

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment			
Q4 e-tron, and Q4 Sportback e-tron	2024 – 2026	All	With one of the following PR Codes: V7A Or V7B Or V7C Or V7E Or V7G Or V7T			
			0001 - Engine electronics			
			Software part number	Software version	Hardware part number	Hardware version
			*	4099	*	*
			*	3626	*	*
			*	3330	*	*
			*	4223	*	*
			*	4051	*	*
			*	3473	*	*
			*	4064	*	*
			*	3628	*	*
			*	3629	*	*
			*	3882	*	*
			*	3627	*	*

Customer states:

Vehicle judders during recuperation and high SOC when braking just before a standstill (6-0 mph 10-0 km/h)

Workshop findings:

The complaint can be reproduced.

No DTC entries for the electric drive.

Technical Background

Software issue

Production Solution

Not applicable.

Service



Note before workshop visit:

The service technician should check that a combined software update TSB is available.

The combined software update is now available for some of the affected vehicles. Before asking the customer to bring the vehicle into the workshop for repairs, please check whether a combined software update TSB is already shown for this vehicle in ElsaPro. You can also find this information in the central service info 2082956, *00 Service info: central overview of combined software update for MEB - according to UNECE - ID.S 5.4.3/ID.S 5.6.3*. If a combined software update TSB is not displayed, the combined software update is still being prepared and the repair should still be postponed. The planned release schedule can also be found in the central service info 2082956.

Combined software update

The combined software update is now available for some of the affected vehicles.

This complaint is solved in **VR target state ID S 5.6.3**. Please check the column **VR target state ID S 5.6.3** in the central service info **2082956**.

Here you can find information on whether the measure is already available via a combined software update TSB or whether the measure will be made available later.

Please run the combined software update if available. Proceed according to the combined software update TSB which is specified for this vehicle in the central service information **2082956**.

Warranty

Billing is performed via this complaint-related TSB. The service number and damage code from this complaint-related TSB must be stated when billing.

The TSB number must always be noted in the "HST number" field in SAGA for ease of processing.

The repair operations for the combined software update can be found in the central service information 2082956.

Repair operations: please refer to central service information **2082956**

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.
Service Number:	9350
Damage Code:	0040
Claim Comment:	As per TSB 2083021/1

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

Additional Information

All part and service references provided in this TSB (**2083021**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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