

2027 C-HR BEV Pre-Delivery Service (PDS)

Service Category General

Section Pre-Delivery Service

Market USA

Toyota Supports
ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2027	C-HR BEV	

Introduction

Pre-Delivery Service (PDS) is a critical step in satisfying our new car customers. Customer feedback indicates the following areas deserve special attention when performing PDS:

- Careful inspection for paint chips/scratches and body dents/dings.
- Proper operation of electrical accessories (including interior light, clock, and radio reset).
- Interior cleanliness.
- Proper function of mechanical systems.

The PDS process helps identify potential vehicle concerns before customer delivery. After completing the PDS process, maintain accurate PDS records by ensuring the required documents listed below are completed and recorded in accordance with Toyota Warranty Policy.

- GTS+ Health Check
- Completed PDS Check Sheet
- Battery Charge Test Print Out
- GTS+ Tire Pressure Information

Customer retention and proper maintenance of vehicles are and have always been a major focus for Toyota. To help remind customers that regular service is essential to the proper maintenance of the vehicle, dealers are required to install a service reminder sticker before delivery. By doing this, customers will be reminded to return to your dealership for service. Your current service reminder sticker may be used.

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Introduction (continued)

This bulletin contains the PDS procedures that apply specifically to 2027 model year C-HR BEV vehicles.

Refer to [T-SB-0024-26](#), the universal *Check Sheet* that contains PDS steps that apply to all 2027 model year Toyota vehicles. To properly perform a complete PDS, you must complete all procedures contained in this TSB as well as the universal PDS *Check Sheet*. In addition, if the vehicle is stored for over 30 days, refer to [T-SB-0012-26](#), *Long-Term Vehicle Storage Guidelines*.

Refer to the table below for a definition of terms that may be used in this bulletin.

Table 1.

TERM	ACRONYM	DEFINITION
Conventional Vehicle	CV	A vehicle with only a gasoline engine for propulsion
Electrified Vehicle	EV	A vehicle that utilizes a hybrid, plug-in hybrid, fuel cell, or battery electric system for propulsion
Hybrid Electric Vehicle	HEV	A vehicle with both a gasoline engine and an HV battery
Plug-in Hybrid Electric Vehicle	PHEV	A vehicle with both a gasoline engine and an HV battery that can be charged externally
Battery Electric Vehicle	BEV	A vehicle with only an HV battery that can be charged externally
Fuel Cell Electric Vehicle	FCEV	A vehicle with both a hydrogen fuel cell and an HV battery
State of Charge	SOC	The remaining capacity available in a battery
12-Volt	12V	Standard 12V battery used to power electrical systems separate from high voltage components
High Voltage	HV	HV battery used to power the electrified vehicle

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*If applicable.

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Warranty Policy

If the need for additional repairs or adjustment is noted during PDS, the required service should be performed under warranty. Reimbursement will be managed under the warranty policy.

The Warranty Policy and Procedures Manual requires that you maintain the completed Check Sheet in the customer's file. If you cannot produce a completed form for each retailed vehicle upon TMS and/or Region/Distributor audit, the PDS payment amount will be subject to debit.

An additional Repair Order completed in conjunction with normal PDS MUST have time punch/flags for service. If multiple repairs are performed, separate time flags MUST be punched for each repair.

Warranty Information

OP CODE	DESCRIPTION	MODEL	TIME	OFF	T1	T2
001013	Pre-Delivery Service (PDS)	C-HR BEV	1.1	–	–	–

Required Tools & Equipment

REQUIRED EQUIPMENT	SUPPLIER	PART NUMBER	QTY
Techstream ADVi*	ADE	TSADVUNITECP	1
Techstream Lite		TSLP3DLR01	
Techstream Lite (Green Cable)		TSLP2DLR01	

*Essential SST.

NOTE

- Only ONE of the Techstream units listed above is required.
- GTS+ version 2026.03.001.02 or later is required.
- Additional Techstream units may be ordered by calling Approved Dealer Equipment (ADE) at 1-800-368-6787 or by visiting *TIS – Diagnostics – Tools & Equipment – Techstream Order Portal*.

