



Connection offline

## Technical Service Bulletin

Transaction No.: **2082941/1**

96 Service info: anti-theft alarm triggered for no good reason (interior monitoring alarm)

Release date: Aug 5, 2026

## Condition

| Model(s)                                                                                                       | Year(s)      | VIN Range | Vehicle Specific Equipment                                                                           |
|----------------------------------------------------------------------------------------------------------------|--------------|-----------|------------------------------------------------------------------------------------------------------|
| Q4 e-tron, and Q4 Sportback e-tron                                                                             | 2024 – 2026  | All       | GA1 – Preconditioning w/ 7AL – Alarm System<br><br>GA2 – Comfort Preconditioning w/ 7AL alarm system |
| A6 Sportback e-tron, S6 Sportback e-tron, Q6 e-tron, Q6 Sportback e-tron, SQ6 e-tron, and SQ6 Sportback e-tron | 2025<br>2027 |           |                                                                                                      |

### Customer states:

The anti-theft alarm goes off for no obvious reason after the auxiliary air conditioning is activated.

### Workshop findings:

The complaint can only be reproduced under specific conditions.

## Technical Background

When the auxiliary air conditioning is activated, high blower speeds, manual air distribution or an unfavorable direction of air flow from the vents may lead to increased air movements inside the vehicle. In unfavorable conditions, these air movements may be detected by the interior monitoring system and cause the alarm to be triggered. This can occur particularly at a high blower speed and with the air distribution directed upwards, even if there are no loose objects inside the vehicle.

If there are any light or loose objects inside the vehicle, these may be moved by the air flow. This applies to objects such as masks or air fresheners on the interior mirror or sun visors as well as papers, documents, folders or individual sheets of paper on the seats, the dash panel or near the air vents. Movement of these objects may also be detected by the interior monitoring system and cause the alarm to be triggered.

## Production Solution

Not applicable.

## Service

Please check the measured value **“Anti-theft alarm history data”** in onboard supply control unit J519 (diagnostic address 0009).

If **“Interior monitoring alarm level 3”** is logged as the reason why the alarm was triggered in the measured value **“Anti-theft alarm history data”**, please check the conditions at the time the alarm was triggered together with the customer.

In addition to the activation status of the auxiliary air conditioning, also check which air conditioning settings were active when the alarm was triggered, e.g. automatic mode or manual air distribution, blower speed, direction of air flow and opening status of the vents.

You should also check whether any light or loose objects were present inside the vehicle and whether they were secured. This applies to objects such as masks or air fresheners on the interior mirror or sun visors as well as

papers, documents, folders or individual sheets of paper on the seats, the dash panel or near the air vents.

A high blower speed, manual air distribution or an unfavorable direction of air flow from the vents may lead to air movements inside the vehicle. These movements or objects which move as a result may also be detected by the interior monitoring system and cause the alarm to be triggered.

Refer to the corresponding measured value for the time at which the alarm was triggered. Please note that the time specified is UTC (Coordinated Universal Time).

## Warranty

This is not a fault which is covered under warranty. It is not possible to bill for fault finding and/or component replacement under warranty.

## Additional Information

When the auxiliary air conditioning is activated, a high blower speed, manual air distribution or an unfavorable direction of air flow from the vents may lead to increased air movements inside the vehicle. In unfavorable conditions, particularly with the air distribution directed upwards, these air movements may be detected by the interior monitoring system and cause the alarm to be triggered.

If there are also any light or loose objects inside the vehicle, these may be moved by the air flow. This applies to objects such as masks or air fresheners on the interior mirror or sun visors as well as papers, documents, folders or individual sheets of paper on the seats, the dash panel or near the air vents. These movements may also be detected by the interior monitoring system and cause the alarm to be triggered.

All part and service references provided in this TSB (**2082941**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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