

Technical Information

Service

70/26

ENU

5864

5

Water Collection in the Rear Doors - Heavy Water Leak when Opening the Rear Doors (70/26)

Model Line: **Cayenne Electric (X1A/X1B)**

Model Year: **2026**

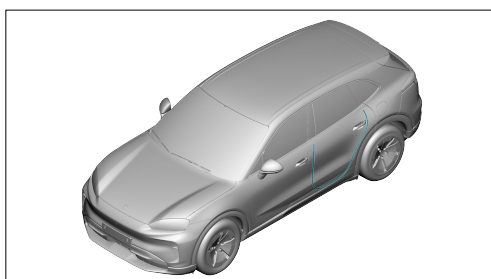
Concerns: Outer seal for rear door

Information: **The customer complains that a large amount of water leaks out in a surge when opening the rear left and/or right door (e.g. after a long standing in the rain).**

Cause: The water drain holes in the outer door seal at the rear may have been drilled incorrectly. As a result, water may collect in the sill area and drain out when the door is opened. Due to the design, no water can penetrate into the passenger compartment.

Action: Replace the outer rear door seal at the affected rear door and then perform a water test.

Installation position:



Installation position outer seal for rear door

Required parts

Parts Info:

Part no.	Designation	Number
9Y4839911	> 1 piece(s) door seal (self-adhesive) (left) 9Y4839911 - left	1 piece(s)
and/or		
9Y4839912	> 1 piece(s) door seal (self-adhesive) (right) 9Y4839912 - right	1 piece(s)

Replace the outer rear door seal and perform a water test

Work Procedure:

- 1 Replace outer rear door seal on the affected door.

Work procedure: **586455 Replacing outer seal for rear door**

- 2 Then subject both rear door window panes to water for approx. 5 minutes using suitable means.
- 3 Check areas on the rear doors again for water collection.

Assessment	Action
(✓) No new water collection can be detected in the door area.	Door seal OK. End of action.
(x) Water collection can be detected again in the door area.	Replace outer rear door seal on the affected door. Information: In very rare cases, there is a possibility that the new outer rear door seal also has the same fault. End of action.

Labor position and PCSS encryption

Labor position:

Replace outer rear door seal and perform a water test

Replace outer rear left and right door seals and perform a water test

PCSS encryption:

Outer rear door seal
water leak

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