

Technical Service Bulletin (TSB)

Missing All Weather Floor Mats

REFERENCE:	TSB: 23-041-26 GROUP: 23 - Body	Date:	September 3, 2026	REVISION:	—
VEHICLES AFFECTED:	2026 (WL) Jeep Grand Cherokee / Grand Cherokee L This bulletin applies to vehicles built on or after April 06, 2026 (MDH 0406XX) and on or before July 10, 2026 (MDH 0710XX) equipped with Mopar All Weather FLR MATS JEEP LOGO (Sales Code CWD).			MARKET APPLICABILITY: ☒ NA☐ CH ☐ EE☐ IAP ☐ SA☐ MEA NOTE: This bulletin applies to the North America market.	
CUSTOMER SYMPTOM:	Customers may comment on the following: Missing all weather floor mats				
CAUSE:	Build Issue				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 26-165 date of issue September 03, 2026. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

REPAIR SUMMARY:

This bulletin involves installing the floor mats.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-21-24-9E	Floor Mats - Install (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
Failure Code	ZY	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1	82216590AA	All Weather Floor Mat Kit	

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. **This RSU only applies to vehicles on the RSU VIN list.**

REPAIR PROCEDURE:

1. Install the Mopar All Weather Floor Mats w/ JEEP Logo.

POLICY:

Reimbursable within the provisions of the warranty.

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