

Technical Service Bulletin (TSB)
Flash: Power Liftgate Module (PLGM) Update

REFERENCE:	TSB: 08-178-26 REV. A GROUP: 08 - Electrical	Date:	September 11, 2026	REVISION:	08-178-26
VEHICLES AFFECTED:	2026 (KM) Jeep Cherokee This bulletin applies to vehicles built on or before July 23, 2026 (MDH 0723XX) equipped with Hands Free Power Liftgate (Sales Code XZ2) or Power Liftgate (Sales Code JRC).			MARKET APPLICABILITY: ☒ NA☐ MEA ☐ SA☐ IAP ☐ EE☐ CH NOTE: This bulletin applies to the North America market.	
CUSTOMER SYMPTOM:	Customers may comment on one or more of the following: - The power liftgate chime remains active continuously and does not stop after the liftgate is closed or after an ignition cycle. - The vehicle will not start due to a discharged battery. NOTE: Battery discharge caused by a continuously active liftgate chime or liftgate remaining open for an extended period. The following PLGM software enhancements are available with this software release: - New Diagnostic Trouble Codes (DTCs) have been added to the PLGM to report out-of-range ambient temperature and the PLGM being left in plant mode.				
CAUSE:	PLGM software				

This bulletin supersedes Technical Service Bulletin (TSB) 08-178-26, date of issue April 24, 2026, which should be removed from your files. This is a complete revision and no asterisks have been used to highlight revisions.

REPAIR SUMMARY:

This bulletin involves reprogramming the PLGM with the latest software.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
18-19-31-AH	Module, Power Liftgate - Reprogram (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
Failure Code	CC	Customer Concern	

The dealer must use failure code CC with this Technical Service Bulletin.

- If the customer's concern matches the SYMPTOM identified in the Technical Service Bulletin, failure code CC is to be used.
- When utilizing this failure code, the 3C's (customer's concern, cause and correction) must be provided for processing Technical Service Bulletin flash/reprogramming conditions.

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	-	-

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/Service Library, verify all related systems are functioning as designed. If Diagnostic Trouble Codes (DTC)s or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

1. Does the power liftgate open?
 - YES >>> Proceed to [Step 2](#).
 - NO >>> If the liftgate latch is stuck and liftgate will not open, the liftgate latch will need to be manually released before proceeding to [Step 2](#) to perform the reprogramming the PLGM with the latest software. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info> 23 - Body > Standard Procedure > Liftgate Manual Release.

NOTE: In the case of continuous chime, The PLGM fuse or battery negative terminal needs to be removed and reinstalled before the dealer can flash the PLGM.

2. Reprogram the PLGM with the latest software. If issues arise when flashing a module using the wiTECH Diagnostic Application, please submit a ticket to the Helpdesk. The helpdesk can be found within the Help menu.
3. Clear any DTCs that may have been set in any modules due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.

POLICY:

Reimbursable within the provisions of the warranty.