

Technical Service Bulletin (TSB)
Flash: Power Liftgate Module (PLGM) Updates

REFERENCE:	TSB: 08-069-26 REV. B GROUP: 08 - Electrical	Date:	September 18, 2026	REVISION:	08-069-26 REV. A
VEHICLES AFFECTED:	2026 (WS) Jeep Wagoneer / Grand Wagoneer This bulletin applies to vehicles built on or before **August 18, 2026 (MDH 0818XX)** equipped with Hands Free Power Liftgate (Sales Code JK2).			MARKET APPLICABILITY: ☒ NA☐ MEA ☐ SA☐ IAP ☐ EE☐ CH NOTE: This bulletin applies to North America markets.	
CUSTOMER SYMPTOM:	Customers may experience one or more of the following symptoms: **Continuous chime is heard in the trunk area and does not stop with closing the liftgate, ignition shut off or CAN bus going to sleep. - Vehicle may not start because the battery has become depleted due to: - Noise on the CAN bus. - Liftgate left open for more than few hours. - Continuous chime. - Power Liftgate is not responding when first attempting to open after vehicle has sat for an extended period of time. - Customer is unable to open the liftgate.** - Power Liftgate does not open using the front interior switch, key fob, Hands Free Entry (HFE) kick or exterior handle. The Instrument Panel Cluster (IPC) may display "Liftgate Open", a warning light may illuminate even though the liftgate appears fully closed, and an audible chime may be generated at speeds above 8 kph (5 mph). - The power liftgate system chimes when trying to operate the liftgate using a HFE kick while no key is detected in the zone. - After enabling or disabling the HFE kick or the Power Liftgate Alert feature, the PLGM does not save the changes. - The power liftgate latch releases after pressing the exterior handle switch, but the liftgate does not power open.				
CAUSE:	PLGM Software				

This bulletin supersedes Technical Service Bulletin (TSB) 08-069-26 REV. A, date of issue April 16, 2026, which should be removed from your files. All revisions are highlighted with **asterisks and include a new RSU number, build date, Customer Symptoms and LOPs.**

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) **26-171, date of issue September 18, 2026. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/ Service Library. All repairs are reimbursable within the provisions of warranty.**

REPAIR SUMMARY:

This bulletin involves inspecting and possibly reprogramming the PLGM with the latest available software.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
**18-19-31-AI	Module, Power Liftgate (PLGM) - Inspect (0 - Introduction)	6 - Electrical and Body Systems	0.1 Hrs.
18-19-31-AJ	Module, Power Liftgate (PLGM) - Inspect and Reprogram (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.**
Failure Code	RF	Required Flash - RSU	
	CC	Customer Concern	

The dealer must choose which failure code to use depending on if this is a Rapid Service Update (RSU) or a Technical Service Bulletin.

- The “RF” failure code is required for essential module flash/reprogramming and can only be used after confirmation that the VIN is included on the RSU.
- The failure code “RF” (Required Flash) can no longer be used on Technical Service Bulletin flashes. The “RF” failure code must be used on an RSU.
- If the customer’s concern matches the SYMPTOM/CONDITION identified in the Technical Service Bulletin, failure code CC is to be used. When utilizing this failure code, the 3C’s must be supplied.

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/Service Library, verify all related systems are functioning as designed. If Diagnostic Trouble Codes (DTCs) or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer’s VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	-	-

REPAIR PROCEDURE:

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

1. Is this vehicle on the RSU VIN list?
 - YES>>> Proceed to [Step 2](#).
 - NO>>> Proceed to [Step 3](#).

2. Does the PLGM have the latest software already installed?
 - YES >>> This bulletin has been completed. Use Inspect LOP (**18-19-31-AI**) to close the active RSU.
 - NO >>> Proceed to [Step 3](#).
3. Does the power liftgate open?
 - YES >>> Proceed to [Step 4](#).
 - NO >>> If the liftgate latch is stuck and liftgate will not open, the liftgate latch will need to be manually released before reprogramming the PLGM with the latest software. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info> 23 - Body > Standard Procedure > Liftgate Manual Release.
4. Reprogram the PLGM with the latest software. If issues arise when flashing a module using the wiTECH Diagnostic Application, please submit a ticket to the Helpdesk. The helpdesk can be found within the Help menu.
5. Clear any DTCs that may have been set in any modules due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.

POLICY:

Reimbursable within the provisions of the warranty.

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