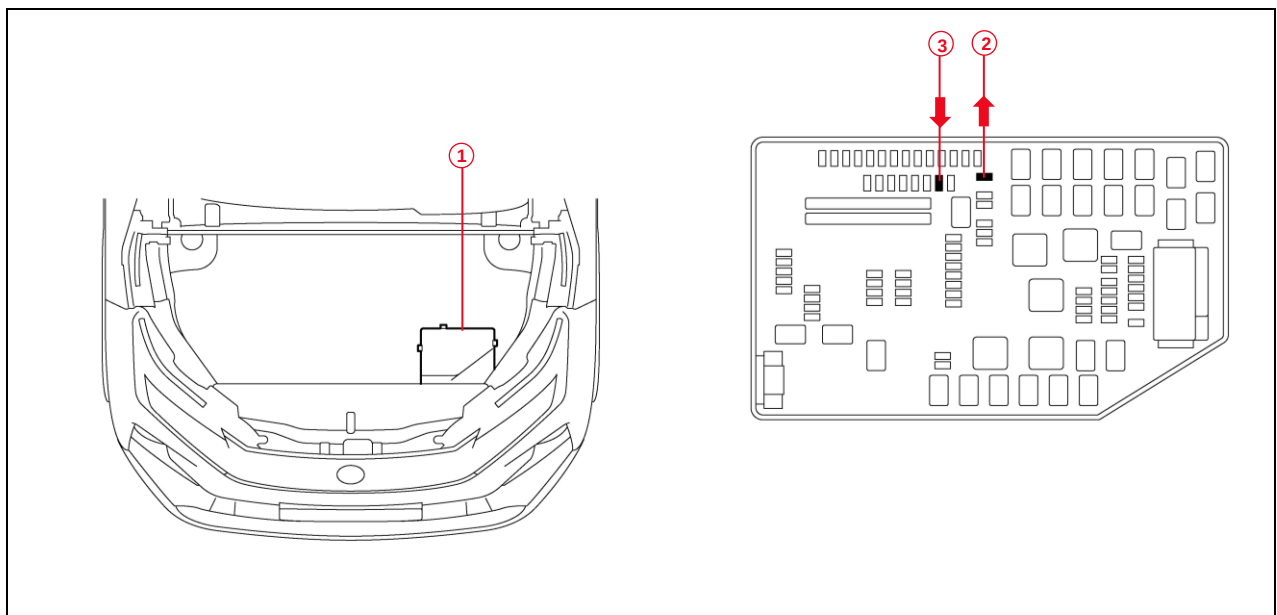
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D/C Cut Fuse Installation

Check the location of the D/C Cut fuse (30A). It may have been removed at the assembly plant and temporarily stored in the blank space of the relay block in the engine compartment to minimize battery discharge during transportation and storage.

- If the D/C Cut fuse (30A) is still in its original location in the relay block, proceed with performing a Health Check using GTS+.
- If the D/C Cut fuse (30A) is NOT in its original location, it is necessary to remove the D/C Cut fuse (30A) from the blank space in the relay block and reinstall it to its original location as shown. After installation, confirm ALL related DTCs are cleared.

Figure 1.



1	Relay Block
2	Remove the D/C Cut Fuse (30A) (Blank Space)

3	Install the D/C Cut Fuse (30A) (Original Location)
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NOTE

- With the D/C Cut fuse (30A) removed, if ANY DTCs are detected when the ignition is turned ON during transportation, use GTS+ to clear ALL DTCs AFTER ensuring that there are NO malfunctions.
- While the vehicle is stored at the dealership, disconnect the negative (–) battery terminal to prevent battery discharge. Refer to [T-SB-0017-26](#), *Battery Inspection and Maintenance During PDS*, for battery maintenance information.

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Front License Plate and Mounting Bracket Installation (if applicable)

The front license plate bracket and two self-tapping screws are loaded in the vehicle at the assembly plant. Follow this procedure to install the front license plate bracket and front license plate in states where it is required by law.

1. Align attachment point A of the mounting bracket with the dimples on the front bumper cover.

NOTE

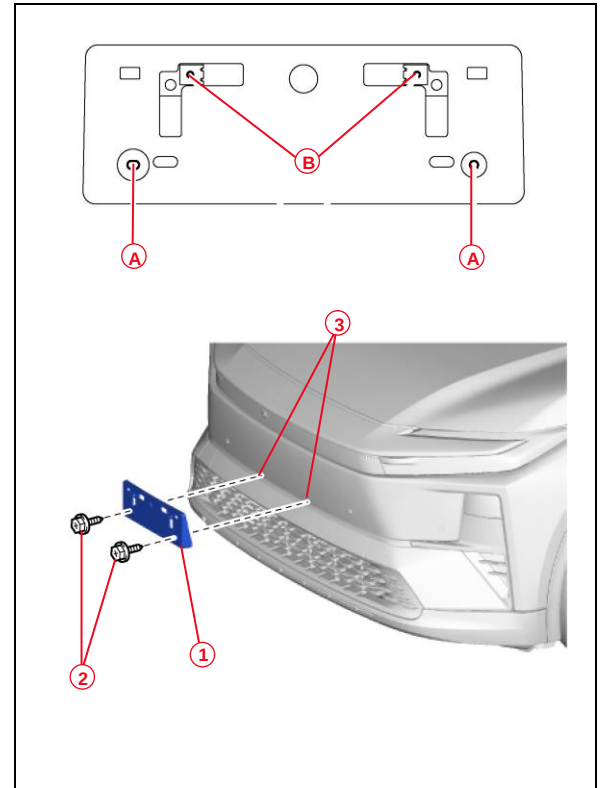
- Attachment point A is used for installation of the mounting bracket to the bumper cover.
- Attachment point B is used for the installation of the front license plate to the mounting bracket.

