

Condition

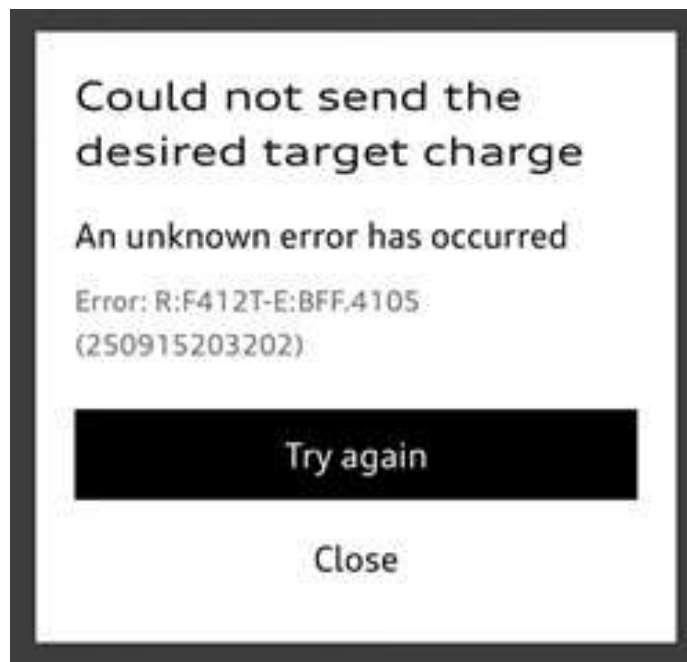
Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
Q4 e-tron, and Q4 Sportback e-tron	2026	All	Not applicable

Customer states:

The customer complains that the charging target setting cannot be adjusted.



In the context of the issue that the charging target cannot be set, an error message appears in the myAudi app indicating that the set charging target cannot be sent.



Screenshot from app: "The desired charging target could not be sent. An unknown error has occurred."

The charging timers also cannot be set in the app or on the MMI.

Workshop findings:

The customer complaint can be reproduced; the charging target is set to ~84% and cannot be adjusted.

The adjustment options with a plus symbol / minus symbol / red dot are not displayed.

Error message appears in the myAudi app indicating that the charging target cannot be sent.

The charging timers cannot be set in the app or on the MMI.

Technical Background

Software issue in diagnostic interface control unit (DA0019)

Production Solution

Not applicable.

Service

This TSB replaces Pending Service Solution (PSS) TSB 2079656, *91 PSS Audi connect: Charging Targets cannot be adjusted*.

The functional issue can be remedied via a software update to **IDS 5.6.3**.

Before performing the measure, service info **TSB 2082956, 00 Service info: central overview of combined software update for MEB - according to UNECE - ID.S 5.4.3/ID.S 5.6.3** must be used to check whether the relevant software update is already approved and available for the affected vehicle.

Service info **TSB 2082956** also contains the relevant publication information and approval statuses for the affected vehicle types. The service info refers to the TSB which should be used to perform the software update.

Provided that the requirements are fulfilled, the vehicle must be updated to software version **IDS 5.6.3** in accordance with the TSB referred to in the service info.

After the update has been performed successfully, the function for adjusting the charging target must be checked again to verify its effectiveness.

Warranty

Replacing parts or attempting repairs will not fix the problem. Unjustified work/replacement parts will be charged back. Invoicing under warranty is not permitted.

Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Labor Operations:	Refer to central service information 2082956	Work for a combined software update	Refer to central service information 2082956
Claim Comment:	As per TSB 2083036/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

Additional Information

All part and service references provided in this TSB (**2083036**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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