



Service Bulletin

Bulletin No.: PIT6550

Date: September, 2026

PRELIMINARY INFORMATION

Subject: Diagnostic Tip - Inside Rearview Mirror Camera Image is Angled Down or Skewed

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade	2025-2026		All	All	All	All
Cadillac	Escalade ESV	2025-2026		All	All	All	All
Chevrolet	Suburban	2025-2026		All	All	All	All
Chevrolet	Tahoe	2025-2026		All	All	All	All
GMC	Yukon	2025-2026		All	All	All	All
GMC	Yukon XL	2025-2026		All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	DRZ - REAR CAMERA MIRROR
Condition	Some customers may comment that the image displayed in the inside rearview mirror is angled downward or does not correctly align with the vehicle's rear camera field of view.

Cause

The cause of this condition maybe the installation of an aftermarket or dealer-installed rear license plate applique that is interfering with the rear camera mounting, as shown below. This can push the rear camera mounting upward, which skews the Inside Rearview Mirror Camera Image.



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Correction

No parts should be replaced under warranty for this issue.

Inspect the rear license plate area for an aftermarket or dealer-installed license plate frame that contacts or applies pressure to the rear camera mounting. Remove, reposition, or replace the interfering frame as necessary so that it does not interfere with the rear camera mounting.

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