2. Install the mounting bracket by attaching the two self-tapping screws directly into the dimples.

NOTICE

- Do NOT pre-drill holes into the dimples of the front bumper.
- Do NOT overtighten the self-tapping screws.

Figure 2.



1	Mounting Bracket
2	Self-tapping screws
3	Dimples
A	Attachment point A
B	Attachment point B

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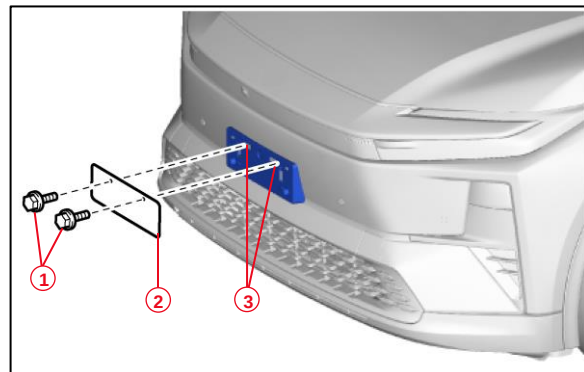
Front License Plate and Mounting Bracket Installation (continued)

3. Install the front license plate to the mounting bracket at attachment point B using two noncorroding bolts with the following dimensions:

Length: 15.0 mm (0.59 in.)

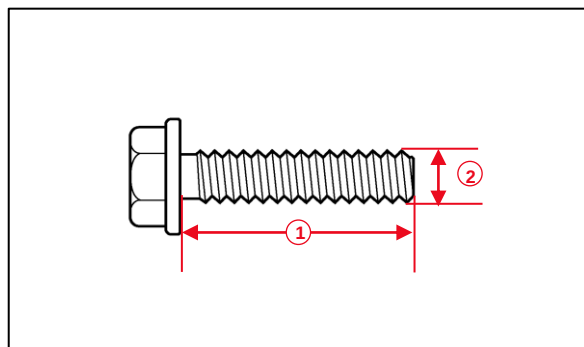
Diameter: 6.0 mm (0.24 in.)

Figure 3.



1	Bolts
2	Front License Plate
3	Attachment point B

Figure 4.



1	Length
2	Diameter

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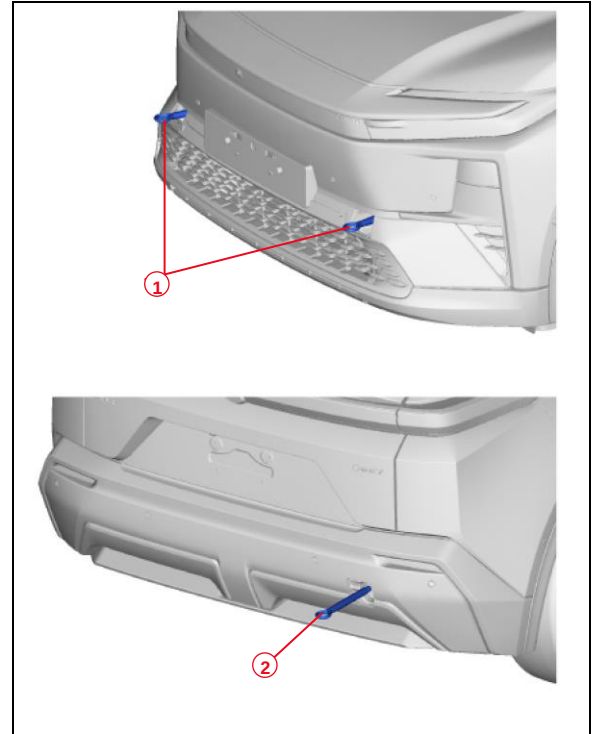
Front and Rear Emergency Towing Eyelet Removal and Hole Cover Installation

1. Remove the front emergency towing eyelets from the front and rear bumpers by turning them counterclockwise.

NOTE

If it is difficult to loosen the front emergency towing eyelet, use a steel bar.

