

Service Alert

Mazda North American Operations
Irvine, CA 92618-2922

**Subject:**

SIRIUS XM TRAVEL LINK TRAFFIC PLUS SUBSCRIPTION

Service Alert No.: SA-052/26

Last Issued : 08/17/2026

BULLETIN NOTES

This service alert supersedes the previously issued service alert(s) listed below. The changes are noted in Red text.

Previous TSBs:	Date(s) Issued:
SA-033/20	02/27/20

APPLICABLE MODEL(S)/VINS

2019-~~2022~~ Mazda3

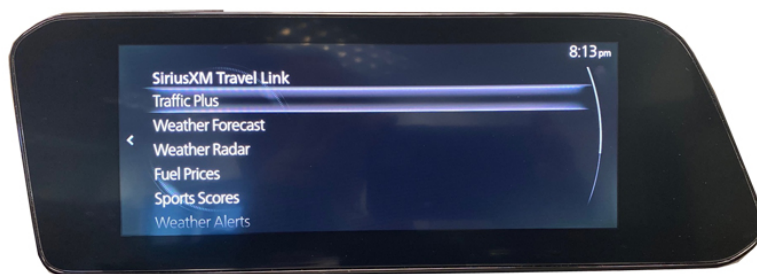
2020-~~2022~~ CX-30

2021-2022 CX-5

2021-2022 CX-9

DESCRIPTION

Some customers may complain about SiriusXM Travel Link, Traffic Plus showing expired even though the customer purchased a paid subscription.



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Page 1 of 3

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SiriusXM audio packages do not include SiriusXM Travel Link, Traffic Plus.

To get Traffic Plus, the customer must purchase the Infotainment "[SiriusXM Traffic Plus with SiriusXM Travel Link \(TM\)](#)" package.

How To Check Subscription Status

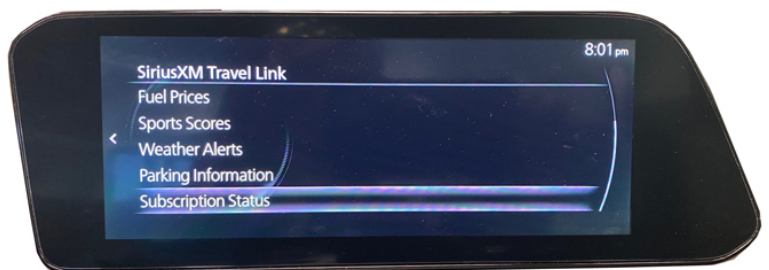
1. From the main menu, select "information"



2. Select "SiriusXM Travel Link"

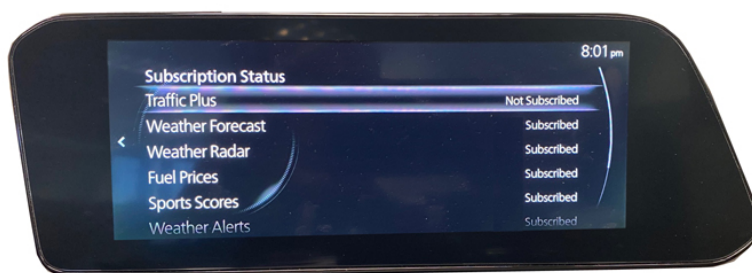


3. Scroll down and select "Subscription Status"



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4. If Traffic Plus shows "Not Subscribed", the customer must purchase the infotainment [SiriusXM Traffic Plus with SiriusXM Travel Link \(TM\)](#) package.



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