

GENERAL MOTORS
DCS7583
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 17, 2026

Subject: UPDATE: N262570770-01 – Service Update
Radiator Thermal Break Tabs
Updated Warranty information and Service Procedure

Models: 2023 – 2025 Cadillac XT5
2023 – 2025 Cadillac XT6
2024 – 2025 Chevrolet Blazer

This bulletin has been updated to increase the Cadillac XT5 and XT6 labor times and update the XT5 and XT6 service procedures. Please discard all previous copies of bulletin N262570770.

Note: Please wait until Friday 9/18/2026 before submitting the Warranty Claim for this bulletin.

For dealers with involved vehicles, a listing has been prepared and will be available through GM Global Connect Maxis Field Action Reports or GWM Field Action Batch Search Report. The Inventory tab of the dealer reports will contain VINs that apply to this field action. This information is intended to assist dealers with the **PROMPT COMPLETION** of these vehicles. The Customer In-Service tab will contain customer names and addresses from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this field action may be a violation of law in several states.

END OF MESSAGE

Service Update

N262570770 Radiator Thermal Break Tabs



Release Date: September 2026

Update: 01

Update Description: This bulletin has been updated to increase the Cadillac XT5 and XT6 labor times and update the XT5 and XT6 service procedures. Please discard all previous copies of bulletin N262570770.

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire September 30, 2028.

Investigate Vehicle History (IVH) in the GM Global Warranty Management system MUST always be checked to confirm vehicle involvement and MUST be in OPEN status prior to beginning any required inspections and/or repairs. DO NOT use Service Information with VIN search, as it will not verify the VIN eligibility for field actions.

Make	Model	Model Year	
		From	To
Cadillac	XT5	2023	2025
Cadillac	XT6	2023	2025
Chevrolet	Blazer	2024	2025

Investigate Vehicle History (IVH) in the GM Global Warranty Management system MUST always be checked to confirm vehicle involvement and MUST be in OPEN status prior to beginning any required inspections and/or repairs. DO NOT use Service Information with VIN search, as it will not verify the VIN eligibility for field actions.

Condition	Certain vehicles listed above may have a condition in which the thermal break tabs induce stress into the radiator causing a coolant leak.
Correction	Dealers are to cut the thermal break tabs on the radiator.

Parts

No parts are required for this repair.

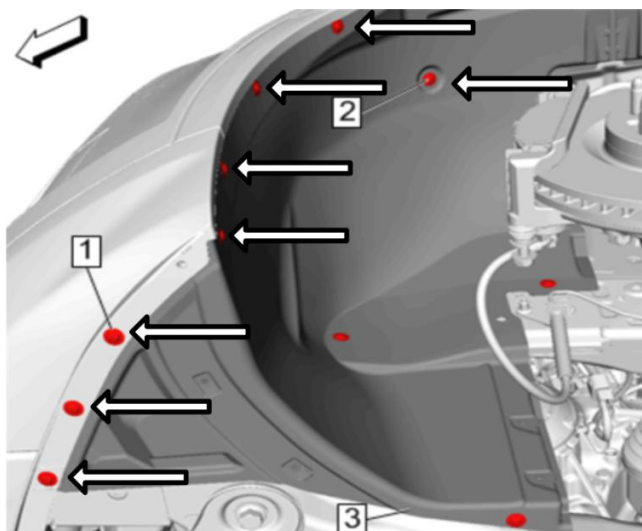
Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9108597	Cut Upper Radiator Thermal Break Tabs Blazer XT5 XT6	0.3 ST 1.8	ZFAT	N/A

Service Procedure (XT5 Only)

Note: The wheels DO NOT need to be removed.

1. Remove both the left and right side Front Tire Front Air Deflectors. Refer to *Front Tire Front Air Deflector Replacement* in SI.