Figure 5.



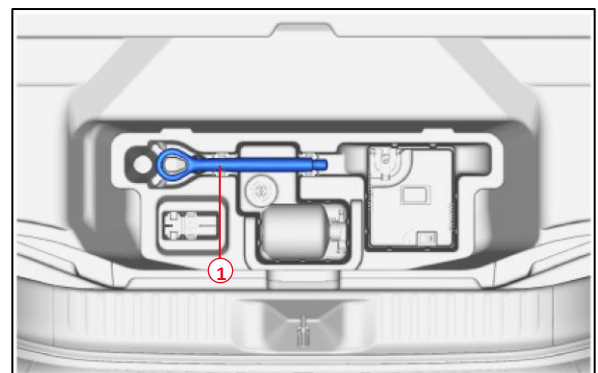
1	Front Emergency Towing Eyelets
2	Rear Emergency Towing Eyelet

2. Place the rear emergency towing eyelet into the rear deck floor box in the luggage compartment.

NOTE

- Dispose of the other removed emergency towing eyelets.
- As the illustration shown is an example, the actual details may differ.

Figure 6.



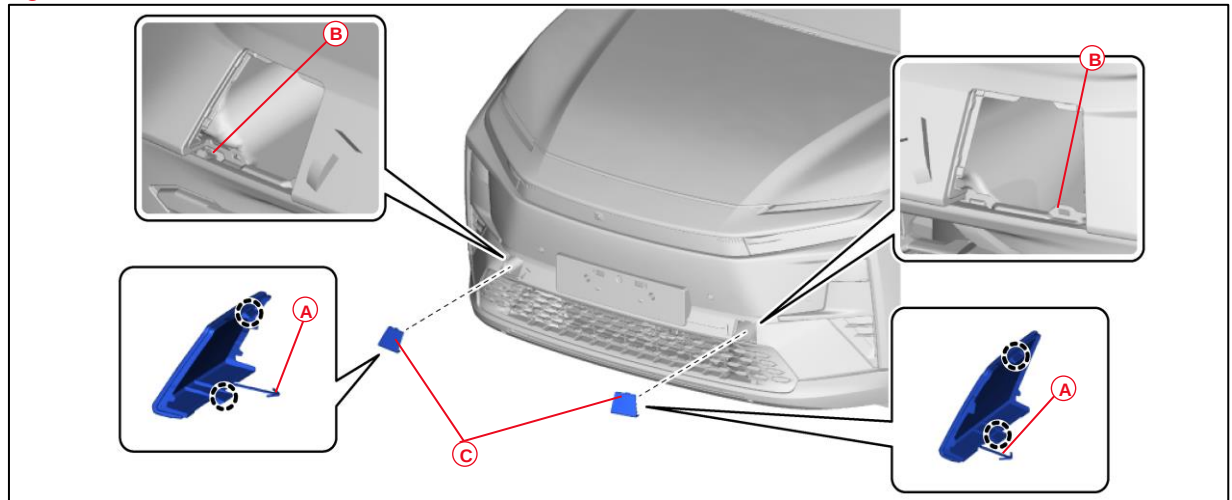
1	Emergency Towing Eyelet
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Front and Rear Emergency Towing Eyelet Removal and Hole Cover Installation (continued)

3. Install the front and rear emergency towing eyelet hole covers, which are stored in the console box, onto the front and rear bumpers.
 - A. Insert the arrow-shaped part of the emergency towing eyelet hole cover A into the eyelet hole B as shown.
 - B. Engage the clips to securely install the covers into the corresponding holes on the front bumper.

Figure 7.



