item from the list, and then select "Add Stop" to add to your current trip. Select "GO" to change your destination to the new item.

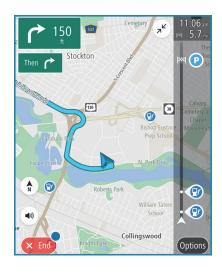
#### **Arrival Distance / Time**

Displays the distance to the destination and/or the estimated arrival time at the destination.

This is customizable by selecting "Settings" on the home screen, then "Navigation" and finally "Arrival Distance / Time".

## **Canceling Guidance**

To cancel guidance, select "End".



#### **Map Updates**

For vehicles with the 11.6 Multimedia Navigation system, the maps can be updated over a Wi-Fi network, either manually or automatically.

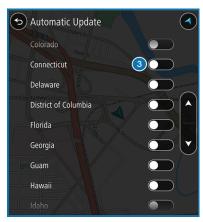
For more information, please refer to "Navigation System (if equipped)" in your STARLINK® Owner's Manual.

To update your maps automatically over Wi-Fi, follow this process:

- 1 First, make sure you are connected to a Wi-Fi Network (see page 120). Return to "Settings", and then select the "Navigation" menu.
- Select "Map Update", select "Wi-Fi" and then select "Automatic Update".



3 Select "Update maps automatically (at most 8 maps can be selected)" and then select the regions you would like to update.



After the updates have been completed, turn the ignition switch to the "LOCK" / "OFF" position and exit the vehicle. Close the driver's door and lock the doors. Then, move at least 10 feet away from the vehicle to prevent the key from interfering. After at least five minutes have elapsed, start the engine again. The new map data will be applied.

### FIRMWARE AND SOFTWARE UPDATES

Software updates provide enhancements to the system, such as new features, added security, and upgraded functions. If you experience any issues or have questions related to updating your STARLINK® software, please contact your preferred Subaru Retailer.

For the 11.6-inch Multimedia Plus and the 11.6-inch Multimedia Navigation systems, system software can be updated via a Data Communication Module (DCM), if equipped. The update process involves downloading and installing the software update.

NOTE: System functionality will be restricted during installation, and you may need to reset radio station presets and volume settings after the update process.

To update the software via DCM:

- 1. Updated software will be downloaded automatically.
- When the download is completed, a message asking if installation is desired or not will be displayed.
- 3. Select "Yes" to begin installation. Select "Remind Me Later" to delay installation.
- 4. When installation is complete, select "OK".
- 5. Turn the ignition switch to the "LOCK" / "OFF" position and exit the vehicle.
- 6. Close the driver's door and lock the doors, and then move at least 10 feet away from the vehicle to prevent the key from interfering.
- After five minutes have elapsed, start the engine again, and the new software will be applied.

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