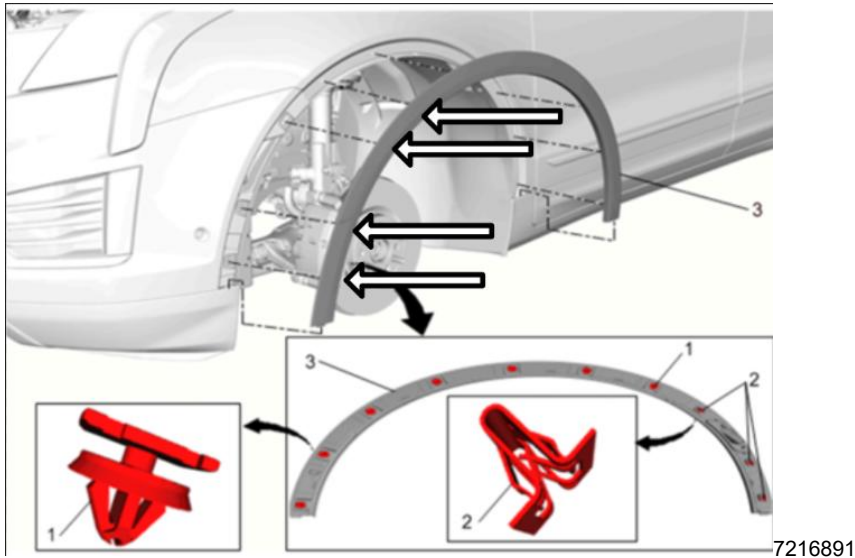
7216890

Service Update

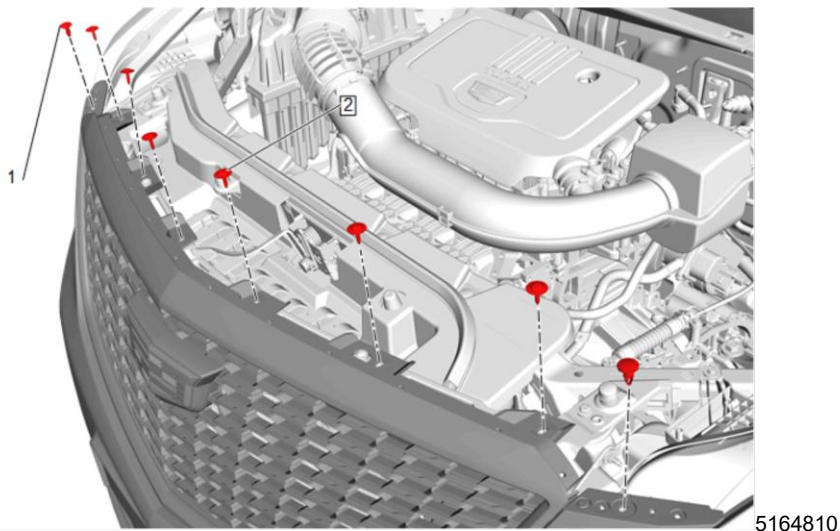
N262570770 Radiator Thermal Break Tabs



2. Loosen both the left and right side Front Wheelhouse Liners by removing only the fasteners called out by arrows in the above and reposition. The entire wheelhouse liner does not need to be removed.



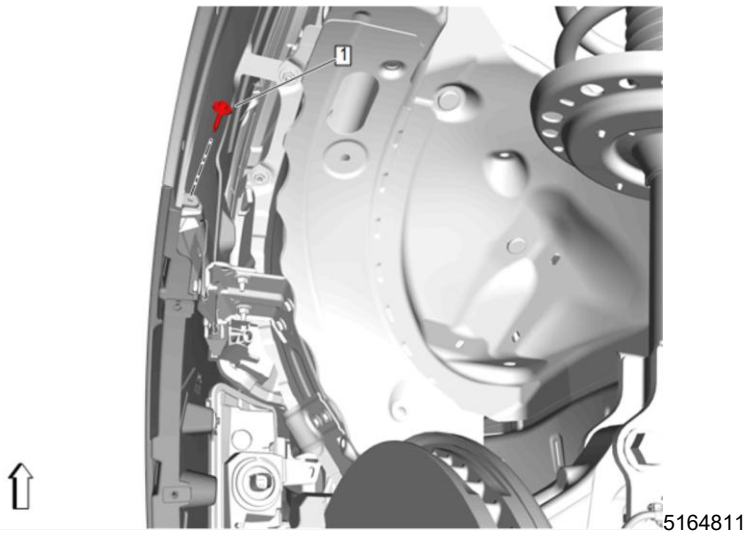
3. Loosen the Front Wheel Opening Molding by removing the 3 front clips and the 1 retainer. The entire molding does not need to be removed for this step.
- Apply two layers of masking tape around the top edge of the front wheel opening molding to prevent any paint surface damage.
 - Using a suitable flat bladed plastic tool, release the retainers from around the front bumper fascia and the front fender.
 - Pull upward to release the molding from the front bumper lower fascia.
 - Disconnect the electrical connector.



