



Service Bulletin

Bulletin No.: PIC6555A

Date: September, 2026

PRELIMINARY INFORMATION

Subject: Diagnostic Tip - Service Door Latch System with No Related DTCs

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	CT4	2020 - 2026		All	All	All	All
Cadillac	CT5	2020 - 2026		All	All	All	All

Involved Region or Country	North America
Condition	A Service Door Latch System message maybe found with no related DTCs setting.
Cause	Rear Door Latches out of sync.

Correction

Reset Procedure:

1. Press lock/unlock switch on drivers door, or press lock/unlock buttons on the Key Fob.
2. Cycle the Child Safety Locks On and then Off.
3. Open and close the rear doors.

Version	2
Modified	06/07/2023 - Created on. 09/08/2026 - Updated model years

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