

Condition

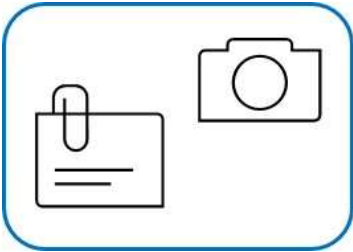
Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A5, and S5 (FU)	2025 – 2026	All	Not applicable
A6 Sportback e-tron, S6 Sportback e-tron, Q6 e-tron, Q6 Sportback e-tron, SQ6 e-tron, and SQ6 Sportback e-tron	2025 2027		
A6	2026 - 2027		

Customer states:

The yellow/red power steering warning lamp lights up in the instrument cluster.

Workshop findings:

Diagnostic address 0044 Power steering J500 is not listed in the ODIS diagnostic log / cannot be reached.



Documentation required

Technical Background

Open; analysis is ongoing.

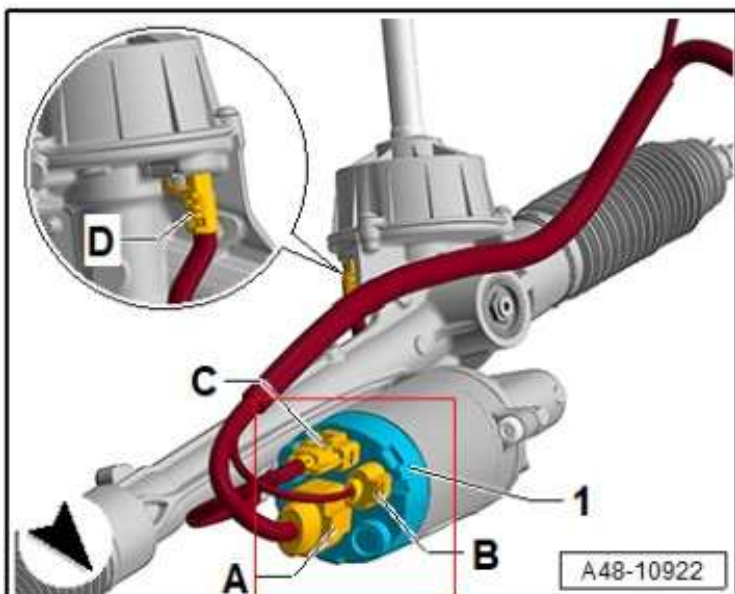
Production Solution

Open.

Service

Please perform a terminal 30 reset for power steering control unit J500 (at least 5 minutes).

This can be done either by disconnecting the 12V battery or unplugging the main connector (+/- connector “A”, refer to photo) from the steering (J500).



Then perform virtual replacement of J500 (without actually replacing any hardware) and then reactivate it.
The steering can then be re-assessed with reference to the DTC.

Make the diagnostic log available online.

When billing, please always attach the ODIS logs which clearly show the complaint/work steps to the TAC case/warranty claim.

Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	4835		
Damage Code:	0040		
Labor Operations:	Loosen and secure earth strap	9785 0950	See SRT with associated operations
	Remove and install front cover (If required depending on model)	5192 1999	30 TU
	Remove and install noise insulation (If required depending on model)	1082 19xx	See SRT with associated operations
	Check and adjust electromechanical steering rack (reset)	4835 0599	10 TU
Claim Comment:	As per TSB 2083083/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

Additional Information

All part and service references provided in this TSB (**2083083**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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