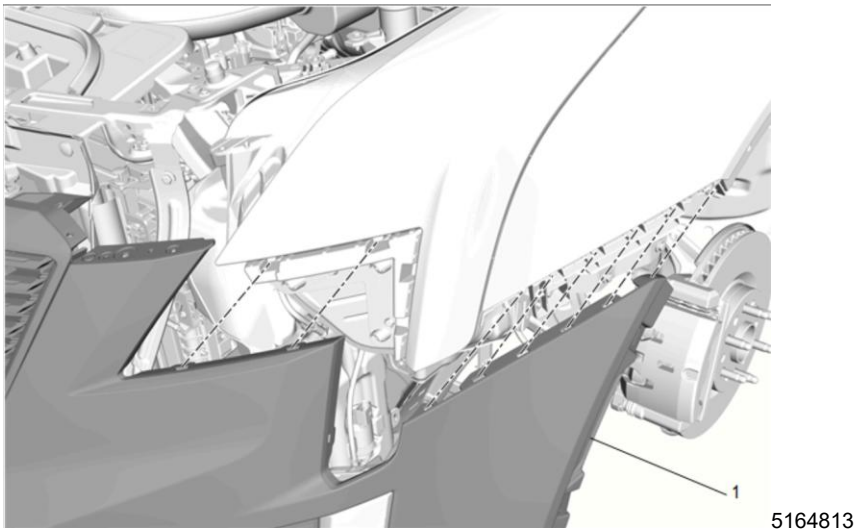
4. Remove the Front Bumper Fascia Retainers (1) and Bolts (2) as shown above.

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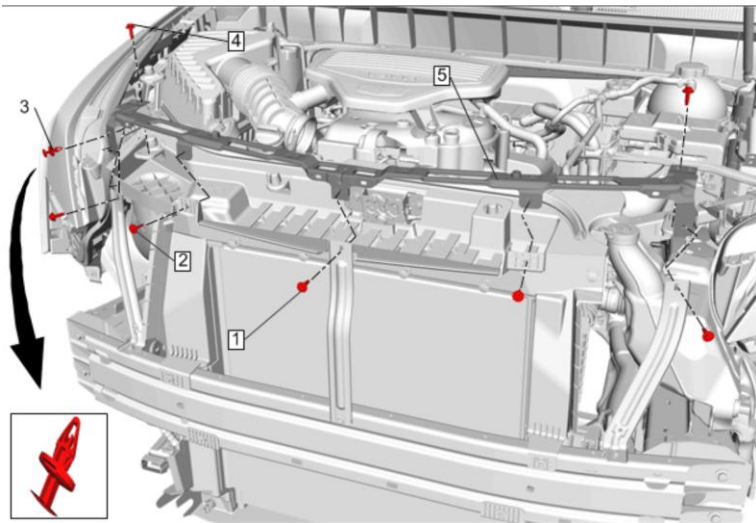
5. Remove the Front Bumper Fascia bolt (1) from the left and right side.



6. Carefully push a small nylon wedge between the fascia (1) and the fascia guide on both sides.
- Insert a small flat-bladed tool into the fascia slot and depress the snaps one at a time and pull on the fascia at the same time to gradually LOOSEN the upper part of the Front Bumper Fascia enough to gain access to the Front Bumper Fascia Center Support bolts and retainers.
 - Wrap any edges of the fascia in masking tape to prevent scratches/damage to surrounding painted surfaces.