A	Arrow-shaped Part
B	Eyelet Hole

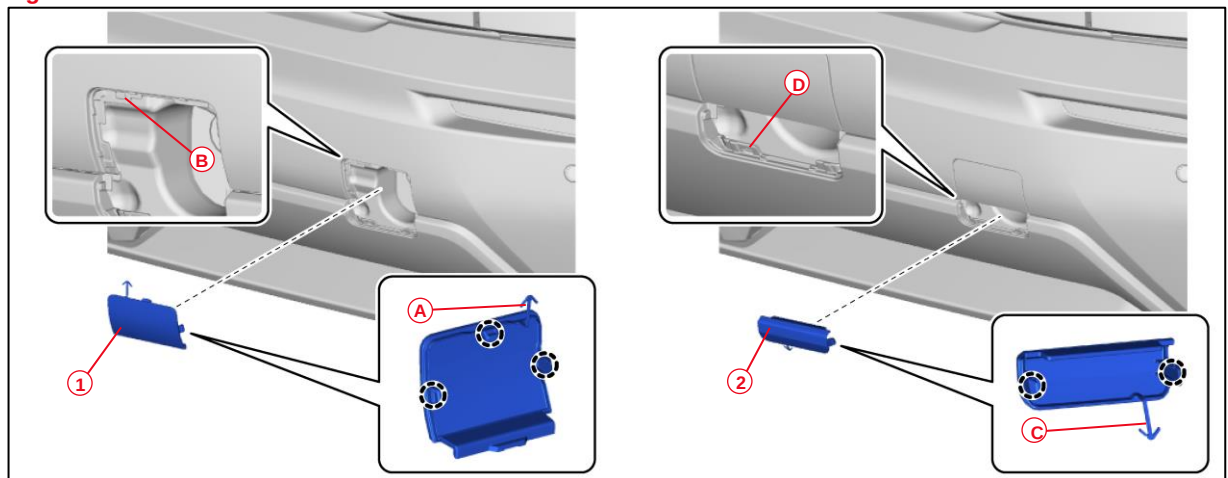
C	Covers
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Front and Rear Emergency Towing Eyelet Removal and Hole Cover Installation (continued)

- C. Insert the arrow-shaped part of the emergency towing eyelet hole cover A into the eyelet hole B as shown.
- D. Engage the clips to securely install the rear cover into the corresponding hole on the rear bumper.
- E. Insert the arrow-shaped part of the emergency towing eyelet hole cover No. 2 C into the eyelet hole D as shown.
- F. Engage the clips to securely install the No. 2 rear cover into the corresponding hole on the rear bumper.

Figure 8.



A	Arrow-shaped Part
B	Eyelet Hole
1	No. 1 Cover

C	Arrow-shaped Part
D	Eyelet Hole
2	No. 2 Cover

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Check Torque of Wheel Fasteners

Using a calibrated torque wrench, verify the wheel fasteners on each wheel are tightened to at least the specified torque listed in the Repair Manual.

- [2027](#) C-HR BEV:
General – Maintenance – Tire and Wheel – Installation

NOTICE

Do NOT continue to tighten once verified.

Power Back Door Initialization

As a result of the removal of the D/C Cut fuse with the back door open, the automatic open and close function of the power back door will be inoperative due to loss of the back door position memory stored in the ECU.

Refer to the applicable Repair Manual for the power back door initialization procedure.

- [2027](#) C-HR BEV:
Vehicle Exterior – Door / Hatch – Back Door Closer ECU – Initialization

Tire Pressure Warning System (TPWS) Initialization

Refer to the applicable Repair Manual for the TPWS initialization procedure.

- [2027](#) C-HR BEV:
Suspension – Tire Pressure Monitoring – Tire Pressure Warning Receiver – Initialization

NOTE

- When the outside temperature is significantly colder than the shop's temperature, or there is a significant ambient temperature change overnight, use GTS+ to determine the proper tire pressure.
- From the Health Check Result Status pane, select the refresh button within the Compensation Pressure data display.
- This model has four TPWS sensors.

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Seat Position Control ECU Initialization (if applicable)

The seat ECU must be initialized after reinstalling the D/C Cut fuse during PDS.

Refer to the applicable Repair Manual for the seating position control ECU Initialization procedure (procedure 2).

- [2027](#) C-HR BEV:
Vehicle Interior – Seat – Front Power Seat Control System (w/ Memory) – Registration

Head Unit System Reset

Before vehicle delivery, confirm that the head unit display shows the welcome screen with the options Create Profile and Sign In when the ignition is in the ON position. If the welcome screen does not appear, complete the following steps:

1. Turn the engine switch (power switch) to the ON position (ON mode).
2. Enter the Following menus: *Settings* (gear icon) – *Profile*.
3. Select Reset System.

NOTE

Ensure the head unit remains ON until the welcome screen is displayed. The head unit may reset automatically during the process.

Date & Time Settings

Prior to vehicle delivery, time settings should be set to the automatic position.

1. Turn the engine switch (power switch) to the ON position (ON mode).
2. Navigate the following menus in the head unit: *Settings* (gear icon) – *General* – *Date & Time*.
3. Ensure the Set time automatically function is set to the ON position.