

Service Alert

Mazda North American Operations
Irvine, CA 92618-2922

**Subject:**

INFOTAINMENT REBOOT WITH NAVIGATION SD CARD
INSTALLED

Service Alert No.: SA-054/26

Last Issued : 08/19/2026

BULLETIN NOTES

This Service Alert supersedes the previously issued Service Alert(s) listed below: The changes are noted in Red.

Previous Service Alert(s)	Date(s) Issued
SA-014/21	04/07/21, 03/23/21, 03/18/21 and 02/02/21

APPLICABLE MODEL(S)/VINS

2019-2021 Mazda3

2020-2021 CX-30

2021 CX-5

2021 CX-9

DESCRIPTION

This Service Information is no longer valid. Refer to the following updated Technical Service Bulletins:

- CX-5 / CX-9: 16-002/23 - UPDATED SOFTWARE RELEASE FOR CONCERNS WITH MAZDA CONNECT INFOTAINMENT SYSTEM (7TH GEN TYPE)
- Mazda3 / CX-30 (Non-Turbo): 16-008/23 - UPDATED SOFTWARE RELEASE FOR CONCERNS WITH MAZDA CONNECT INFOTAINMENT SYSTEM
- Mazda3 / CX-30 (Turbo): 16-007/23 - UPDATED SOFTWARE RELEASE FOR CONCERNS WITH MAZDA CONNECT INFOTAINMENT SYSTEM

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