Service Update

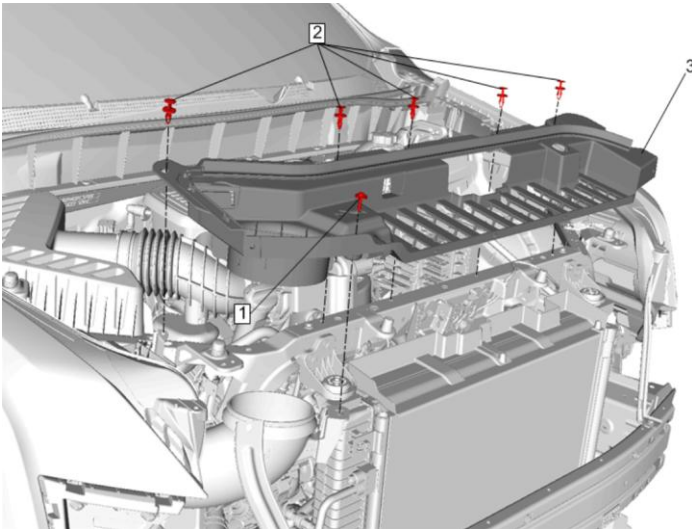
N262570770 Radiator Thermal Break Tabs



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Note: The Front Bumper Fascia does not need to be removed to access the support fasteners, it only needs to be loosened.

7. Remove the Front Bumper Fascia Center Support (5).

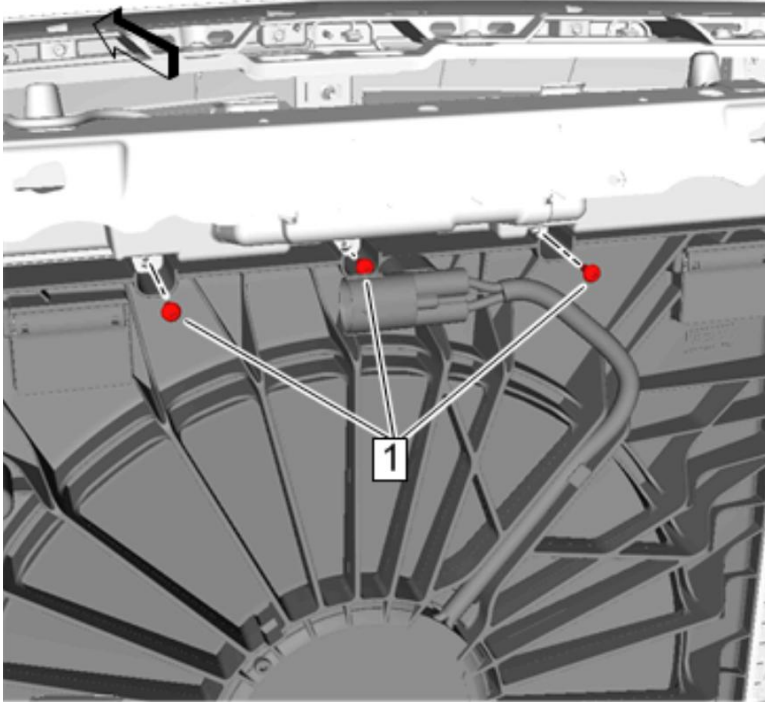


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8. Remove the Intake Air Splash Shield retainers (2).
 - Remove the remaining Intake Air Duct Bolt (1) and remove the Intake Air Splash Shield (3).

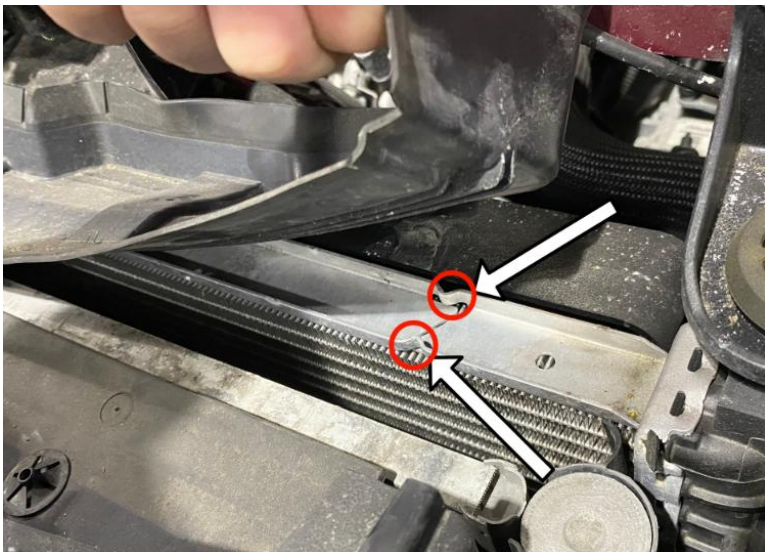
Service Update

N262570770 Radiator Thermal Break Tabs



4292986

9. Remove the 2 outermost bolts from the Radiator Air Baffle. The center bolt does not need to be removed.



7213566

10. Carefully pull back the sides of the Radiator Air Upper Baffle and cut the thermal break tabs (4 in total) on both the left and right hand sides of the radiator with side cutters.
11. Reassemble in the opposite order of disassembly.

