



Service Bulletin

Bulletin No.: PIT6540

Date: August, 2026

PRELIMINARY INFORMATION

Subject: Trailer Hitch View is Missing from Camera Application

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade	2025		All	All	All	All
Cadillac	Escalade ESV	2025		All	All	All	All
Chevrolet	Suburban	2025		All	All	All	All
Chevrolet	Tahoe	2025		All	All	All	All
GMC	Yukon	2025		All	All	All	All
GMC	Yukon XL	2025		All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	CTT or PZ8
Condition	Some customers may comment that their trailer hitch view is missing from the camera application, maybe after a recent OTA update.
Cause	The concern may be caused by a software anomaly.

Correction

Do not replace and/or program any parts/modules for this issue.

Engineering is currently investigating.

In the meantime please continue to drive your vehicle.

The PI will be updated or replaced with TSB once a determination has been made.

Version	1
Modified	08/31/2026 – Created on.

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