

Condition

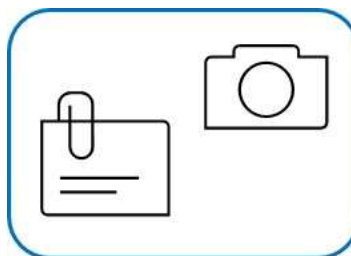
Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment			
Q4 e-tron, and Q4 Sportback e-tron	2024 – 2026	All	With PR code 1N7			
			0044 - Power steering			
			Software part number	Software version	Hardware part number	Hardware version
			*	4305	*	*
			*	5122	*	*
			*	4307	*	*

Customer states:

- Rattling/vibrating noises when steering and/or parking.

Workshop findings:

- The complaint can be assigned to the steering rack.



Documentation required

Technical Background

Optimized software for steering map (modified TDC).

Production Solution

Modified steering map from 06/01/2026 with WAUZZZFZ4VP00280.

Service



Note before workshop visit:

- The service technician should check that a combined software update TSB is available.
- The combined software update is now available for some of the affected vehicles. Before asking the customer to bring the vehicle into the workshop for repairs, please check whether a combined software update TSB is already shown for this vehicle in ElsaPro. You can also find this information in the central service info 2082956. If a combined software update TSB is not displayed, the combined software update is still being prepared, and the repair should still be postponed. The planned release schedule can also be found in the central service info 2082956.

Combined software update

The combined software update is now available for some of the affected vehicles.

This complaint is solved in **VR target state ID S 5.6.3**. Please check the column **VR target state ID S 5.6.3** in the central service info **2082956 00 Service info: central overview of combined software update for MEB - according to UNECE - ID.S 5.4.3/ID.S 5.6.3**.

Here you can find information on whether the measure is already available via a combined software update TSB or whether the measure will be made available later.

Please run the combined software update if available. Proceed according to the combined software update TSB which is specified for this vehicle in the central service information **2082956**.

Warranty

The TSB number must always be stated for ease of processing.



Important for billing under warranty:

Billing is performed via this complaint-related TSB. The service number and damage code from this complaint-related TSB must be stated when billing.

The repair operations for the combined software update can be found in the central service information 2082956.

If you are billing AoA according to the warranty guidelines, please note the following accounting instructions:

Repair operations: please refer to central service information 2082956.

Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	4835		
Damage Code:	0039		
Labor Operations:	Please refer to central service information 2082956	Work for a combined software update	Please refer to central service information 2082956
Claim Comment:	As per TSB 2083019/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

Additional Information

The software must be updated on a control unit in this vehicle, or the software must be updated on several control units in this vehicle to ensure they function correctly in conjunction with the other control units in the vehicle. Please inform the customer about the software update in question and ask whether they or other third parties have modified the software (e.g. tuning or retrofitting involving modifications to the vehicle's software). Please inform the customer that this software update may neutralize previous modifications to the vehicle's software performed either by the customer or other third parties.

If the customer declines the software update, please inform them that this could lead to issues or restrictions with the use of the vehicle or individual components.

Make a note to this effect on the order before it is signed by the customer. Include this information in the customer file.

It is also possible to reset individual user settings for the assist systems to the default settings. These settings can be adjusted individually by the vehicle users themselves after the software update.

All part and service references provided in this TSB (**2083019**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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