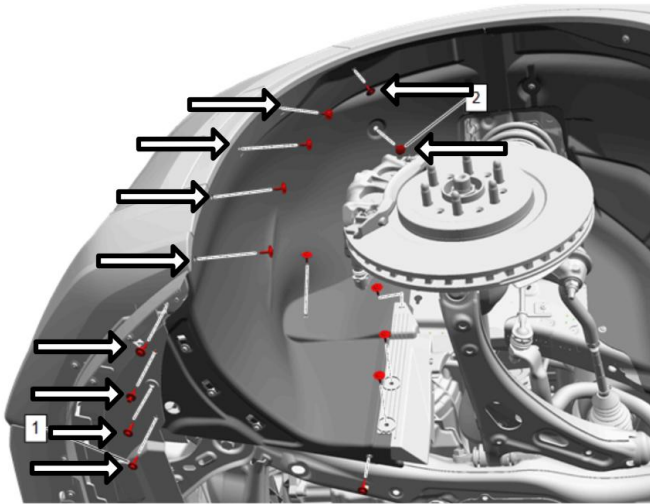
Service Update

N262570770 Radiator Thermal Break Tabs



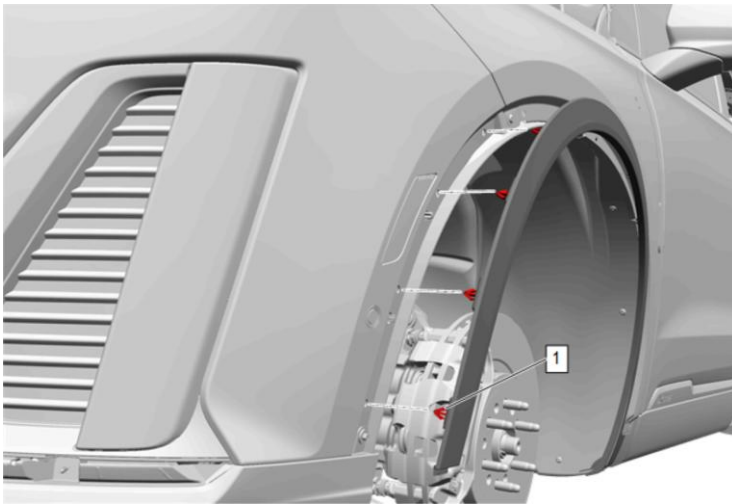
Service Procedure (XT6 Only)

Note: The wheels DO NOT need to be removed.

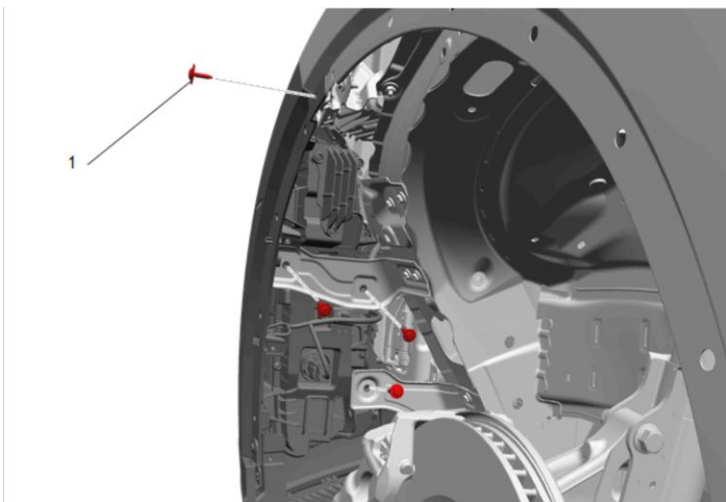


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1. Loosen both the left and right side Front Wheelhouse Liners by removing the fasteners called out by the arrows in the above and reposition. The entire wheelhouse liner does not need to be removed.



