

GENERAL MOTORS
DCS7584
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 23, 2026

Subject: N262568370 - Service Update
Tail Lamp Harness Grommet

Models: 2027 Chevrolet Bolt

General Motors is releasing Service Update N262568370 today.

What Should Dealers Do: Dealers should review IVH, or the Dealer Maxis reports for open VINs in their inventory. Dealers can view the attached bulletin, and it will also be displayed in Service Information tomorrow.

The Stock VIN list of vehicles in dealer inventory or in-transit is attached to this message. Note: this list is only accurate at the time of report creation and all VINs should be validated in IVH prior to repair.

The Inventory tab of the Open Vehicle Report will contain Service Update Bulletin VINs that apply to this field action. This information is intended to assist dealers with the **PROMPT COMPLETION** of these vehicles. The Customer In-Service tab will not contain Service Update Bulletin VIN data because the intent of a Service Update Bulletin is to not inconvenience a customer with a special trip for service. Service Update Bulletins are to be completed when the customer is in for a regularly scheduled visit.

END OF MESSAGE

Service Update

N262568370 Tail Lamp Harness Grommet



Release Date: September 2026

Revision: 00

Attention: This service update involves vehicles in dealer inventory only and will expire September 30, 2027.

For EV Involved Vehicles: The repairs outlined in this bulletin must only be completed at an authorized EV dealer and repairs must be performed by a technician who has successfully completed the applicable technical training required to perform this repair.

Investigate Vehicle History (IVH) in the GM Global Warranty Management system MUST always be checked to confirm vehicle involvement and MUST be in OPEN status prior to beginning any required inspections and/or repairs. DO NOT use Service Information with VIN search, as it will not verify the VIN eligibility for field actions.

Make	Model	Model Year	
		From	To
Chevrolet	Bolt	2027	2027

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Condition	Certain vehicles listed above may have a condition in which there is a water leak due to a partially seated tail-lamp harness grommet.
Correction	Dealers will inspect and reseal grommet if necessary.

Parts

There are no parts required for this repair.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9108607	Inspect Only – No Further Action Required	0.3	ZFAT	N/A
9108608	Reseat Tail lamp Grommet (Includes Inspection)	0.5		
	ADD: To Reseat Additional Grommet	0.2		

Service Procedure

Note: The following inspection procedure must be performed for **BOTH** right and left sides of the vehicle.

1. Open the rear doors and fold the rear seats.

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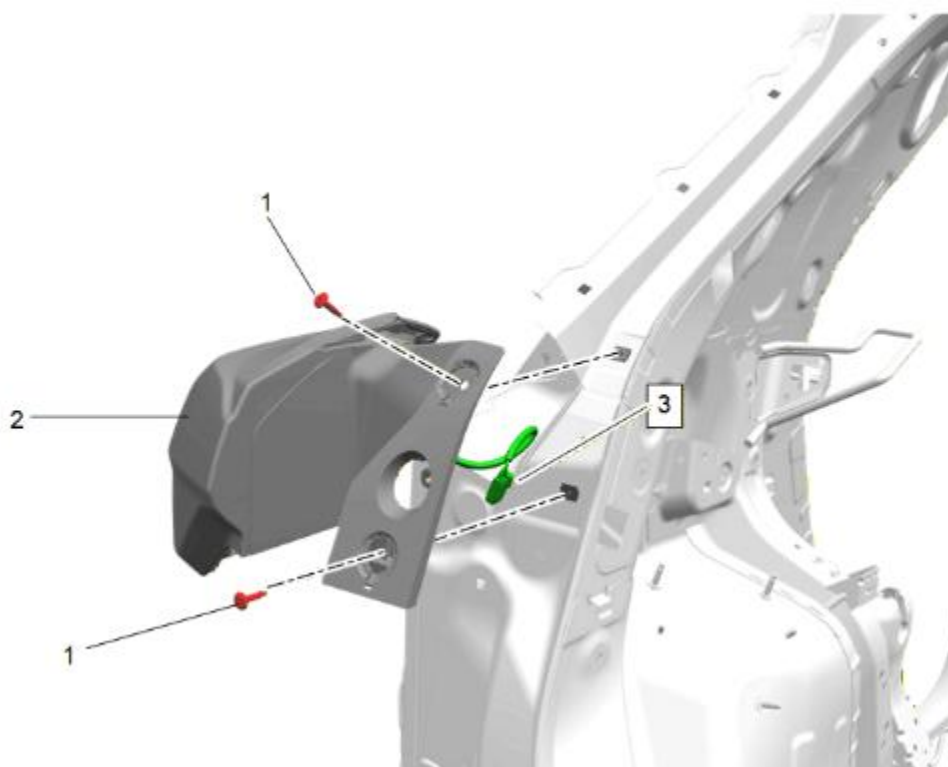


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2. Looking through the cutouts for the rear seat latch strikers, locate the tail lamp grommet. If the grommet is not easily visible, it may be helpful to use a borescope.
3. With the help of an assistant, use a hose with a nozzle to spray water around the tail lamps. A higher pressure spray should be used to simulate a car wash. Spray water for at least one minute on each tail lamp.
4. From inside the vehicle, observe the tail lamp grommet for any water entering the vehicle. Perform the inspection for **BOTH** sides of the vehicle. If no water intrusion is observed, no further action is necessary.

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5. If water intrusion is found at either tail lamp grommet, remove the applicable tail lamp assembly. The connector **DOES NOT** need to be disconnected. Remove the two fasteners (1) and pull the lamp away from the vehicle to release the lamp. Take care not to damage the paint or lamp body.
6. Reseat the tail lamp grommet and ensure it fits tightly within the sheet metal. Reinstall the lamp assembly and perform the water test an additional time to confirm repair.

Dealer Responsibility

Dealers must take the steps necessary to ensure that the service update correction has been made to all involved vehicles in dealer inventory before selling or dealer-trading the vehicle, but no later than the end date as noted in the Attention box.

All new, used, GM Certified Pre-Owned (CPO), courtesy transportation vehicles, dealer shuttle vehicles, CarBravo, etc. in dealers' possession and subject to this field action must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Pre-Owned (CPO) vehicles currently in the dealers' inventory within the SHIFT Digital system will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the SHIFT Digital system, or once again be used in the Courtesy Transportation Program.

Dealer Reports – For USA and Export

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



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