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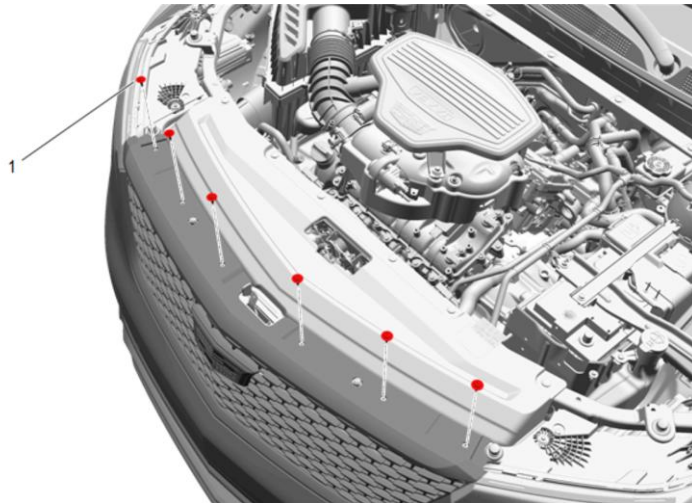
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Service Update

N262570770 Radiator Thermal Break Tabs

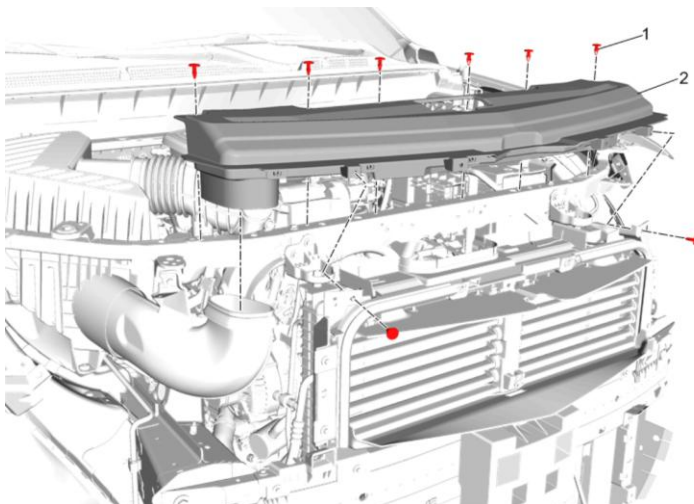


2. Loosen both the left and right side Front Wheel Opening Moldings by removing enough retainers to access the bolts holding in the Front Bumper Fascia. The entire molding does not need to be removed for this step.
 - Apply two layers of masking tape around the top edge of the front wheel opening molding to prevent any paint surface damage.
 - Using a suitable flat bladed plastic tool, release the retainers from around the front bumper fascia and the front fender.
 - Pull upward to release the molding from the front bumper lower fascia.
3. Remove the 4 Front Bumper Fascia bolts holding the Fascia on both the left and right sides.



5209395

4. Remove the Front Bumper Fascia Bolts shown above.
5. Carefully push a small nylon wedge between the fascia (1) and the fascia guide on both sides.
 - Insert a small flat-bladed tool into the fascia slot and depress the snaps one at a time and pull on the fascia at the same time to gradually LOOSEN the upper part of the Front Bumper Fascia, enough to gain access to the Front Bumper Fascia Center Support bolts and retainers.
 - Wrap any edges of the fascia in masking tape to prevent scratches/damage to surrounding painted surfaces.



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Service Update

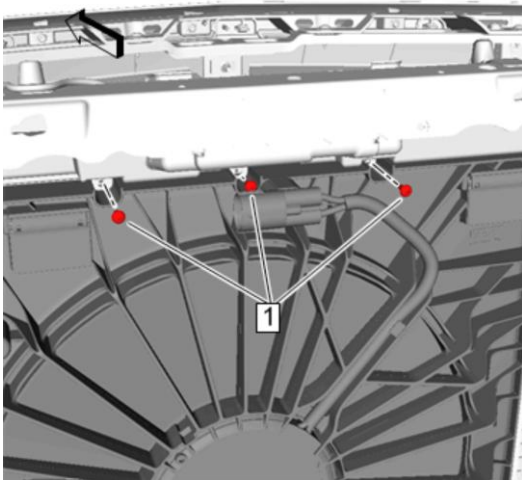
N262570770 Radiator Thermal Break Tabs



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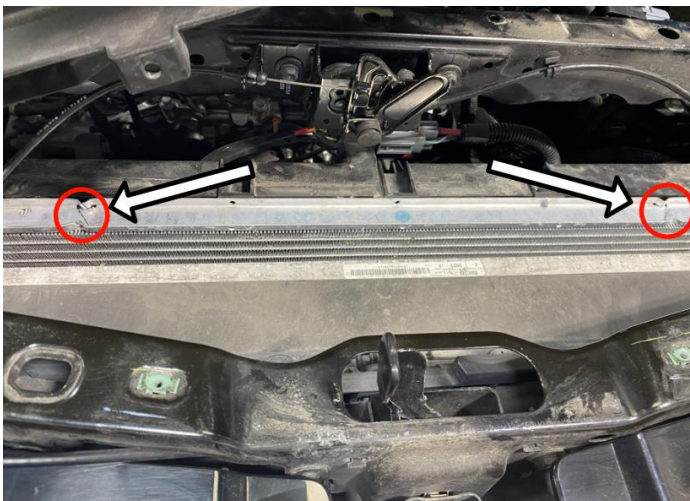
Note: There is one inaccessible retainer on the front right of the Intake Air Splash Shield. It does NOT need to be removed in order to reposition away from the radiator.

6. Remove the plastic retainers from the Intake Air Splash Shield and reposition away from the top of the radiator as shown above.



4292986

7. Remove the Radiator Air Upper Baffle bolts.



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Service Update

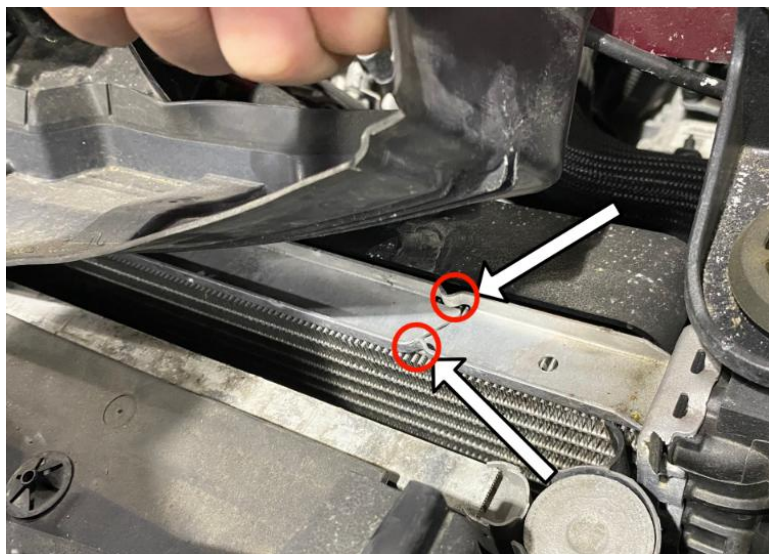
N262570770 Radiator Thermal Break Tabs



8. Cut the thermal break tabs (4 in total) on both the left and right hand sides of the radiator with side cutters.
9. Reassemble in the opposite order of disassembly.

Service Procedure (Blazer Only)

1. Remove the Intake Air Splash Shield. Refer to *Intake Air Splash Shield Replacement* in SI.



7213566

2. Carefully pull back the sides of the Radiator Air Upper Baffle and cut the thermal break tabs (4 in total) on both the left and right hand sides of the radiator with side cutters.
3. Reinstall the Intake Air Splash Shield. Refer to *Intake Air Splash Shield Replacement* in SI.

Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory or is in your facility for service through the end date as noted in the Attention box, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Pre-Owned (CPO), courtesy transportation vehicles, dealer shuttle vehicles, CarBravo, etc. in dealers' possession and subject to this field action must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Pre-Owned (CPO) vehicles currently in the dealers' inventory within the SHIFT Digital system will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the SHIFT Digital system, or once again be used in the Courtesy Transportation Program.

Dealer Reports – For USA and Export

The Inventory tab of the Open Vehicle Report will contain Service Update Bulletin VINs that apply to this field action. This information is intended to assist dealers with the **PROMPT COMPLETION** of these vehicles. The Customer In-Service tab will not contain Service Update Bulletin VIN data because the intent of a Service Update Bulletin is to not inconvenience a customer with a special trip for service. Service Update Bulletins are to be completed when the customer is in for a regularly scheduled visit.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



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